



WORKFORCE SOLUTIONS

Helping you manage your unemployment costs with representation

Appellate Services

Participating in an unemployment hearing requires both time and expertise. Each case involves a number of variables based on separation type, circumstances and state unemployment laws. The research, review, document evaluation and witness preparation can be time consuming—and that’s before you attend the hearing. It can put pressure on both your personnel and your organization.

When you choose to protest or appeal an unemployment case decision, your goal is to win. We get that and we can help.

With appellate services from Workforce Solutions, employers can **tap into an experienced, highly-specialized team of representatives**. Once a hearing has been scheduled, they will assist you with hearing preparation, determining relevant witnesses, gathering needed documentation, and helping represent your organization by questioning your witnesses and cross-examining the claimant at the hearing.

Key benefits

Nationwide coverage in all 54 jurisdictions

Pre-hearing preparation and consultation

Representation during the hearing as needed

Scalable to include single-case or multiple hearing support

Integrated CaseBuilder™ processes

Often win rate improvements that help you minimize UI tax liability



Through over 500,000 hearings over the past 3 years*



Achieve double-digit win rate improvements** on the most common separation types, compared to unrepresented hearing decision results



Capitalize on knowledge shared during consultation with our representatives to help improve future separations and appeals best practices



Help recognize on-board/off-board process gaps and help address key preventative measures for future separations



Reduce some of the stress and responsibility of representing themselves, all with a 97%*** satisfaction rating!

workforce.equifax.com

*2020 Equifax client data

**2020 Equifax client data. Past results, may not be indicative of your future success.

***2020 Equifax client survey data

