



Client Training HQ

Guardian Administration Guide (G1)

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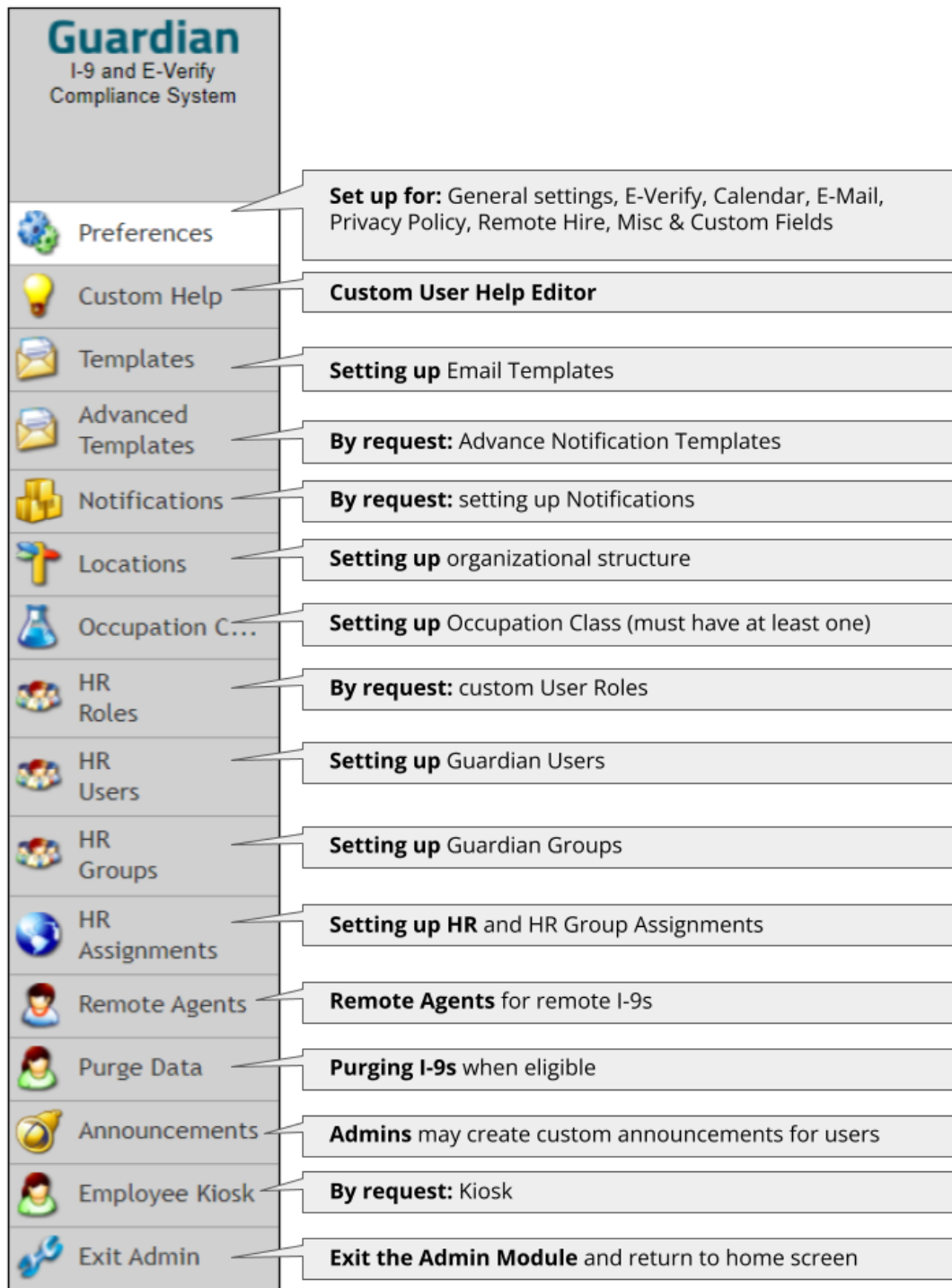
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Guardian Administration Task Bar

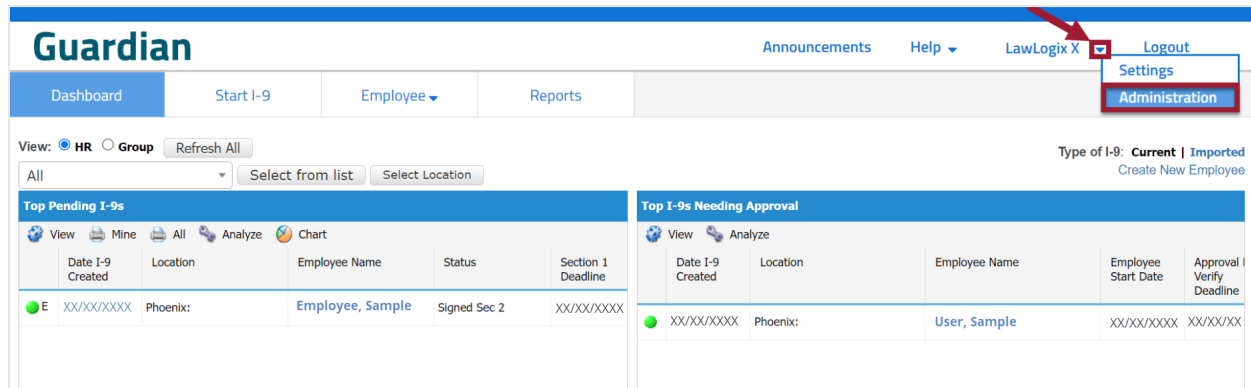
Users with Administrator permissions can access the Administration Module. From the Guardian dashboard or home screen, click the caret symbol next to your name to reveal the menu options available.



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Administration Module

Select and click on the **Administration** option that appears in the drop-down menu to access the Administration module.

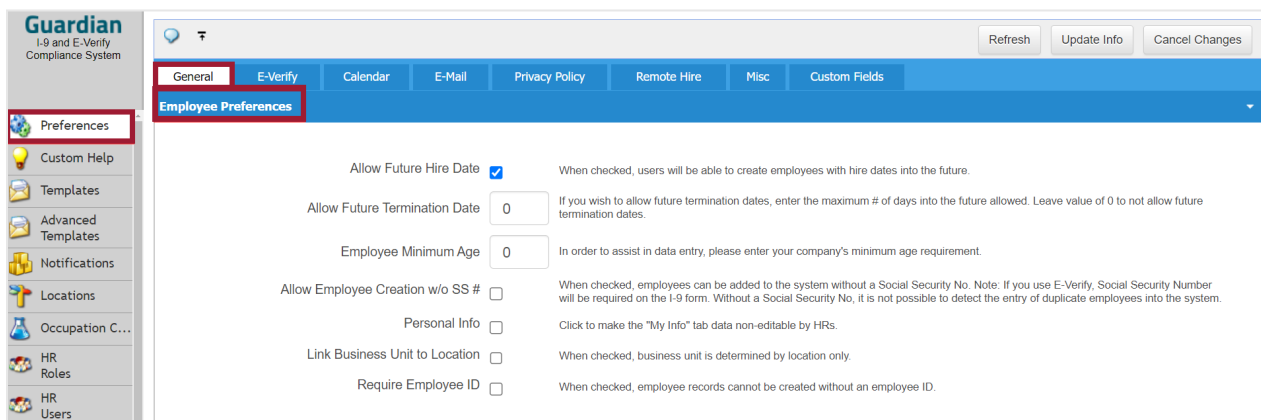


Preferences

This tab contains settings that impact the overall I-9 experience within Guardian. While Guardian provides default settings, organizations may choose to make changes based on their internal policies and procedures relating to the Form I-9 and E-Verify process. This includes settings related to the management of **Employee and I-9 Preferences**, **E-Verify**, **Calendar**, **E-mail**, **Privacy Policy**, **Remote Hire** and storing employee information within **Custom Fields**, and other miscellaneous settings.

General Tab

Employee Preferences



- **Allow Future Hire Date:** When yes, users will be able to create employees with hire dates in the future.

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- **Allow Future Termination Date:** If the organization allows future termination dates, enter the maximum number of days into the future allowed. Leave value of 0 (zero) to not allow future termination dates. If a termination date exists, Guardian considers the employee to be terminated and removes them from any dashboards that would otherwise be applicable.
- **Employee Minimum Age:** *[Enter numeric value]* The date of birth entered in Section 1 will be compared to this policy; Section 1 cannot be completed if the employee is younger than the minimum age requirement.
- **Allow Employee Creation w/o SS#:** If the checkbox is selected, employees can be added to the system without a Social Security Number.
- **Note:** If the organization is participating in E-Verify, a Social Security Number will be required on the Form I-9. It is not possible to detect the entry of duplicate employees into the system without a Social Security Number.
- **Personal Info:** If the checkbox is selected, the My Info tab prevents HRs from editing data.
- **Link Business Unit to Location:** If the checkbox is selected, the business unit is determined by location only. Multiple locations can be linked to one business unit, but only one business unit can be linked to a location.
- **Require Employee ID:** If the checkbox is selected, employee records can't be created without an employee ID.

I-9 Preferences

I-9 Preferences

Guardian
I-9 and E-Verify
Compliance System

Refresh Update Info Cancel Changes

General E-Verify Calendar E-Mail Privacy Policy Remote Hire Misc Custom Fields

Employee Preferences

I-9 Preferences

I-9 Preferences

- Re-hires must complete a new I-9 ☐ When checked, all Re-Hires must complete a new I-9, completing a Section 3 for Re-Hires is not allowed.
- Incomplete I-9s can be Parked ☐ When checked, an incomplete I-9 can be 'Parked' or saved in the incomplete state. Once Parked, it cannot be modified, amended, or used again. Use this option if employees cannot produce Section 2 documents within 3 days, and end up being terminated. This provides a record of the incomplete I-9 for future reference.
- Auto Task I-9 Review ☒ When checked, a task for the HR & Employee will be created automatically and a notification email sent when an employee completes an I-9. Leave unchecked to disable this notification.
- Allow Current Archival Dates ☐ When checked, users will be able to enter Archival I-9s with a start date up through the current date (not recommended, but appropriate for some companies)
- Allow deletion of non-current I-9s ☒ When checked, Admin HRs are able to delete I-9s that are not current. Left unchecked, I-9s cannot be deleted by an HR.
- Employee must approve Section 1 amendments ☒ When checked, only the Employee can approve Section 1 amendments. If unchecked, either Employee or HR can independently approve Section 1 amendments.
- HR cannot alter Section 1 data via Amendments ☐ When checked, HR is prevented from making ANY Changes to Section 1 via amendments. HR can only mark a Section 1 item for amendment by the employee.
- Employee can enter amended values in Sec 1 ☒ If checked, the employee will be able to edit proposed amendments for Section 1 nominated by the HR. If unchecked, the employee will only be able to approve, not change or enter, section 1 amendments.
- H-1B Portability Days When processing an H-1B I-9, the max number of days before the I-9 is considered expired (Waiting for I-129 petition to be approved). Reminders will be posted according to the rules below in Task Reminders section. If not set, 30 days is the default.
- Track Visa Type and Work Eligibility ☐ When checked, users are able to capture within the I-9 workflow class of admission and employment authorization category information for employees with temporary work authorization.
- Alert employee and prevent Section 1 completion when there is an SSN or DOB mismatch ☐ Use this option when an external source is the system of record and that record must be resolved prior to I-9 completion. When enabled, an error will display during Section 1 processing and prevent electronic signature.
- Restrict entry of data in the 'Additional Information' field during Section 2 completion ☐ When enabled, users are unable to enter information into the Section 2 'Additional Information' field of an electronic I-9. System generated information will continue to populate.
- Employee Electronic Signature Method The selected method will be utilized for all employee signature actions.
Q&A: Employee answers one question from a set of system-generated questions.

- **Re-hires must complete a new I-9:** If the checkbox is selected, all Re-Hires must complete a new I-9; completing a Supplement B for Re-hires is not allowed.
- **Incomplete I-9s can be Parked:** If the checkbox is selected, an incomplete I-9 can be 'Parked' or saved in the incomplete state. Once Parked, it cannot be modified, amended, or used again. Use this option if employees cannot produce Section 2 documents within 3 days and end up being terminated. This provides a record of the incomplete I-9 for future reference.
- **Auto Task I-9 Review:** If the checkbox is selected, a task for the HR & Employee will be

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created automatically and a notification email sent when an employee completes an I-9. Leave unchecked to disallow this notification.

