

# Equifax Daily Alerts

**Your Solution for Smarter Customer Management** 



In today's dynamic business landscape, staying ahead is more challenging than ever. Market trends are continuously evolving and customer data is at the heart of every decision. With this surge in constantly changing data comes a host of challenges that businesses have to manage on a daily basis.

At Equifax, we understand the challenges of pro-actively managing your customers' data and that's why we have our Daily Alerts service, a powerful tool designed to enhance your customer management strategies without creating overwhelming amounts of data.

Equifax Daily Alerts monitors your customers on a daily basis and alerts when there is a change to their data, focusing on those changes that are most likely to have an impact on your customers' circumstances. The provision of timely and relevant data means you can make better decisions without the information overload.

# Why Choose Daily Alerts?

- Receive data in a more timely manner
- Reduce loss rates
- Brand reputation
- Customer experience including identifying vulnerable customers
- Consumer Duty alignment
- Identify improving customer circumstances





# **Challenge**



## **Solutions**

### **Information Overload**



### **Tailored Alerts**

A refined suite of Daily Alerts will ensure you get the information you need without being overwhelmed by data. With a focused suite of alerts designed to highlight key data changes, you receive only the data that matters most to your business, making it easier to focus on actionable insights.

### **Delays in Data Updates**



### **Timely Notifications**

Don't wait for monthly updates to your customer data. Daily Alerts ensures you have the data to respond swiftly to changes in your customers' circumstances. This speed is crucial to ensuring you are managing your customers effectively and ensuring you are providing the best possible customer experience.

Ineffective Customer Management Strategies



### **Informed Decision-Making**

Daily Alerts empowers you to make informed decisions. Whether you're in risk assessment, customer management or marketing, having the latest data at your fingertips means you can tailor your strategies to meet your customers' evolving needs.

Lack of Cross-Provider Insights



### **Holistic Customer View**

See the bigger picture of your customers' credit behaviour. Daily Alerts provides insights into their interactions with other credit providers. This holistic view allows you to design strategies that align with your customers' financial activities across the board.



Visit **equifax.co.uk/business** to book a free consultation to see how our solution can work for you