



Unemployment Cost Management

We Get It

For employers, Unemployment Case Management (UCM) is complicated, really complicated. From managing the tax liability for multiple SUIs, and correctly reporting and forecasting them within the organization, to following and adhering to the wildly different UI Integrity regulations in every state, UCM can be a giant resource drain. Managing all the moving parts, collecting all the input, handling all the responses and related paperwork gets overwhelming pretty quickly. We get it.



In 2017, we **recovered more than \$210 million** in incorrect charges to our client employer accounts.



"[Equifax UCM] solution has been a real time saver for us — what used to take me 1 to 2.5 hours to do — I can probably **get done in 10 or 15 minutes now.**"

- Lori Diggs, HR Project Analyst, AAA Carolinas



Equifax analytics show that on average, employer **win rates average 6% higher** when initial claim responses are timely AND contain adequate information.

We Got It

Don't worry, we got it. With best-in-class technology solutions, we're flattered that we have set the standard for UCM, across the industry. Our intuitive platform, **CaseBuilder™**, reduces risk and identifies overpayments, while also providing visual key insight that drives improved win rates. Unmatched tax and regulatory experts, coupled with intelligent dashboards, offers savings to over 6,000 clients.

With Our Comprehensive Solution, You Will Be Able To:

Know Before You Owe



- We track and review your annual tax rate notices and benefit charge reports, while filing protests to protect merit-based and reimbursing account balances.
- On-demand visual reports help forecast SUI impacts at a state-by-state level.

Get Confident About Compliance



- Our hands-on Government Relations team will keep you up-to-date on the ever-changing regulations, issues, trends, and laws at the federal and state levels.
- You'll have access to the latest technology that helps create timely and adequate claim responses with team delegation tools and UI Integrity alerts.

Tap Our Resources So You Can Do More With Yours



- Let us help you minimize the time your HR department spends on managing cases. Our service and technology securely collects, organizes, prompts and tracks responses for all claim activity.
- Your dedicated expert consultant will analyze, file, and help prep your team for hearings and appeals.



CONTACT US

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Let us tailor a UCM program that helps support your size and needs!

Visit equifax.com/ucm to sign-up for a demo.