- **Allow Current Archival Dates:** If the checkbox is selected, users will be able to enter Archival I-9s with a start date up through the current date. *(not recommended, but appropriate for some companies)*
- **Allow deletion of non-current I-9s:** If the checkbox is selected, Admin HRs can delete I-9s that are not current. Left unchecked, I-9s cannot be deleted by an Admin HR.
- **Employee must approve Section 1 amendments:** If the checkbox is selected, only the Employee can approve Section 1 amendments. If unchecked, either Employee or HR can independently approve Section 1 amendments.
- **HR cannot alter Section 1 data via Amendments:** If the checkbox is selected, HR is prevented from making ANY Changes to Section 1 via amendments. HR can only mark a Section 1 item for amendment by the employee.
- **Employee can enter amended values in Sec 1:** If the checkbox is selected, the employee will be able to edit proposed amendments for Section 1 nominated by the HR. If unchecked, the employee will only be able to approve, not change or enter, Section 1 amendments.
- **H-1B Portability Days:** When processing an H-1B I-9, the max number of days before the I-9 is considered expired. *(Waiting for the I-129 petition to be approved)* Reminders will be posted according to the rules below in the Task Reminders section. If not set, 30 days is the default.
- **Track Visa Type and Work Eligibility:** When checked, users can capture within the I-9 workflow class of admission and employment authorization category information for employees with temporary work authorization.
- **Alert employee and prevent Section 1 completion when there is an SSN or DOB mismatch:** This option applies when an external source is the system of record, and that record must be resolved prior to I-9 completion. If the checkbox is selected, an error will display during Section 1 processing and prevent electronic signature.
- **Restrict entry of data in the 'Additional Information' field during Section 2 completion:** If the checkbox is selected, users are unable to enter information into the Section 2 'Additional Information' field of an electronic I-9. System generated information will continue to populate.
- **Employee Electronic Signature Method:** The selected method will be utilized for all employee signature actions. The options on the pull-down menu include:
 - **An Employee Generated PIN** - The employee provides a custom personal identification number of their choosing, or
 - **A Question-and-Answer option** - This prompts the employee to answer one question from a set of system-generated questions.

Document Retention

The screenshot shows the Guardian I-9 and E-Verify Compliance System interface. The left sidebar contains a menu with options like Preferences, Custom Help, Templates, Advanced Templates, Notifications, Locations, Occupation C..., HR Roles, HR Users, and HR Groups. The main content area is titled 'Employee Preferences' and 'I-9 Preferences'. Under 'Document Retention', there are two checkboxes: 'Retain I-9 supporting documents in Guardian' (checked) and 'Allow Guardian to determine the document retention step is complete' (unchecked). Below this, under 'Document Retention Workflow', there are two radio buttons for 'Document verifier upload step placement': 'Upload step occurs before Section 2 or 3' (selected) and 'Upload step occurs after Section 2 or 3 completion'. There are also two checkboxes: 'Allow document verifier to defer document upload' (checked) and 'Allow employee to defer document upload' (checked).

- **Retain I-9 supporting documents in Guardian:** If checked, a document retention step is inserted to the I-9 workflow.
- **Allow Guardian to determine the document retention step is complete:** When checked, Guardian determines when document retention requirements have been met rather than the user manually confirming via checkbox.

Document Retention Workflow

- **Document verifier upload step placement:** Select the corresponding radio button to indicate whether the upload step of the Section 2 supporting document image occurs before Section 2 or Supplement B, OR after Section 2 or Supplement B completion.
- **Allow document verifier to defer document upload:** When enabled, the user may choose not to upload supporting documents during the workflow step and upload the document images later.
- **Allow employees to defer document upload:** When enabled, the employee may opt not to upload supporting documents during the Section 1 workflow.

Employee Supporting Document Capture

Determine whether employees should be permitted to upload copies of I-9 documents as part of the Section 1 workflow.

The screenshot shows the Guardian I-9 and E-Verify Compliance System interface. The left sidebar contains a menu with options like Preferences, Custom Help, Templates, Advanced Templates, Notifications, Locations, Occupation C..., HR Roles, HR Users, and HR Groups. The main content area is titled 'Employee Preferences' and 'I-9 Preferences'. Under 'Employee Supporting Document Capture', there are two radio buttons: 'Do not allow employee capture' (selected) and 'Allow employee capture within designated workflows'. Below this, under 'Enable Alternative Procedure to Remotely Examine Documents', there are two radio buttons: 'Allowed' (selected) and 'Not Allowed'.

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- **Do not allow employee capture:** When selected, employees will not be prompted to upload.
- **Allow employee capture within designated workflows:** When selected, a document capture step is included and the employee will be prompted to upload document images.

Enable Alternative Procedure to Remotely Examine Documents

Guardian
I-9 and E-Verify
Compliance System

Locations

General Information

Name: 0001 Corp Houston

Location No.: 4

E-Verify: ☒ Allowed ☐ Not Allowed
This location is ready for E-Verify

Alternative Procedure: ☒ Allowed ☐ Not Allowed

Work Phone: 1 Ext:

Fax: (123) 456-7777

Business Unit: E-Verify Enabled

Primary Location Address

Line 1: 7500 N. Joe St.

Line 2:

City, State: Austin TX

Zip, Country: 55555 USA

Delete Address

When enabled, E-Verify locations may be updated to allow the alternative document examination method for I-9s and reverifications.

- **Allowed:** When selected, organization's E-Verify locations may allow the alternative document examination method for I-9s and reverifications.
- **Not Allowed:** When selected, organization's E-Verify locations will not allow the alternative document examination method for I-9s and reverifications.
- **Note:** If the 'Allowed' option is selected, ensure the following are indicated in the **Locations** module.

Task Reminders

Guardian
I-9 and E-Verify
Compliance System

Task Reminders

Expiration Reminder Lead Days: 0

Subsequent Reminder Lead Days:

Receipt Reminder Lead Days: 0

The number of days prior to an I-9 expiring for an NIV Employee that the reminder comes due.

Separated by commas; the number of days prior to the Reminder Expiration Date that subsequent reminders should be sent; i.e. "30,10,1" will send reminders 30 days, 10 days, and one day prior to expiration.

The number of days prior to an I-9 Receipt expiring that the reminder comes due.

- **Expiration Reminder Lead Days:** [Enter numeric value] Enter the number of days prior to an I-9 expiring for an NIV Employee that the reminder comes due.

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- **Subsequent Reminder Lead Days:** *[Enter numeric values separated by commas]* The number of days prior to the Reminder Expiration Date that subsequent reminders should be sent. For example, if "30,10,1" are entered in the field, the system will send a reminder at 30 days, 10 days, and one day prior to expiration.
- **Receipt Reminder Lead Days:** *[Enter numeric value]* Enter the number of days prior to an I-9 Receipt expiring that the reminder comes due.

Reports

The screenshot shows the Guardian I-9 and E-Verify Compliance System interface. The left sidebar contains a menu with items like Preferences, Custom Help, Templates, Advanced Templates, Notifications, Locations, Occupation C..., HR Roles, HR Users, and HR Groups. The main content area has a top navigation bar with tabs: General, E-Verify, Calendar, E-Mail, Privacy Policy, Remote Hire, Misc, and Custom Fields. Below this is a section for 'Employee Preferences' with expandable sub-sections: I-9 Preferences, Tasks Reminders, and Reports. The 'Reports' section is currently expanded, showing two configuration areas: 'Reports Module Create/Edit' and 'Interactive Reports Create/Edit'. Each area has three radio button options: 'All HR Users' (selected), 'HR Admin Users Only', and 'HR by HR (Permission applied to each HR in 'HR Users' module)'.

- **Reports Module Create/Edit (Standard and Interactive Reports Create/Edit):**
 - Choose **All HR Users**, **HR Admin Users Only** or **HR by HR**

Security

The screenshot shows the Guardian I-9 and E-Verify Compliance System interface with the 'Security' section expanded in the left sidebar. The main content area displays various security settings. There are checkboxes for 'Use SureID', 'Require Strict Password', and 'Disable Masking of PII in Reports'. Below these are input fields for 'Password Expire Days' (set to 0) and 'Number of Passwords Remembered' (set to 0). There are also text input fields for 'Security Banner' and 'Security Details Link'. A red arrow points to the bottom of the page.

- **Use SureID:** Select to use SureID Secondary Security.
- **Require Strict Password:** When clicked, password must contain: 1 Upper case letter, 1 lower case letter, 1 number, 1 special character and must be at least 8 characters in length.
- **Disable Masking of PII in Reports:** If the checkbox is selected, PII (*Personally Identifiable Information*) information is not masked on reports.

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- **Password Expire Days:** *[numeric value]* Require a password change after this many days.
- **Number of Passwords Remembered:** *[Enter numeric value]* Passwords may not be used again based on the number of times entered. New passwords cannot match the number of previously used passwords, i.e., when a "5" is the value entered, then a new password cannot match any of the previous 5 passwords used by the employee.
- **Security Banner:** *[Enter text to be displayed]* Enter a short message into the field. This short message will appear on the HR User interface (*at the top of the screen*).
- **Security Details Link:** *[enter full link - must start with 'http://' or 'https://']* Enter the organization's full Security Info Page link if one exists.

Employee Access Settings

The screenshot shows the Guardian I-9 and E-Verify Compliance System interface. On the left is a sidebar with navigation links: Preferences, Custom Help, Templates, Advanced Templates, Notifications, Locations, Occupation C..., HR Roles, HR Users, HR Groups, and HR Assignments. The main content area has a top bar with tabs: General, E-Verify, Calendar, E-Mail, Privacy Policy, Remote Hire, Misc, and Custom Fields. Below the tabs is a section titled 'Employee Preferences' with expandable sections for I-9 Preferences, Tasks Reminders, Reports, and Security. The Security section is expanded, showing 'Employee Access Settings'. The settings include:

- Allow creation of permanent login (username and password):** A radio button option. When selected, Guardian credentials can be created manually or via integration for use by the employee.
- Only use temporary access links:** A radio button option. When selected, employees gain access to Guardian via temporary links. Additional username and password is not required.
- Require secondary authentication:** A checkbox option. When checked, the employee will be required to answer a challenge question based on information within his/her Guardian record, prior to accessing the system.
- Allow temporary access links to be used more than once within 30 days?:** A checkbox option. When checked, the employee may use the provided link more than once to access Guardian and complete the assigned task.

Determine how employees gain access to Guardian when completing tasks independently by selecting one of the following options:

- **Allow creation of permanent login (username and password):** When selected, Guardian credentials can be created manually or via integration for use by the employee.
- **Only use temporary links:** When selected, employees gain access to Guardian via temporary links. Additional username and password are not required.
- **Require secondary authentication:** When checked the employee will be required to answer a challenge question based on information within his/her Guardian record, prior to accessing the system.
- **Allow temporary access links to be used more than once within 30 days?:** When checked, the employee may use the provided link more than once to access Guardian and complete the assigned task.

Secondary Authentication Settings

Whenever an employee, Remote Agent or HR uses a one-time access link, **Secondary Authentication** is required Guardian will require at least two questions to be answered when there are at least three known answers. Having four or more known questions will make it easier for the user to authenticate in the event the system has incorrect values stored. **Note:** *If the questions appearing do not contain data in Guardian, the individual will not be able to access the system.*

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If only one challenge question has a known answer, the individual must answer it correctly.

- What is the zip code of your home address?
- What is your 10-digit home phone number (###) ###-####?
- What is the employee ID that you were issued?
 - Include this question? (will not be included unless checked)

Note: Some employees may not have their employee ID number in advance of hire.

- What is the name of the city of your home address?
- What are the last 4 digits of your Social Security Number?
- What is your date of birth (mm/dd/yyyy)?
- What is your last name (family name)?

If the employee does not have the necessary information on file for at least one of the chosen authentication questions, they will be unable to access their I-9 and will receive the notification when attempting to log in.

Guardian Company	
	Confirm your identity
	We're unable to confirm your identity You are unable to login because Guardian does not have enough information on record to verify your identity. Please contact your hiring manager or applicable employer representative to update your Guardian profile.

If an employee fails the secondary authentication questions five times in a row their login will be disabled, and they will receive the below notification. In that event, a user will need to navigate to the **Login Info** tab of their employee record and create a new login for the employee. A new login link will be generated, and the previous one will be disabled.

Guardian Company	
	Confirm your identity
	We were unable to authenticate your login. Please follow up with your hiring manager or designated employer representative to reset your account.

