

The Work Number



Automated Income and Employment Verifications

Break free from the work of verifying employment and income.

Verifying employment is vital in today's economy for your employees, but it can become very time consuming for your HR staff, especially in our 24/7 consumer environment. When volume increases, mistakes can be made, and your employees could be left waiting for decisions on credit, housing or social service benefits.





Safe, secure and fast,
The Work Number
database keeps life
moving for employees
and helps employers
break free.



The Work Number® database from Equifax can easily handle the growing task of responding to employee verifications with speed and efficiency using the payroll data you provide.

The Work Number database is the nation's largest source of employment information, trusted by thousands of employers and 82% of the Fortune 500 companies and growing quickly among medium and small businesses.

Help reduce the risk, increase the speed.

By automating the verification process the chance for human error is reduced, while providing the on-demand responses that employees count on.

The Work Number database is updated every payroll cycle with employer provided payroll data or partnering payroll providers, so verifiers can count on getting the most current information supplied by the employer. Employers don't have to track down payroll records every time they receive a call and employees dont have to hunt for their paystubs.



Employee information remains confidential, but is accessible upon request. Employees can view the information, confirm when a verification was completed, and see who requested or received their data.

A dispute process, following the requirements under the Fair Credit Reporting Act (FCRA), is managed by The Work Number dispute team. So, anytime employees believe information may be inaccurate/incomplete or just have questions, we can help eliminate another task in your day.



Keeping important data secure.

The Work Number database has a network of more than 375,000 credentialed verifiers representing more than 25,000 organizations. Transactions from The Work Number database are consumer reports as defined by the FCRA. Every lender and government agency also known as verifiers must therefore be vetted and approved prior to accessing your employee's data, and they must have a permissible purpose under the FCRA for each request. They may go through re-credentialing at various points in time in order to maintain their access to The Work Number.

Protecting the data entrusted to us is our top priority. Some of our current security practices include: ISO/IEC 27001:2013, SOC2 Type II, FISMA Authority to Operate (ATO) NIST Moderate along with data encryption in transit and at rest.



How can we help you to break free? workforce@equifax.com | equifax.com/employmentverifications