Internet System to System Changes – Disablement of TLS 1.0 and 1.1 – Action Required

As we have announced previously, Equifax is undertaking a data center transformation initiative. As part of our ongoing transition plan we are continuing to make updates to our Internet System-to-System (iSTS) environment.

To that end, starting April 2018 all Equifax applications accessible via https://transport5.ec.equifax.com will communicate using Transport Layer Security Protocol (TLS) version 1.2 ONLY and NOT through TLS versions 1.0 or 1.1.

We will discontinue the use of Transport Layer Security (TLS) Protocol versions 1.0 and 1.1 at the end of 1Q 2018. Our target is for all customers to have TLS version 1.2 enabled by **February 28, 2018.**

What This Means To You:
This change requires that all encrypted communications to Equifax be capable of communicating via TLS protocol version 1.2. Your computing environment may already meet these standards.

All Equifax systems currently accept TLS 1.2 and if you have already enabled this level of encryption you should not experience any issues connecting with Equifax. Making these changes should be coordinated internally with your IT teams.

Additionally, when the changes are promoted on the change date, we expect the business impact to be limited to in-flight transactions.

Review the **Frequently Asked Questions** below to help answer any additional questions.

Testing Options
We have certified a "test" ISTS URL https://test.ists.equifax.com to confirm that your systems will be compatible with https://transport5.ec.equifax.com after TLS 1.0 and 1.1 is disabled.

If you have any questions please direct them to Gps_technical_client_services_team@equifax.com.
We appreciate your cooperation and look forward to serving your needs. Thank you for being an Equifax customer.

Frequently Asked Questions	
What is SSL/TLS?	Transport Layer Security (TLS) is a cryptographic protocol used to establish a secure communications channel between two systems. It is used to authenticate one or both systems, and protect the confidentiality and integrity of information that passes between systems.
Why is Equifax disabling TLS versions 1.0 and 1.1?	As a part of our data center transformation initiative, we are undertaking the initiative to migrate solely to TLS version 1.2 in order to continue to remain PCI compliant and protect current protocol vulnerabilities.
What is PCI?	The Payment Card Industry Data Security Standard (PCI DSS) is a set of security standards designed to ensure that ALL companies that accept, process, store or transmit credit card information maintain a secure environment.
What TLS versions does Equifax currently have enabled?	Currently TLS versions 1.0, 1.1, and 1.2 are enabled.
Do we also need to disable TLS versions 1.0 and 1.1?	No, you only need to have TLS version 1.2 enabled by the February 28, 2018. You are not required to disable TLS versions 1.0 and 1.1 on your end.
Can my company enable TLS 1.2 before the cut off dates?	Yes, you can enable TLS version 1.2 at any time. Our goal is for all customers to be using TLS version 1.2 by February 28, 2018. The final cutoff date is March 31, 2018.

Please direct questions to: Gps_technical_client_services_team@equifax.com

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