Custom Messages for English- or Spanish-speaking employees

Admins may enter custom text in each of the fields to replace **the default text** that appears in the top gray banner reading: *"If you are unable to provide matching information, please follow up with your hiring manager or designated employer representative"*. The options include the Remote Agent workflow. Click the **Save** button after entering any desired custom text:

Welcome

You must provide at least two responses correctly in order to validate your identity.

If you are unable to provide matching information, please follow up with your hiring manager or designated employer representative.

Custom message for English-speaking employee

The default text in italics above will be replaced with any English text entered below when presented to an English speaking Employee:

File Edit View Format

↶ ↷

Paragraph

▼

B *I*

≡ ≡ ≡ ≡

≡ ≡

Template text

P POWERED BY TINY

Custom message for Spanish-speaking employee

The default text in italics above will be replaced with any Spanish text entered below when presented to a Spanish speaking Employee:

File Edit View Format

↶ ↷

Paragraph

▼

B *I*

≡ ≡ ≡ ≡

≡ ≡

Template text

P POWERED BY TINY

Custom message for remote agent

The default text in italics above will be replaced with any English text entered below when presented to a remote agent:

File Edit View Format

↶ ↷

Paragraph

▼

B *I*

≡ ≡ ≡ ≡

≡ ≡

Template text

P POWERED BY TINY

Save

Images are examples and for information purposes only. They may vary across platforms and are subject to change.

12

E-Verify Tab

E-Verify Settings

The screenshot displays the Guardian I-9 and E-Verify Compliance System interface. On the left is a sidebar with a search bar and a list of navigation items: Preferences, Custom Help, Templates, Advanced Templates, Notifications, Locations, Occupation C..., HR Roles, HR Users, HR Groups, HR Assignments, and Remote Agents. The main content area has a top navigation bar with tabs: General, E-Verify (highlighted), Calendar, E-Mail, Privacy Policy, Remote Hire, Misc, and Custom Fields. Below this is a sub-tab labeled 'E-Verify Settings'. The settings are organized into two sections: 'Information' and 'Case Closure Options'. The 'Information' section contains two fields: 'E-Verify Enabled as of:' and 'Memorandum of Understanding: Download'. The 'Case Closure Options' section contains a heading 'Prevent users from closing E-Verify cases with the closure statement(s) selected:' followed by four unchecked checkboxes with their respective descriptions.

Information	
E-Verify Enabled as of:	If blank, you are not setup for E-Verify Services.
Memorandum of Understanding: Download	You will need to download and sign this form in order to activate E-Verify Services.

Case Closure Options	
Prevent users from closing E-Verify cases with the closure statement(s) selected:	
☐	The employee continues to work for the employer after receiving a Final Nonconfirmation result.
☐	The employee continues to work for the employer after receiving a No Show result. Employer retains employee.
☐	The employee continues to work for the employer after choosing not to contest a Tentative Nonconfirmation.
☐	The case is invalid because another case with the same data already exists.

Information

- **E-Verify Enabled as of** *[date appears in field]* If the **Date field** is left blank, the organization is not set up for E-Verify services.
- **Memorandum of Understanding** *['Download' link visible]:* A *Memorandum of Understanding* is required when participating in E-Verify services. Clicking the **Download** link in this area will open a **generic** copy of an MOU and is merely for your organization's information, and the link will not provide your organization with the E-Verify MOU that was signed when the E-Verify account was initiated. It is required that you work with your Implementation Consultant or directly with the Guardian Support team to activate, E-Sign, or obtain a copy of the **active E-Verify MOU** for your organization.

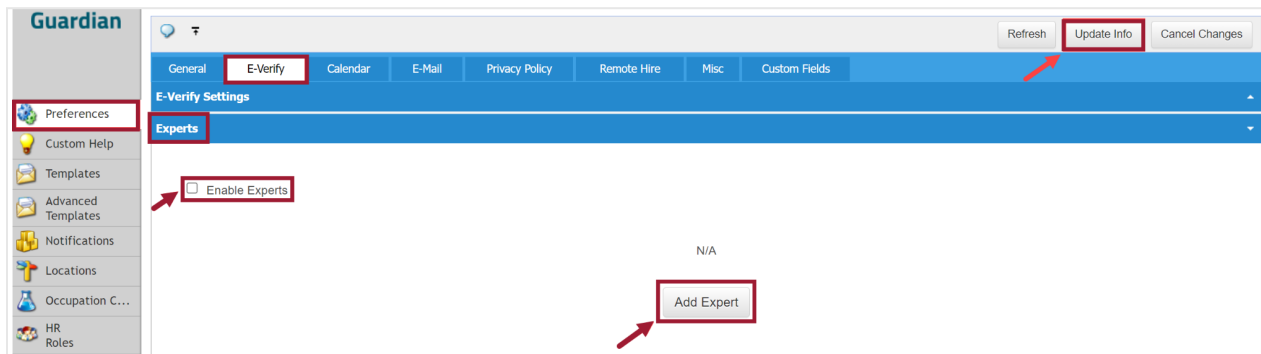
Case Closure Options

Prevent users from closing E-Verify cases with the closure statement(s) selected:

- The employee continues to work for the employer after receiving a Final Nonconfirmation result.
- The employee continues to work for the employer after a No Show result and the employer retains the employee.
- The employee continues to work for the employer after choosing not to contest a Tentative Nonconfirmation.
- The case is invalid because another case with the same data already exists.

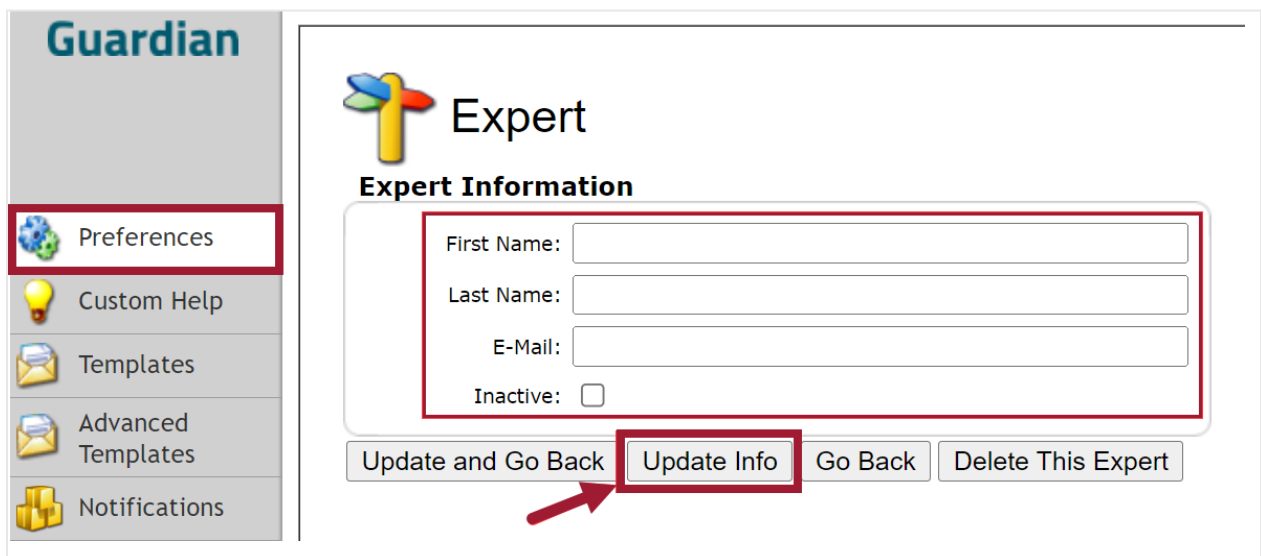
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Experts



Users can be designated as “Experts”. This means other users may be instructed to reach out to these users before contacting Support for inquiries or support issues. Admins will click the checkbox to **Enable Experts**, from there, click the **Update Info** button.

To add an expert, click the **Add Expert** button. The next screen will allow the Admin to type the user information in the fields to designate which users will be designated as Experts.



This action may also be accomplished by clicking the User Profile in **HR Users > Permissions** (see Section 10 in this guide). And, if **HR Roles** is used by your organization, go to **HR Roles > Role** (see section 9 in this guide).

Calendar Tab

Workdays

The screenshot shows the Guardian I-9 and E-Verify Compliance System interface. The left sidebar contains a 'Preferences' menu with options like Custom Help, Templates, Advanced Templates, Notifications, Locations, Occupation C..., HR Roles, and HR Users. The main content area is titled 'Calendar' and has a sub-tab 'Work Days'. The 'Work Days' section contains instructions: 'Regulations require your company to process I-9s in a timely manner. The "Three Day Rule" is dependent upon the actual days of the week your company is open and doing business. Indicate when the company is conducting business by checking the days of the week business is conducted. Select the "Federal Holidays" option if your business is open on Federal holidays as well.' To the right of the text are checkboxes for Sunday, Monday, Tuesday, Wednesday, Thursday, Friday, Saturday, and Federal Holidays. Monday through Friday are checked. At the top right of the main content area are buttons for 'Refresh', 'Update Info', and 'Cancel Changes'. The 'Update Info' button is highlighted with a red box and a red arrow.

Workdays: *[select the desired checkboxes]* This setting is used to determine the Section 2 deadline. Regulations require organizations to process I-9s in a timely manner. The *Three Day Rule* is dependent upon the actual days of the week the organization is open, doing business.

The Admin user will indicate the company's standard business days by checking the days of the week business is conducted. Select Saturday, Sunday, and/or the Federal Holidays options if the organization typically conducts business on those days. Once defining the organization's calendar days, click the **Update Info** button.

E-Mail Tab

E-Mail Settings

The screenshot shows the Guardian I-9 and E-Verify Compliance System interface with the 'E-Mail' tab selected. The left sidebar is the same as in the previous screenshot. The main content area is titled 'E-Mail Settings'. It contains two settings: 'Use "Do Not Reply" E-Mail Method' with a checked checkbox, and 'Do not use sender info.' with an unchecked checkbox. To the right of these settings are two paragraphs of explanatory text. At the top right of the main content area are buttons for 'Refresh', 'Update Info', and 'Cancel Changes'. The 'Update Info' button is highlighted with a red box and a red arrow.

Use Do Not Reply E-Mail Method: when checked, all emails sent to users and employees will have a 'From' email address of "DoNotReply@www.perfectcompliance.com". The organization should enable the "Do Not Reply" feature so that all communication from Guardian includes "donotreply@perfectcompliance.com" as the sender. If left unchecked, the email address will be of the sender listed in the user profile in Guardian.

Images are examples and for information purposes only. They may vary across platforms and are subject to change.

Do not use sender info: if the checkbox is selected, the lines: *"Please note this E-Mail was sent by (user). Please do not reply to this email"* ... will not be included. Once the setting is set, click the **Update Info** button.

Privacy Policy Tab

Privacy Policy Settings

Guardian
I-9 and E-Verify
Compliance System

Refresh Update Info Cancel Changes

General E-Verify Calendar E-Mail **Privacy Policy** Remote Hire Misc Custom Fields

Privacy Policy Settings

Use this page to set your own custom Privacy Policy for your users. If you do not have one, leave the items below blank.
If you are hosting your own Privacy Policy page, fill in the complete URL below (including http:// or https://) or you can write/paste in the styled text you wish to display in the Text box below.

URL to Page:

OR

Styled Text:

B I U S X₂ X² [Text Alignment Icons] ...

Use this page to set a custom Privacy Policy for users. If a Privacy Policy page is hosted, enter the complete URL in the URL to Page field (including http:// or https://). Or users may write/paste the desired styled text in the Styled Text box. Leave the fields blank if one doesn't exist. Make the selection and click the **Update Info** button.

Remote Hire Tab

Remote Hire Preferences

Guardian
I-9 and E-Verify
Compliance System

Refresh Update Info Cancel Changes

General E-Verify Calendar E-Mail Privacy Policy **Remote Hire** Misc Custom Fields

Remote Hire Preferences

Use Pre-defined Remote Agents ☒ When checked, Remote Agents must be created and attached to a Remote Hire I-9. If not checked, Remote Agents are not used, and any third party person can act as a Remote Agent.

Remote Agents must be a Notary ☐ When checked, all Remote Agents used must be licensed Notaries.

Do not use Notary Affidavit ☐ When checked, Notary Remote Agents will not be asked to fill out the Notary Affidavit.

