



You can avail your free report online in just 4 simple steps. "Click here" - link to D2C.

### **Step One- Create an Account**

Create your own account using your email address, mobile number and set up your own password.

### **Step Two-Verify your Identity**

We will send you an OTP to verify your details just so that we know it's really you.

### **Step Three-Review Details and Finalize**

These would include your Date of Birth, Address, ID proof such as PAN card and Aadhar number.

### **Step Four-Generate a Report**

Click on "Run your Free Report" on your Dashboard to generate your first Free Credit Report

**In case you are unable to create or get a free report online even after raising a complaint with Equifax, you can get the free report in offline mode.**

Below are the steps-

1. Fill the Credit Report Request form. (Click here) for credit report request form
2. Send us a scan or physical copy along with your Id & address proof.
3. Our support team will validate the request and will share the report within 7 days.

#### **List of Valid KYC documents- ID proof**

- ✓ Passport
- ✓ PAN Card
- ✓ Aadhar Card
- ✓ Ration/ PDS Photo Card
- ✓ Voter ID
- ✓ Driving License
- ✓ Government Photo ID Cards/ Service photo identity card issued by PSU
- ✓ NREGS Job Card
- ✓ Pensioner Photo Card



- ✓ Kissan Photo Passbook
- ✓ Gazette notification for name change
- ✓ Bank Pass Book having name and photograph

#### List of Valid KYC documents- Address proof

- ✓ Passport
- ✓ Bank Statement/ Passbook
- ✓ Voter ID
- ✓ Ration Card
- ✓ Driving License
- ✓ Post Office Account Statement/ Passbook
- ✓ Electricity Bill (not older than 3 months)
- ✓ Water Bill (not older than 3 months)
- ✓ Telephone Landline Bill (not older than 3 months)
- **Property Tax Receipt (not older than 1 year)**
- ✓ Credit Card Statement (not older than 3 months)
- ✓ NREGS Job Card
- ✓ Pensioner Card
- ✓ Kissan Passbook
- ✓ Government Photo ID Cards/ Service photo identity card issued by PSU.

For any assistance, feel free to reach out to us.

#### Contact Us

- Call – 18002093247 (Monday to Friday – 10:00 am to 7:00 pm)
- Email – [ecissupport@equifax.com](mailto:ecissupport@equifax.com)
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