

Instructions

If you wish to make corrections to the “Personal Information” section of your credit report:

1. Complete all the required fields marked with an asterisk (*).
2. Specify the service(s) you require in the next section by checking all that apply.
3. Submit a copy of the following with your completed request:

Identification:

- **2 valid government-issued ID** (front and back) confirming your legal name, date of birth, and/or current address. (e.g., driver's license, passport, birth certificate, etc.) If the current address is not indicated on either pieces of your ID, you must also provide;
- **1 proof of address** (dated less than 90 days old) confirming your legal name and current address. (e.g., utility bills or financial statements.)

What would you like to do? (Check all that apply)

- | | |
|--|---|
| <input type="checkbox"/> Update Name | <input type="checkbox"/> Update Social Insurance Number |
| <input type="checkbox"/> Update Address | <input type="checkbox"/> Update Phone Number |
| <input type="checkbox"/> Update Date of Birth | <input type="checkbox"/> Redeem Promo/Activation Code |
| <input type="checkbox"/> Call Centre Required MyEquifax ID Request | |

Current Personal Information

Equifax Unique Number											
First Name *						Middle Name					
Last Name *										Suffix	
Street Number *				Street Name *							
Unit/Apartment/Suite *			City *								
Province *										Postal Code *	
Date of Birth (YYYY - MM - DD) *				Social Insurance Number (Optional) <small>Your social insurance number helps us locate your credit file, and verify your identity</small>				Phone Number *			

Email Address *

Additional Personal Information

Former name (if different from the current name)

First Name *	Middle Name
Last Name *	Suffix

Previous Address

Street Number *	Street Name *
Unit/Apartment/Suite *	City *
Province *	Postal Code *
Date From (YYYY - MM - DD)	Date To (YYYY - MM - DD)

Previous Social Insurance Number (Optional)

Your social insurance number helps us locate your credit file, and verify your identity. It is optional to provide, however, we do require a copy of your SIN if you are requesting an update to the SIN.

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Promo/Activation Code to Be Redeemed

Promo Code (12 Digits)

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Comments (Maximum 150 Characters)

Signature

Privacy Consent: By signing below, you consent to the collection, use and disclosure of your personal information as described in Equifax's privacy policy, including using the above information and attached documents to confirm your identity and to update your credit report. Such updated information will be stored, safeguarded, used and/or disclosed in the normal course as part of your credit file. For more information about Equifax's privacy practices, which may be updated from time to time, please see our Privacy Policy at <http://www.consumer.equifax.ca/privacy>.

Signature *

Date of Submission (YYYY-MM-DD) *

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Before submitting your request, please ensure you have attached all the necessary documentation.
Equifax will verify the necessary information and send you a confirmation.

If you are including a financial statement or credit card in your documentation, please ensure you blackout any Card Verification Value (CVV) codes. We also recommend you blackout any transactional details.

The **fastest option** is to submit the required information online using our secure site. More information, options, and steps to follow can be found here: <https://www.consumer.equifax.ca/personal/dispute-credit-report/>.
Alternatively, you can mail your completed form and documentation to: National Consumer Relations Box 190
Montreal, Quebec, Canada H1S 2Z2.

For more information regarding our products and services, go to: www.equifax.ca

There is another credit bureau in Canada

TransUnion of Canada | 3115 Harvester Road, Suite 201 | Burlington, Ontario, L7N 3N8 | Tel: 1-800-663-9980 | Tel: 1-877-713-3393 (for Quebec)