Remote Agent Handles Documents ☒ When checked, the Remote Agent is responsible for all I-9 documents.

Default HR Contact [Dropdown]

Remote Agents must enter employee SSN. ☐ When checked, Remote Agents must enter the Social Security number of the employee when using login links received via email.

Require remote agent to provide e-mail address and pre-identify? ☐ When enabled, the remote agent will be prompted to provide his or her e-mail address, name and title to gain access to the new hire's I-9.

Require remote agents to provide contact phone number? ☐ When enabled, the remote agent must provide a contact phone number to gain access to the new hire's I-9.

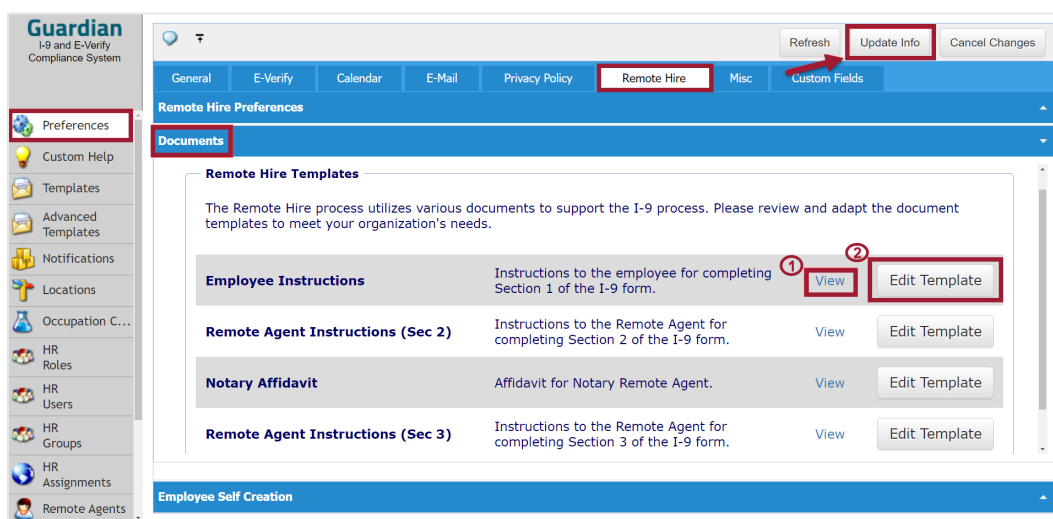
Images are examples and for information purposes only. They may vary across platforms and are subject to change.

Use this page to set predefined Remote I-9 specifications.

- **Use Predefined Remote Agents:** If the checkbox is selected, Remote Agents must be created and attached to a Remote Hire I-9. If not checked, Remote Agents aren't used, and any third party may act as Remote Agent.
- **Remote Agents must be a Notary:** If the checkbox is selected, all Remote Agents used must be licensed Notaries. (Note: there are certain restrictions for Notaries completing Section 2 of the Form I-9 in the states of California, Texas, and possibly others. Please check the USCIS website for more info on using Notaries for I-9 completion at <https://www.uscis.gov/archive/completing-form-i-9-for-remote-hire>.)
- **Do not use Notary Affidavit:** If the checkbox is selected, Notary Remote Agents will not be asked to fill out the Notary Affidavit.
- **Remote Agent Handles Documents:** If the checkbox is selected, the Remote Agent is responsible for all I-9 documents.
- **Default HR Contact:** A specific user can be designated as the default HR contact for Remote Agents by name selection on the pull down menu.
- **Remote Agents must enter employee SSN:** When checked, Remote Agents must enter the Social Security Number of the employee when using login links received via email.
- **Require Remote Agent to provide e-mail address and pre-identify?:** If the checkbox is selected, the remote agent will be prompted to provide their e-mail address, name, and title to gain access to the new hire's I-9.
- **Require remote agents to provide contact phone number?:** If the checkbox is selected, the remote agent must provide a contact phone number to gain access to the new hire's I-9.
- **Allow agent access link to be used more than once within 30 days:** When enabled, the agent may use the provided link more than once to access Guardian and complete the assigned task.

Documents

Remote Hire Templates



Images are examples and for information purposes only. They may vary across platforms and are subject to change.

The Remote Hire process utilizes various documents to support the I-9 process. Admins will review and adapt the document templates to meet the organization's needs.

- **Employee Instructions:** Instructions to the employee for completing Section 1 of the I-9
- **Remote Agent Instructions (Sec 2):** Remote Agent Section 2 I-9 completion instructions
- **Notary Affidavit:** Affidavit for Notary Remote Agent
- **Remote Agent Instructions Supplement B (formerly Sec 3):** Instructions to the Remote Agent for completing Supplement B of the I-9 form

1 - Click View to review the default content of the email template.

Hello [EMPLOYEEFIRST],

As part of the new hire process at [COMPANY], you must complete the Form I-9 and present documents to establish your eligibility to work in the United States. Please read this email in its entirety as it includes important information and instructions for completing the Form I-9 correctly.

Step 1: Access our electronic I-9 system and complete your portion of the form (Section 1). Using the access link below, follow the on-screen prompts to complete all required form fields and electronically sign the form. **You must complete this step no later than your first day of work for pay.**

During this step, you will also be presented with a list of acceptable documents that demonstrate your identity and work authorization. Please review the list and determine which document or documents you will present to the individual of your choosing who will act on behalf of [COMPANY] as our *authorized representative*.

[EMPLOGIN]

Step 2: Meet with an individual of your choosing to present your identity and work eligibility documentation. You must meet with this individual **in person no later than [DUEDATE]**. You may meet with any individual to complete this step as long as he or she is 18 years of age or older. Some common choices include friend, colleague, or neighbor as well as members of the community such as a representative from your bank or local education institution.

You must meet in person with this individual so he/she can inspect your original, **unexpired** document(s).

At the end of Step 1, you will have the opportunity to email your designated representative instructions that include a link to access our online system and complete their portion of the I-9. If you do not yet know their email address, you may return to the portal using the link above to email the instructions at a later time.

If you have any questions regarding this process, please contact [HR] at [HREMAIL].

Thank you for your prompt attention to this matter.

[HR]

[COMPANY]

2 - Click Edit Template to review and customize the email template verbiage. Once the setting is set, click the **Update Info** button.

Guardian
I-9 and E-Verify Compliance System

Employee Instructions Template

Edit Affidavit

Custom Subject: _____

Hello [EMPLOYEEFIRST],
 As part of the new hire process at [COMPANY], you must complete the Form I-9 and present documents to establish your eligibility to work in the United States. Please read this email in its entirety as it includes important information and instructions for completing the Form I-9 correctly.
Step 1: Access our electronic I-9 system and complete your portion of the form (Section 1). Using the access link below, follow the on-screen prompts to complete all required form fields and electronically sign the form. **You must complete this step no later than your first day of work for pay.**
 During this step, you will also be presented with a list of acceptable documents that demonstrate your identity and work authorization. Please review the list and determine which document or documents you will present to the individual of your choosing who will act on behalf of [COMPANY] as our *authorized representative*.
 [EMPLOGIN]
Step 2: Meet with an individual of your choosing to present your identity and work eligibility documentation. You must meet with this individual **in person no later than [DUEDATE]**. You may

Data Tags

Data tags can be inserted into your template. When the template is prepared for the remote agent, the data tags will be replaced with the actual data values.

Available Tags	Description
[COMPANY]	Your Company Name
[EMPLOYEE]	Employee Full Name - Last, First
[EMPLOYEEFIRST]	Employee First Name
[EMPLOYEELAST]	Employee Last Name
[MAILTO]	Company Mailing Address (Includes Company Name) - Uses location Address
[FAX]	FAX number - From Location
[HR]	Names of HR(s) attached to the employee
[HRPHONE]	Assigned HR Telephone - Work
[HREMAIL]	Assigned HR E-Mail
[DUEDATE]	Date I-9 must be completed by
[AGENTINFO]	Remote Agent Name and Contact information
[EMPLOGIN]	Login Information for employee. (If omitted in template, will be appended to the bottom automatically when document is generated).
[AGTLOGIN]	Login Information for Remote Agent. (If omitted in template, will be appended to the bottom automatically when document is generated).

[Update Template] [Cancel] [Load Default Template]

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Employee Self Creation

The screenshot shows the Guardian I-9 and E-Verify Compliance System interface. On the left is a sidebar with a 'Preferences' menu item highlighted. The main content area has a top navigation bar with tabs: General, E-Verify, Calendar, E-Mail, Privacy Policy, Remote Hire, Misc, and Custom Fields. The 'Remote Hire' tab is selected and highlighted. Below the tabs, the 'Remote Hire Preferences' section is visible, containing three settings:

- ☐ Default Occupation Class Only: When checked, all self created employees will use selected Occupation Class. Below this is a dropdown menu with 'Please Select'.
- ☐ Default Location Only: When checked, all self created employees will use select Occupation Class location. Below this is a dropdown menu with 'All' and a close button (x).
- ☐ All self created employees are new hires: When checked, if the new hire is eligible for E-Verify based on the kiosk default(s) then Guardian will require the employee provide his/her social security number in Section 1.

This section allows the Admin user to designate options for all self-created employees.

- **Default Occupation Class Only:** If the checkbox is selected, all self-created employees will use the selected Occupation Class.
- **Default Location Only:** If the checkbox is selected, all self-created employees will use Occupation Class location.
- **All self-created employees are new hires:** If the checkbox is selected, if the new hire is eligible for E-Verify based on the kiosk default(s), then Guardian will require the employee to provide his/her Social Security Number in Section 1.

Misc tab

Miscellaneous Settings

The screenshot shows the Guardian I-9 and E-Verify Compliance System interface with the 'Misc' tab selected. The 'Miscellaneous Settings' section is expanded, showing two sub-sections:

Dashboard Preferences

- ☐ Section 2 Deadlines same as Section 1: When checked, Section 1 Completion Deadline will be used for completion deadline date in dashboard "Top Pending I-9s" and "Top I-9s needing expert advice".
- ☐ Do Not show Announcements to Location Managers: When checked, the Announcements module will not be visible in the Location Manager interface.
- Deadline to Inquire into issuance of new SSN: [Text input field]. The number of days after an I-9 is completed without a Social Security Number (SSN) by which to contact employee and inquire whether the SSN has been issued.
- No I-9 hire date tracking threshold: [Text input field]. Employees with a hire date on or prior to the date specified will not appear on the **Top New Hires and Rehires without I-9** or **Section 3** dashboard or Location Manager **To Do List**, and will not generate similar notifications.

User Logout Preferences

- HR Logout URL: [Text input field]. Enter the URL the user should be re-directed to upon logout. Note: The URL must be complete, starting with http or https.

Images are examples and for information purposes only. They may vary across platforms and are subject to change.

Dashboard Preferences

- **Section 2 Deadlines same as Section 1:** If the checkbox is selected, Section 1 Completion Deadline will be used for completion deadline date in dashboard "Top Pending I-9s" and "Top I-9s needing expert advice".
- **Do Not Show Announcements to Location Managers:** If the checkbox is selected, the Announcements module will not be visible in the Location Manager interface.
- **Deadline to Inquire into issuance of new SSN** *[enter numeric value]*: The value entered will determine the number of days after an I-9 is completed without a Social Security Number by which to contact the employee and inquire whether the Social Security Number has been issued.
- **No I-9 hire date tracking threshold** *[enter date 00/00/0000]*: Employees with a hire date on or prior to the date entered in the field will not appear on the **Top New Hires and Rehires without I-9 or Supplement B** dashboard or the Location Manager **To Do List**, and will not generate similar notifications.

User Logout Preferences

- **HR Logout URL** *[enter full link - must start with 'http://' or 'https://']*: enter the URL the user should be redirected to upon logout.

Custom Fields tab

Custom Field Settings

Guardian
I-9 and E-Verify
Compliance System

Refresh Update Info Cancel Changes

General E-Verify Calendar E-Mail Privacy Policy Remote Hire Misc Custom Fields

Custom Field Settings

1 Hide Custom Fields ☐ When checked, custom fields are not displayed on Minute I-9 and New Employee pages.

Custom Fields for Employees

No	Field Name	Required?	Values
1	Employee Status	3 ☐	Choices
2		☐	Choices
3		☐	Choices
4		☐	Choices

Choices for Employee Status

Full time permanent
Part time permanent
Temporary

Document Settings

Organizations often need to track and report employee information that's not captured on the I-9. A Custom Field is to report on items that are not normally tracked through the Reports module. Guardian allows for the creation of up to eight (8) custom fields.

