



PLEASE NOTE :

This DigiCert change originally scheduled Saturday, July 29, 2018 has **been RESCHEDULED for August 11, 2018 at 11:00pm EST.**

EQUIFAX NOTIFICATION:

DigiCert SSL Certification Replacement for Internet System-to-System (ISTS) Users

August 3, 2018

Equifax will replace existing Symantec SSL certificates with DigiCert certificates in the environment supporting <https://transport5.ec.equifax.com>.

Saturday, August 11, 2018 at 11pm EST

Sunday, August 12, 2018 at 1 a.m. EST

WHO'S IMPACTED:

All Internet System-to-System users accessing <https://transport5.ec.equifax.com> are impacted.

ACTION REQUIRED:

Impacted customers **MUST** import the new chain in their Keystore, otherwise they will not be able to connect to Equifax after the change.

We are instructing our customers to take the necessary action, as outlined below, before our start time on ~~Sunday, July 29, 2018~~ Saturday, August 11, 2018 in order to prepare for this change.

The Root (DigiCert Global Root CA) and Intermediate (DigiCert SHA2 Secure Server CA) certs need to be imported to the trust store. You can import the required certs by going to our ISTS page via Internet Explorer (IE) - <https://ists.equifax.com/>

HOW TO TEST:

Pre-testing can be done using the ISTS URL <https://test.ists.equifax.com/ists/stsptest>.

- After importing the new certs, customer can confirm connectivity to Equifax by running a test case. For test cases go to www.equifax.com/tcs.
- An HTTP 200 response with a file response confirms connectivity to Equifax.

- An SSL error means unable to make a secure connection; the certs are not imported correctly. Please recheck your steps and refer to the DigiCert website - <https://www.digicert.com/support/>.

If you have any questions regarding the DigiCert SSL certification replacement, please contact [Gps technical client services team@equifax.com](mailto:Gps_technical_client_services_team@equifax.com).

If you experience any issues after our go-live date, please contact the Equifax Service Desk ESD@equifax.com or via phone: 888-407-0359, Option 7.

Thank you for being an Equifax customer.