1 - Hide Custom Fields: When selected, the fields defined below will not be shown on the Employee creation screen. This may be helpful if at some point the custom fields will not be used.

2 - Custom Fields for Employees: Begin by entering the desired name for the **Custom Field** in one of the numbered fields. The chosen name will be listed in the *Employee table in the Reports Module*. If selected when creating Interactive report types, this will be visible as one of the columns of the report. To enable a custom field, provide a name in the Field Name area. Select the checkbox to mark the Custom Field a required field and must not be left blank during creation.

3 - Required? column: The field must be filled out consistently for each employee, and must not be left blank during employee creation. This means that the employee will not be created in Guardian unless the field is completed on the employee creation screen.

The screenshot shows the 'Custom Fields' settings page in the Guardian system. The left sidebar contains navigation links like 'Preferences', 'Custom Help', 'Templates', etc. The main content area has a 'Custom Field Settings' section with a 'Hide Custom Fields' checkbox. Below this is a table titled 'Custom Fields for Employees'.

No	Field Name	Required?	Values	Choices for Employee Status
1		☐	Choices	
2		☐	Choices	
3		☐	Choices	
4		☐	Choices	

Values Column: Click the **Choices** link to allow entering a list of custom field types in the **Choice for Employee Status** field. Enter the choice list values separated by carriage returns (clicking the Enter key after each entry).

This screenshot shows the same table as the previous one, but with the first row populated. The 'Field Name' is 'Employee Status', 'Required?' is unchecked, and 'Values' is 'Choices'. The 'Choices for Employee Status' text area contains the following values: 'Full time permanent', 'Part time permanent', and 'Temporary', separated by carriage returns.

No	Field Name	Required?	Values	Choices for Employee Status
1	Employee Status	☐	Choices	Full time permanent Part time permanent Temporary
2		☐	Choices	
3		☐	Choices	
4		☐	Choices	
5		☐	Choices	
6		☐	Choices	
7		☐	Choices	

Choice List values will appear as drop-down options when manually creating the employee (in the order they are entered in the **Choices for Employee Status** box above). If an order change is desired, the values must be reentered in the field.

Images are examples and for information purposes only. They may vary across platforms and are subject to change.

Guardian Announcements Help New User Logout

Dashboard **Start I-9** Employee E-Verify Reports

Start I-9

Social Security Number (Exact Match) XXX-XX-XXXX Reset

Employee Details

Start Date (mm/dd/yyyy)

Employee ID

Location

Occupation Class

Language

I-9 Type Electronic I-9

Employee Status

- Full time permanent
- Part time permanent
- Temporary**

The **Employee Creation Screen** drop-down will display as shown above.

Document Settings

Guardian
I-9 and E-Verify Compliance System

Refresh Update Info Cancel Changes

General E-Verify Calendar E-Mail Privacy Policy Remote Hire Misc **Custom Fields**

Custom Field Settings

Document Settings

Supporting Document Types

Payroll Check
Employee ID Card

To add customized Document Type names for supporting documents uploaded into Employee OnDocs, please enter the Document Type names in the box above using one entry per line. These document titles will appear in addition to the system default list.

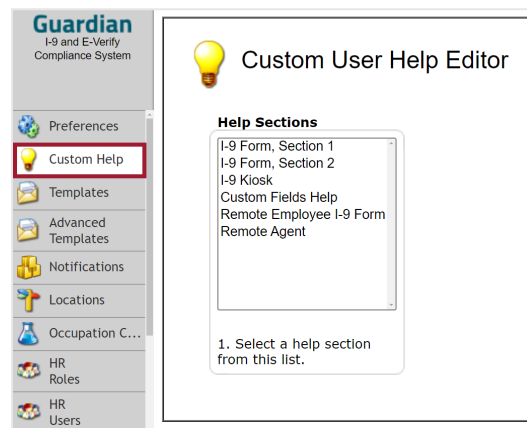
Images are examples and for information purposes only. They may vary across platforms and are subject to change.

Supporting Document Types

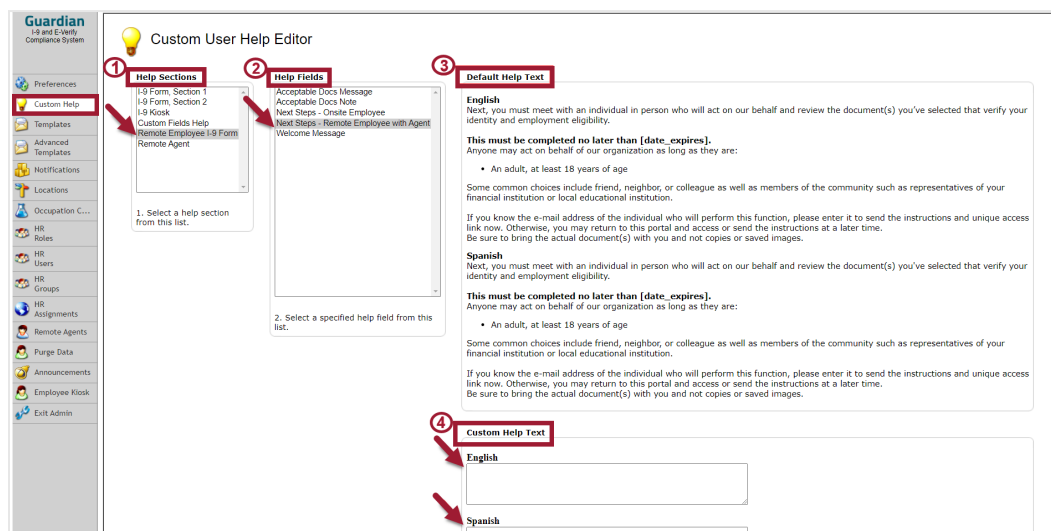
To add customized Document Type names for supporting documents uploaded into Employee OnDocs, enter the document type names in the yellow area using one entry per line. These document titles will appear in addition to the system default list (example of document types listed above).

Custom Help

Custom User Help Editor



This tab allows for the customization of the various help text that appears to employees and users throughout the Form I-9 sections as well as the Guardian system itself. For help text visible to employees, a customizable Spanish version is also provided when the Spanish option is selected for Section 1.



1 - Help Sections: select the desired item.

2 - Help Fields: select the desired section.

Images are examples and for information purposes only. They may vary across platforms and are subject to change.

3 - Default Help Text: the example shows the Help Text that will appear as a default if no custom editing takes place.

4 - Custom Help Text: select the desired I-9, section or field, then customize the Help text as desired.

Templates

Templates Editor

Guardian
I-9 and E-Verify
Compliance System

Preferences
Custom Help
Templates
Advanced Templates
Notifications
Locations
Occupation C...
HR Roles
HR Users
HR Groups
HR Assignments
Remote Agents
Purge Data
Announcements
Employee Kiosk

Templates Editor

Template to View/Edit: Expert Inquiry E-Mail
Employee Login E-Mail
HR User Login E-Mail/Password
Expert Inquiry E-Mail
Electronic I-9 Employee Receipt
Electronic I-9 Preparer/Translator Receipt
Attestation Verification
Employee Sign Amendments E-Mail
Employee I-9 Completion E-Mail

Expert Inquiry E-Mail
This E-Mail is sent to the expert of the issue.

Custom Template

Subject: [Text Box]
Dear <First Name>,
[Text Box]

Login Link: <Login Link>

Update Info Revert to Saved

Default Template

Subject: Need assistance with I-9 for [EMPLOYEE]
Dear <First Name>,
I am in need of assistance with the I-9 for [EMPLOYEE].
You will be able to view the I-9, E-Verify data (if applicable) and all related documents that may be associated with the issue.
<Specific Issue goes here>
After reviewing the information, please respond with your advice on this matter on the form provided.
Thank you very much!

Guardian may send emails to employees and Guardian users at various stages of the Form I-9 and E-Verify workflow, such as the email containing a person's login information to Guardian. There are also two "receipts" generated for new hires completing Section 1 remotely, or in the event a preparer/translator was used to assist an employee with Section 1. Use this tab to customize these various email and receipt templates. Scroll down to access the lower portion of the screen and select the Template Name to edit the edit field. If the Template includes a password email, that can be edited also.

Advanced Templates

Advanced Notification Templates

Guardian
I-9 and E-Verify
Compliance System

Preferences
Custom Help
Templates
Advanced Templates
Notifications
Locations
Occupation C...
HR Roles

Advanced Notification Templates

Search Options
Hide Options All Templates Do Search

Template Name [Text Box] Template Type All

Results: 1 Item Found

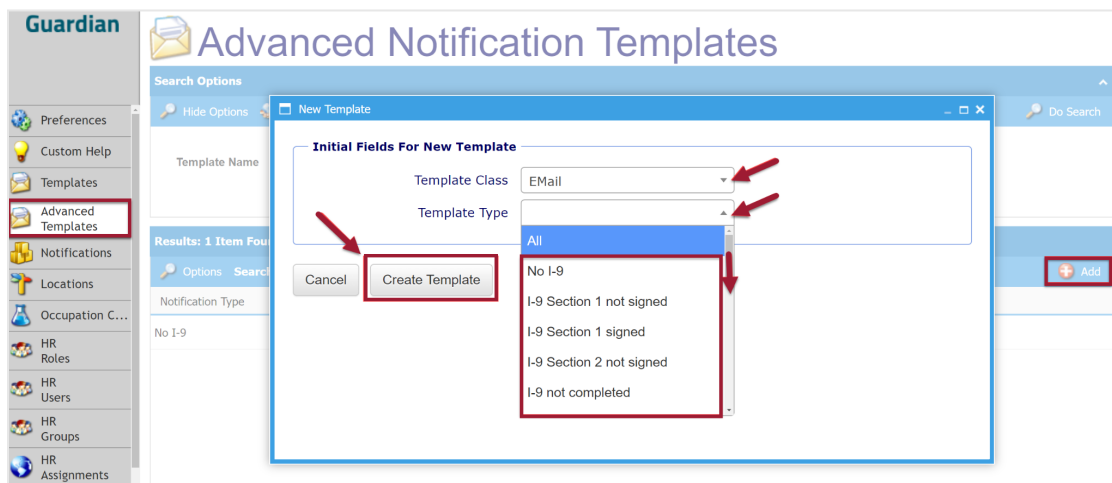
Options Search by Name: [Text Box] Show All Results: [Page 1]

Notification Type	Notification Template	Date Created	Date Modified
No I-9	No I-9	XX/XX/XXXX	XX/XX/XXXX

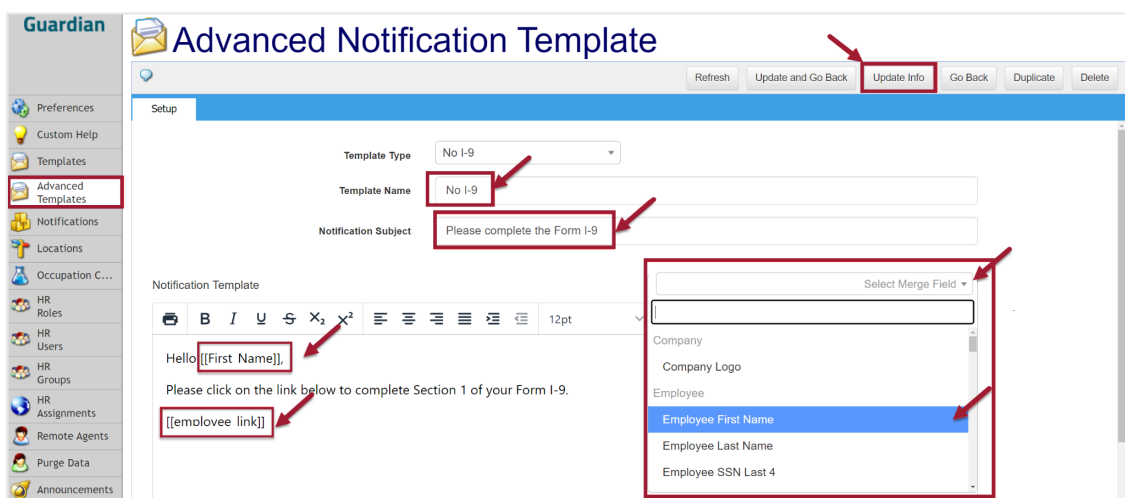
Add

Images are examples and for information purposes only. They may vary across platforms and are subject to change.

Creating Advanced Notification Templates: The **Advanced Template tab** only appears if your organization has activated this feature. This feature will allow the creation of template content related to **Notifications** and/or for clients that are utilizing XML alerts. (XML alerts are available if the organization has an active XML project for an integration). Template set-up is the first step in activating Notifications. Within the template setup module, administrators define the types of alerts used as well as the specific message. While this is a required initial step, the template module can be accessed any time to adjust existing template information as well as create new notification templates. Each template can be assigned to one or more notification rules (covered in the [Notifications](#) section). Message templates are retrieved at the time the notification is sent. Changes made to the message prior to the sending of the notification are reflected in the sent email.

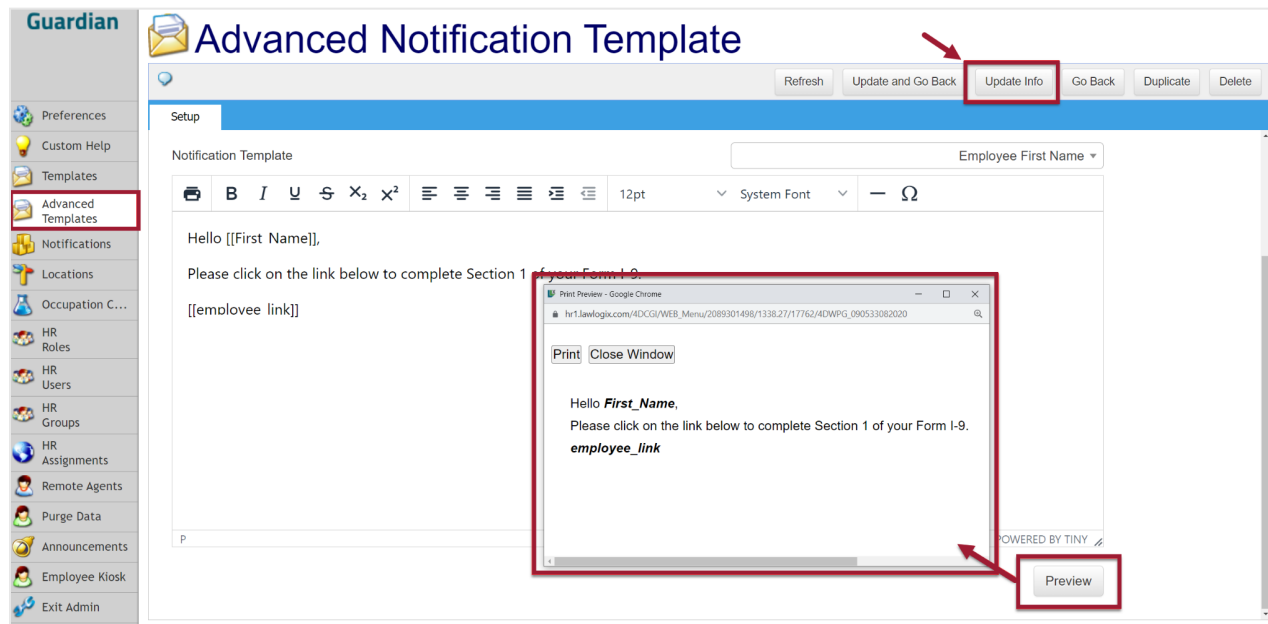


Access the **Advanced Templates** module from the administration toolbar to begin the setup process. Click the **+Add** button, choose the desired **Template Class** and **Template Type** from the drop-down menu and then click the **Create Template** button.



Images are examples and for information purposes only. They may vary across platforms and are subject to change.

Complete the **Template Name**, **Notification Subject** and **Notification Template** information fields as shown above. Select **Merge field** to automatically insert the field content within the body of the template. (The Merge fields are elements that contain a reference to a data field by its name and inserts the value from the data source stored in Guardian for that element. The Merge Fields selected in this example are **Employee First Name** and **Employee Link**, which will populate this data when the email is sent.)



Once the content of the template is created and set, click the **Update Info** button. From there, you may utilize the **Preview** button to view a sample of the notification or print the template.

Notifications

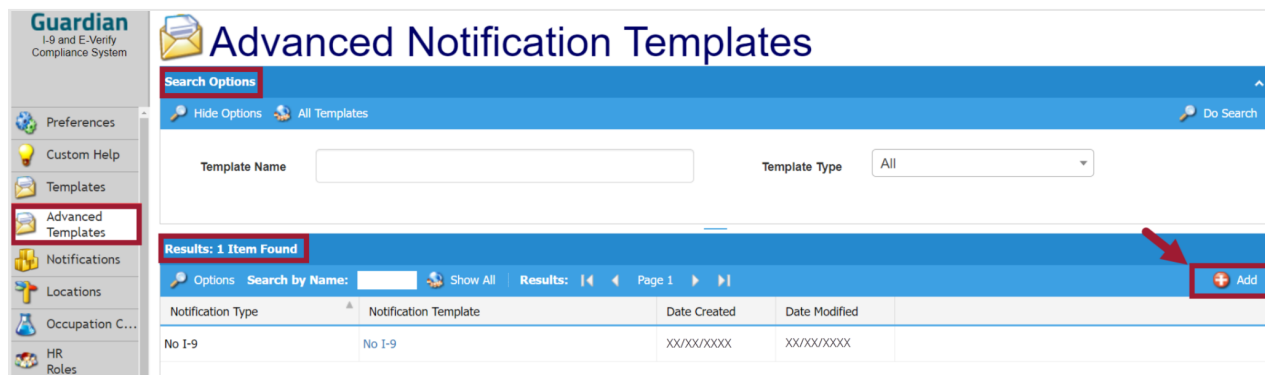
Notifications overview: Guardian offers organizations the ability to activate a variety of alert types related to I-9 and E-Verify activity. Notification usage is optional and developed to provide maximum flexibility. Use of the notification system provides the following advantages:

1. Ability to trigger notifications for a select group of employees.
2. Ability to send notifications to users, employees, and/or up to two other e-mail recipients.
3. Ability to indicate notification intervals leading up to deadlines or following certain actions.
4. Fully customizable messaging including merge tags, and the ability to include a branded image within the notification.

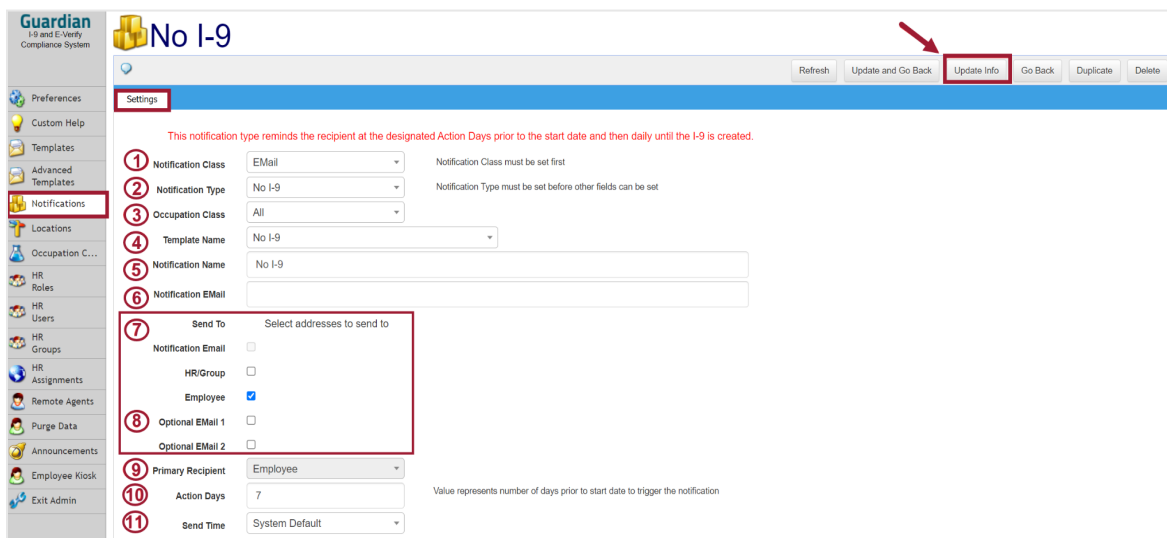
Notifications are configured through a three-part process. First, the organization must request to activate **Advanced Templates**. From there, templates are created in that tab as shown previously. Finally, the Admin will create the alert notification rule that defines what type of alert is to be used and for which employee group.

Images are examples and for information purposes only. They may vary across platforms and are subject to change.

Notifications Rules Setup



Access the **Notifications** module from the administration toolbar to continue the setup process. Through this process an administrator defines the rules for each notification type to be used by the organization, including defining the affected employee population, email recipients, frequency of the alert (where applicable), delivery time of day, and related notification template. Click the **+Add** button to create a new notification rule. **For this example**, a “No I-9” Notification is used.



On the next screen, configure the settings of the notifications:

- 1 - Select the **Notification Class** from the drop-down menu. For this example, the Email option is chosen.
- 2 - Select the **Notification Type** from the dropdown menu (the Notification type options will be fully outlined at the end of this section**).
- 3 - Select a value from the **Occupation Class** dropdown If the target audience is a sub-group of employees. The alert population is determined by the Occupation Class. Note: if the notification applies to all employees, then leave the default to the **All** selection as shown.

Images are examples and for information purposes only. They may vary across platforms and are subject to change.

4 - Select the applicable **Template Name** from the dropdown menu (a list of templates that were defined for the selected notification type will appear).

5 - Insert a name in the **Notification Name** field to distinguish the notification within the list.

6 - Enter a single email address in the **Notification Email** field if a specific person or distribution list should receive all alerts triggered by this notification rule (generally this feature is used when the organization wants to limit communication to a specified audience, i.e. a helpdesk group email).

7 - In the **Send To** area, select whether to send the notification to the designated notification email, the users responsible for the affected employee (HR/Group), the employee, and/or to the email addresses defined within the individual employee record.

8 - Optional Email 1 and Optional Email 2. The notification feature provides the organization with the ability to define up to two additional email notification recipients per employee (via the Notification Email '**Address 1**' and '**Address 2**' fields found on the

Employee Record > Job Details tab, as shown in the image below*).

9 - When more than one recipient is defined in the **Send To** field then in the **Primary Recipient** field select which should be included in the "To" line of the email. The unselected option will be included in the "CC" field of the notification.

10 - Where applicable, define the **Action Days** for the notification. Action days relate to the number of days before or following an event in which the notification should trigger. Choose the primary recipient for the Notification.

11 - Indicate the desired **Send Time** to send the notification (when not immediate). Times are listed in military time and will trigger at the designated time according to Mountain Standard Time. The system default schedules notification delivery after midnight on the day of the event. Message recipients are determined at the time the notification is sent, as defined in the associated notification rule. Once the fields are completed, click the **Update Info** button.

***Employee Record:** organizations can define up to two additional email addresses to be used for notification purposes. These are defined in **Job Details > Notification Emails > Address 1 and Address 2**. These can be used to define alternate employee addresses to receive the notification, or other recipients such as direct supervisor/manager/escalation point. Below is a view of the **Employee Record** showing the fields that will allow for additional email addresses linked to the Notification Email fields:

The screenshot displays the Guardian Employee Record interface. The top navigation bar includes 'Dashboard', 'Start 1-9', 'Employee' (highlighted with a red box), 'E-Verify', and 'Reports'. Below this, the 'Employee Name' field is highlighted with a red box. The main content area is divided into two sections: 'Employment Information' and 'Employment History'. The 'Employment Information' section contains fields for 'Employee ID', 'Location' (set to 'Secondary'), 'Occupation Class' (set to 'Employees'), 'Responsible HR/Group' (set to 'Northern Arizona'), 'Date Hired' (set to '00/00/0000'), 'Date Terminated', and 'Date Purgeable' (with a checkbox for 'Do Not Purge when Eligible'). The 'Employment History' section shows 'Date Hired' and 'Date Terminated' (both set to 'N/A') and a 'Terminate Employee' button. At the bottom, the 'Notification Emails' section is highlighted with a red box and contains two text input fields labeled 'Address 1' and 'Address 2', with red arrows pointing to them.

Images are examples and for information purposes only. They may vary across platforms and are subject to change.

Note: All notification triggers described in this document only apply to records created/actions taken after advanced notifications have been configured for your organization. Additionally, changes made to notification rule populations and actions after deployment only apply to records created/rules triggered after the change was made.

Notification Types

Guardian offers more than a dozen different notification types. Organizations may choose to activate some or all types. In addition, multiple instances of the same type of notification are configurable in order to target different segments of employees, or include different information within the notification.

****Notification types fall into one of two categories: one-time notification or reminding notification.**

A One-time notification triggers a single email after something has happened (e.g. the I-9 was marked completed). These types of notifications are useful to extract data from or be informed outside of Guardian.

Reminder notifications trigger when the expected action has not yet occurred (e.g. section 1 of the I-9 has not been signed). These types of notifications are useful when notifying individuals of action items. All notification events described in this document only apply to records created and/or actions taken after the notification rule is configured. Any changes to the notification rule employee populations or action days are not applied to existing future notifications, but will be applied to subsequent new triggering events.

One Time Notifications:

- A one-time notification triggers a single email after something has happened (e.g. the I-9 was marked completed). The following are the one-time events that can be configured.
- **I-9 Amendment Approved:** At the approval of one or more pending Section 1, Section 2, or Supplement B amendments, an immediate notification is sent. No subsequent notifications are generated. However, notifications are generated for each approval action. This notification type is exempt from the employee re-evaluation method.
- **I-9 Supplement B (formerly Section 3) Signed:** At signing of an electronic Supplement B record, an immediate notification is sent. No subsequent notifications are generated. However, notifications are generated for each "signing" action. This notification type is exempt from the employee re-evaluation method. However, if the Supplement B is unsigned and re-signed, then a new notification is triggered.
- **I-9 completed:** Electronic and New Hire Paper I-9 records that have been created, Section 2 signed, and the I-9 has been marked "Completed" trigger a notification on the hire date, 30 minutes after Section 2 has been signed, or at the scheduled notification time, whichever is later.

- **I-9 SSN Discrepancy:** Signing*** of Section 1 of Electronic and New Hire Paper I-9 records in which the Social Security Number entered in Section 1 is different from the Social Security Number documented within the employee's Personal tab (when present) triggers a notification 30 minutes after signing, or at the scheduled notification time, whichever is later. This notification type is exempt from the employee re-evaluation method.
- **I-9 DOB Discrepancy:** Signing of Section 1 of Electronic I-9 records in which the date of birth entered in Section 1 is different than the date of birth documented within the employee's Personal tab (when present) triggers a notification 30 minutes after signing, or at the scheduled notification time, whichever is later. This notification type is exempt from the employee re-evaluation method.
- **E-Verify Case Complete:** A case in which E-Verify returned a final result and the case was subsequently closed with one of the available case closure statements.
 ***The trigger for the notification changes from signing of Section 1 to **Check Form** when the organization has enabled the feature that prevents Section 1 completion when the SSN or DOB entered in the form does not match the information within the employee record.

Reminding Notifications

- **No I-9:** Employee records created after advanced notifications have been configured trigger a notification on the employee hire date. If the employee hire date is in the past, then a notification will trigger 30 minutes after record creation, or at the scheduled notification time, whichever is later. Subsequent notifications are generated daily until the I-9 record has been created. If the employee hire date is changed after record creation, then the rule is re-evaluated, and the notification prepared for the updated hire date. If the hire date is advanced to the future, then a notification is sent only after that date is reached.

Images are examples and for information purposes only. They may vary across platforms and are subject to change.

- **I-9 Section 1 not signed:** Electronic and New Hire Paper I-9 records that have been created, and Section 1 has not been signed trigger a notification on the I-9 hire date. If the employee hire date is in the past then a notification will trigger 30 minutes after I-9 record creation, or at the scheduled notification time, whichever is later. Subsequent notifications are generated daily until Section 1 has been signed. If the I-9 hire date is changed after I-9 creation, then the rule is re-evaluated, and the notification prepared for the updated I-9 hire date. If the I-9 hire date is advanced to the future, then a notification is sent only after that date is reached. If Section 1 is un-signed, then the rule is re-triggered and a notification sent 30 minutes after un-signing, or at the scheduled notification time, whichever is later.
- **I-9 Section 2 not signed:** Electronic and New Hire Paper I-9 records that have been created, and Section 2 has not been signed trigger a notification on the hire date, 30 minutes after Section 1 has been signed, or at the scheduled notification time, whichever comes first. Subsequent notifications are generated daily until Section 2 has been signed. If the I-9 hire date is changed after I-9 creation, then the rule is reapplied, and the notification prepared for the updated I-9 hire date. If the I-9 hire date is advanced to the future, then a notification is sent only after that date is reached. If Section 2 is un-signed, then the rule is re-triggered and a notification sent 30 minutes after un-signing, or at the scheduled notification time, whichever is later.
- **Remote I-9 Incomplete:** I-9 flagged for remote processing (i.e. the I-9 was created as a 'remote I-9' and includes employee/agent instructions) and Section 2 remains unsigned (i.e. the I-9 requirement is not met) triggers a notification at the designated Action Days (i.e. number of days prior to the employee's hire date) and then daily once the hire date is reached and until Section 2 is signed.
- **I-9 not completed:** Electronic and New Hire Paper I-9 records that have been created, Section 2 signed, and the I-9 has not been marked "Completed" trigger a notification on the hire date, 30 minutes after Section 2 has been signed, or at the scheduled notification time, whichever is later. Subsequent notifications are generated daily until the I-9 has been marked completed. If the I-9 hire date is changed after I-9 creation, then the rule is reapplied, and the notification prepared for the updated I-9 hire date. If the I-9 hire date is advanced to the future, then a notification is sent only after that date is reached.
- **I-9 not approved:** Electronic and New Hire Paper I-9 records that have been created, marked completed, but the I-9 record has not been marked "Approved" trigger a notification on the hire date, 30 minutes after the record has been marked completed, or at the scheduled notification time, whichever is later. Subsequent notifications are generated daily until the I-9 has been marked approved. If the I-9 hire date is changed after I-9 creation, then the rule is reapplied, and the notification prepared for the updated I-9 hire date. If the I-9 hire date is advanced to the future, then a notification is sent only after that date is reached.

- **I-9 Receipt:** Electronic and New Hire Paper I-9 records that have been created, a receipt for lost, stolen, or replacement document noted in Section 2, and the I-9 has been marked completed trigger a notification at the time (number of days prior to the needed receipt update) specified by the organization. Subsequent notifications are generated based on the organization's notification setup (i.e. additional notifications will trigger at the intervals designated by the organization's alert rule). If the I-9 hire date (and I-9 receipt expiration date) is changed after the I-9 was marked completed, then the rule is reapplied, and the notification prepared for the updated receipt expiration date.
- **I-9 Reverification:** Approval of Electronic, New Hire Paper, and Archival Paper I-9 records in which an I-9 expiration date exists or the changing of the I-9 expiration date for an approved I-9 (i.e. reverification) trigger a notification at the time (number of days prior to the needed update) specified by the organization. Subsequent notifications are generated based on the organization's notification setup (i.e. additional notifications will trigger at the intervals designated by the organization). If the I-9 expiration date changes (e.g. reverification), then the rule is reapplied, and the notification prepared for the updated expiration date. The field '**Action Days**' should be configured in ascending order starting with the earliest number of days prior to expiration to be notified. Separate each numeric value with a comma, e.g. 90, 60, 45, 30, 15. To trigger a notification on the date of the work authorization expiration, enter the value '0' in the 'Action Days' field.
- **I-9 Expired Reverification:** Approved Electronic, New Hire Paper, and Archival Paper I-9 records in which the I-9 expiration date has now passed trigger a notification when the expiration date has passed. Subsequent notifications are generated daily thereafter until the I-9 is updated with a new expiration date or the need for re-verification ends (e.g. foreign national changes status). If the I-9 expiration date changes (e.g. reverification) then the rule is reapplied, and the notification prepared for the updated expiration date.
- **E-Verify Unprocessed TNC:** An E-Verify case where either an SSA or DHS Tentative Nonconfirmation has been received and the employee has not indicated whether or not to take action triggers an initial notification at the time specified by the organization. Subsequent notifications are generated daily until a response to the TNC has been acknowledged and E-Verify is notified of whether or not the employee will take action.
- **E-Verify Referred TNC:** An E-Verify case where either an SSA or DHS Tentative Nonconfirmation has been received, the employee contests and the user selects the "Initiate SSA/DHS Referral" button triggers an initial notification at the time specified by the organization. Up to four subsequent notifications can be generated prior to the government response deadline based on the timing specified by the organization. Action days specified in the rule are applied based on federal working days (e.g. an action day of '4' will result in the notification being sent four federal working days before the due date).
- **E-Verify Case Not Closed:** A case in which E-Verify returns a final result and the case remains open in Guardian triggers a notification 60 minutes after receiving the final result, and daily until the case is closed.

Event Re-Evaluation

Guardian re-evaluates notification rules if the employee's group or hire date changes. This removes any pending notification message (except immediate messages) and creates a new notification message based on the organization's existing notification rules. If re-evaluation of the employee determines that a notification is applicable for that day then a message is sent at the time designated in the notification rule or 30 minutes after the triggering event, whichever is later. If a later event in the grace period triggers a secondary re-evaluation of the employee (and a notification is applicable for that day) then the 30-minute timer is reset. On the day that a re-evaluation occurs, notifications sent before that re-evaluation event don't impact additional notifications.

Locations

Guardian
I-9 and E-Verify
Compliance System

Locations

[Add](#) [Show All](#)

Name City State Number [Find](#)

2 Records found

Name ▲ ▼	Location Number ▲ ▼	City, State ▲ ▼
Primary	1	Phoenix, AZ
Secondary	2	Prescott, AZ

Note: At least one Location is required. Employees will be assigned to different HRs based on Location and Occupation Class.

Note: After Creating a new location you must go to the HR assignments area and assign an HR to the new location.

Guardian requires one Location minimum. After creating a new location, you must go to the HR Assignments and assign an HR to the location. Employees will be assigned to different HRs based on Location and Occupation Class. To add a Location, click the **Add** button in the upper right corner of the screen.

Adding a new Location

Once clicking the **+Add** button, the following screen will appear:

General Information

1 - Define the Location name, Location number, whether or not E-Verify is used, and the phone and fax numbers. If the I-9 Anywhere[®] Virtual completion feature is being used for a location, then the Alternative Procedure should be marked as 'Allowed' and E-Verify will also be required for that location.

HR Permissions

2 - These permissions allow HR's to potentially view/edit employees and I-9's for other assigned HR's based on physical locations.

Note: Admin users (A) and those with View/Edit All (V) have full access to all data. If adding a new location, you must go to the HR Assignments area and assign a HR to the new location.

Primary Location Address

3 - Enter the primary location's address.

Responsible HRs/HR Groups by Occupation Class

4 - These permissions determine the assignment of Responsible HRs or HR Groups to all employees within each Occupation Class assigned at this Location.

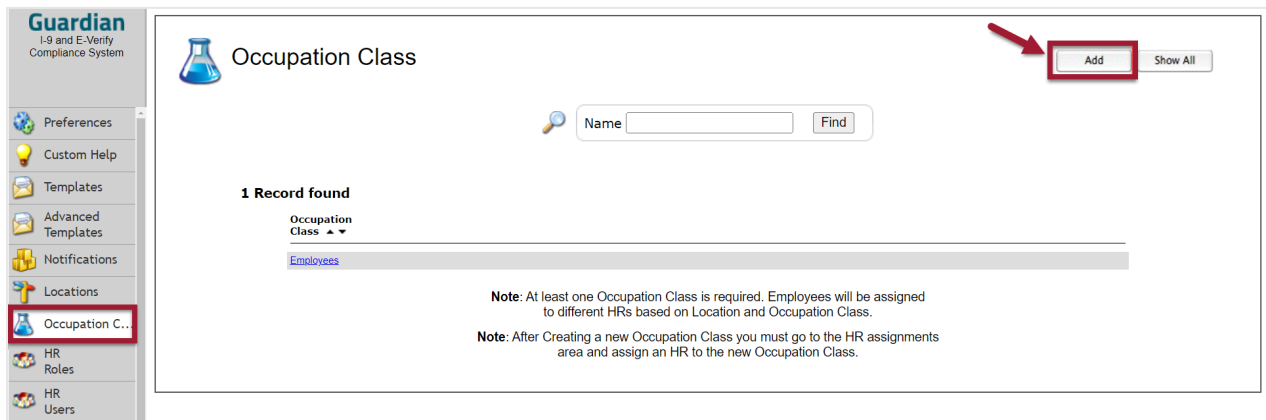
Remote Agents

5 - Remote Agents (Please see Section 12).

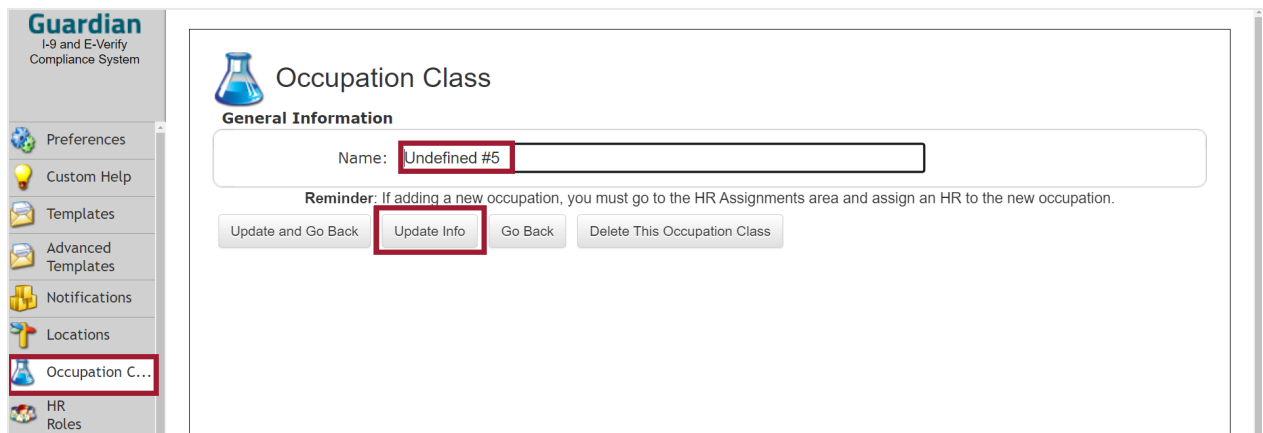
Occupation Class

Occupation Class refers to a customizable designation within the database that may include one or more values and can be used to segment employee populations. The creation of locations and Occupation Classes determine user access to employees.

A company must have at least one location and one Occupation Class. If more than one individual is to have responsibility for a given set of employees, then the company must have at least one HR Group as well.



Once the **Add** button is clicked, the following screen will appear. Name the new Occupation class by entering the name in the field and clicking the **Update Info** button. Define the name of the Occupation Class in the Name field, then click the **Update Info** button.



After creating a new **Occupation Class** you must go to the **HR Assignments area** and assign an HR to the new Occupation Class. After assignment, click the **Update Changes** button.

HR Roles

User Roles are available upon request. When your organization chooses to activate **Roles** in Guardian, an additional menu option is visible in the organization's administration module. The privileges granted to a user are dependent on the role assigned. If the HR Role feature is desired, please contact Support directly via email: Guardiansupport@equifax.com).

HR Role records allow an administrator to create and define roles as there are no default roles with this feature. The individual permissions/privileges available for a given role are dependent on the user type.

Adding a New Role:

Click the HR Roles button in the Admin Navigation bar. Then click the **+Add Role** button at the top right of the HR Roles screen.

Images are examples and for information purposes only. They may vary across platforms and are subject to change.

Full Featured (Standard User):

To create a Standard User (Full-featured), click the radio button next to **“Full Featured”**, enter the name of the role you wish to create in the Name field, and then select the desired user privileges. An example of privileges for a Full Featured/Standard User would be the following:

Guardian **Standard User**

Go Back Refresh **Update Info** Update and Go Back Delete

Role HR

Settings

Role

Name

Privileges

☒ Full Featured Select to use full-featured interface for users who need access to all features of Guardian including multiple dashboards, detailed searching, reports, and other features

☐ Location Manager Select to use simplified interface for users primarily charged with helping new hires complete I-9 forms

General Settings

☐ Admin User (Only applied to users having Billing Type: Premium)

☒ Can Enter Archival Paper I-9s

☒ Can Park Incomplete I-9s

☒ Can View Dashboard Mini Charts

☒ Can Exempt Issues

☐ Is a Full Featured Expert

☒ Can Enter Electronic I-9s

☒ Can Enter New Hire Paper I-9s

☒ Can complete and approve I-9s in batch

☒ Can Approve I-9s

E-Verify Privileges

☒ Manage All E-Verify Activity

☐ Manage All E-Verify Activity except Pre-TNC (Review Data), TNC and Case Closure

Remediation Privileges

☒ Can Amend I-9s

☒ Can Approve Amended I-9s

Reports

Reports Privilege: ☐ No Access ☒ Create/Edit/Delete

Interactive Reports Privilege: ☐ No Access ☒ Create/Edit/Delete

Images are examples and for information purposes only. They may vary across platforms and are subject to change.

Location Manager User:

To create the **Location Manager role**, click the **+ Add Role** button at the top right of the **HR Roles screen**, enter the name of the role you wish to create in the Name field, and then select the desired user privileges. An example of the privileges chosen would be the following:

Guardian Location Manager

Go Back Refresh **Update Info** Update and Go Back Delete

Role **HR**

Settings

Role

Name **Location Manager**

Privileges

☐ Full Featured Select to use full-featured interface for users who need access to all features of Guardian including multiple dashboards, detailed searching, reports, and other features

☒ Location Manager Select to use simplified interface for users primarily charged with helping new hires complete I-9 forms

General Settings

☒ Can Create Employee ☒ Can Enter Electronic I-9s

☐ Can Enter Archival Paper I-9s ☐ Can Enter New Hire Paper I-9s

☒ Can work with employees outside of assigned locations

E-Verify Privileges

☐ Manage All E-Verify Activity ☒ Manage All E-Verify Activity except Pre-TNC (Review Data), TNC and Case Closure

Remediation Privileges

☐ Can Amend I-9s ☐ Can Approve Amended I-9s

Click on the HR Roles button again in order to view the created HR Roles.

Guardian Roles

I-9 and E-Verify Compliance System

Preferences Custom Help Templates Advanced Templates Notifications Locations Occupation C... **HR Roles** HR Users

Search Options

Hide Options All Roles Do Search

Role Name name

Results

Options Search by Name: All Roles Presets Results: Add Role

Name
Standard User
Location Manager
Admin User

Images are examples and for information purposes only. They may vary across platforms and are subject to change.

Next, assign users to the appropriate role. Click on the HR Users tab and select the User.

Guardian
I-9 and E-Verify Compliance System

HR Information

Add Show All

HR Name (Last, First) Location Name HR ID Number Location No. Find
Location City Location State
HR Status All

8 Records found

[View Last HR User](#)

Name	Title	Admin	Expert	Default HR
<i>Doe, John</i>		X	X	
<i>Doe, Jane</i>				X
HR User		X	X	X
HR User 2		X		
HR User 3	Manager	X	X	
HR User 4	HR Specialist	X	X	
HR User 5	HR Representative	X		

*Italicized names are HRs who have been retired.

Once you have selected a user from the list by clicking on the name, click the **Privileges** tab. From there, choose the **Role**. Click **Update Info** when completed.

Guardian
I-9 and E-Verify Compliance System

User, New

Add Show All

Personal Information **Privileges** Permissions

HR Type

☒ Full Featured HR Select to use full-featured interface for users who need access to all features of Guardian including multiple dashboards, detailed searching, reports, and other features

☐ Location Manager HR Select to use simplified interface for users primarily charged with helping new hires complete I-9 forms

Role

Admin User
Admin User
Standard User

Update and Go Back Update Info Go Back

To see which users have been assigned to a role, click on the **HR Roles** button, and then click on the desired role.

Guardian
I-9 and E-Verify Compliance System

Roles

Search Options

Hide Options All Roles Do Search

Role Name name

Results

Options Search by Name: All Roles Presets Results: Add Role

Name

Standard User

Location Manager

Admin User

Within the role, click the HR tab to see which users are assigned.

Guardian
I-9 and E-Verify Compliance System

Admin User

Go Back Refresh Update Info Update and Go Back Delete

Role HR

Results: 1 Items found.

Refresh

Name

User, New

Roles and User Permissions

User Permissions	Guardian HR Manager Role Contract: Standard User*	Guardian HR Manager with E-Verify Role Contract: Standard User*	Guardian Location Manager Role Contract: Basic User*	Guardian Location Manager with E- Verify Role Contract: Basic User**	Guardian Super Admin Role Contract: Premium User*
E-Verify: Manage E-Verify Case		X		X	X
E-Verify: Manage All E-Verify Activity except Pre-TNC (Review Data), TNC and Case Closure		Can restrict		Can restrict	
I-9: Approve I-9s	X	X	X	X	X
I-9: Create/Edit Electronic I-9s	X	X	X	X	X
I-9: Create/Edit New Hire Paper I-9s	X	X	X	X	X
I-9: Park Incomplete I-9s	X	X			X
I-9: Create/Edit Archival Paper I-9s	X	X			X
I-9: Complete and Approve I-9s in Batch	X	X			X
I-9: Create Remote Section 1 or Remote Agent I-9	X	X			X
Reporting: View Dashboard Mini Charts	X	X			X
Reporting: Create/Edit [basic/interactive] Reports	X	X			X
Employee: Create Employees	X	X	X	X	X
Employee: Work with employees outside of managed groups	X	X	X	X	X
Employee: Access all employee records	X	X	Limited - PII blocked	Limited - PII blocked	X
Employee: Edit employee record	X	X			X
Employee: View employee record	X	X	Limited - PII blocked	Limited - PII blocked	X
Employee: Terminations, Start Date / Location changes	X	X			X
Remediation: Exempt I-9 Issues	X	X			X
Remediation: Amend I-9s	X	X	Limited - only if action pending	Limited - only if action pending	X
Remediation: Approve Amendments	X	X	Limited - only if action pending	Limited - only if action pending	X
Remediation: Create/Edit Archival Paper I-9s	X	X			X
I-9: Complete I-9s (Section 2s)	X	X	X	X	X
Admins: Can manage user permissions					X
Admins: Can update organization settings					X
Support: Administer System					X

*Standard and Premium Users: may have a set number of users included in some contracts

**Basic Users: may have an unlimited number of users included in some contracts

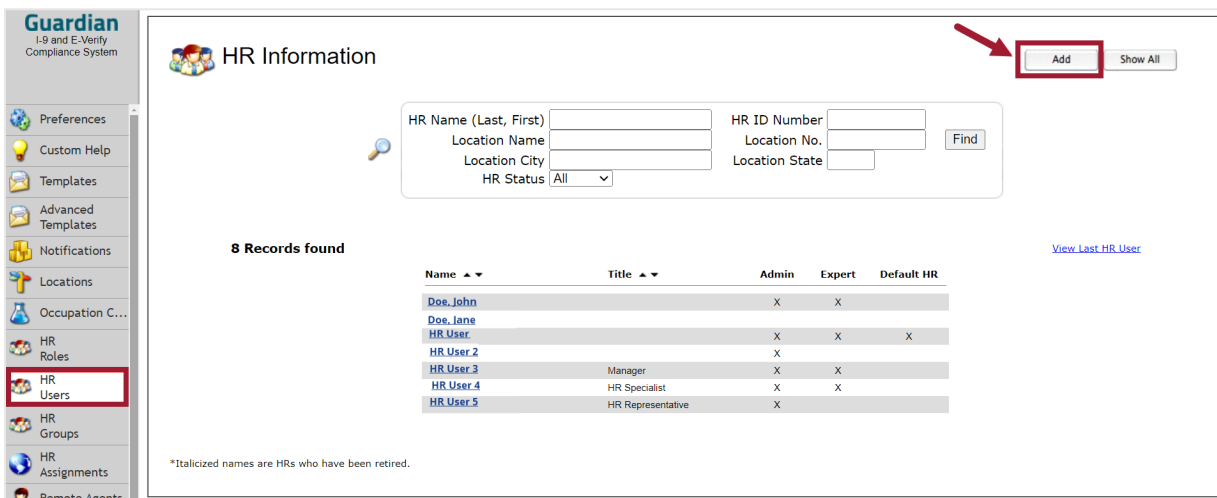
Images are examples and for information purposes only. They may vary across platforms and are subject to change.

HR Users

Users refer to individuals who maintain a user profile within Guardian for purposes of I-9 management. They may be responsible for the processing of individual I-9s, or have additional responsibilities and oversight over the organization's I-9 compliance program.

Creating a New User

Users can be created manually or via an integration. To manually create a user, click the **Add** button.

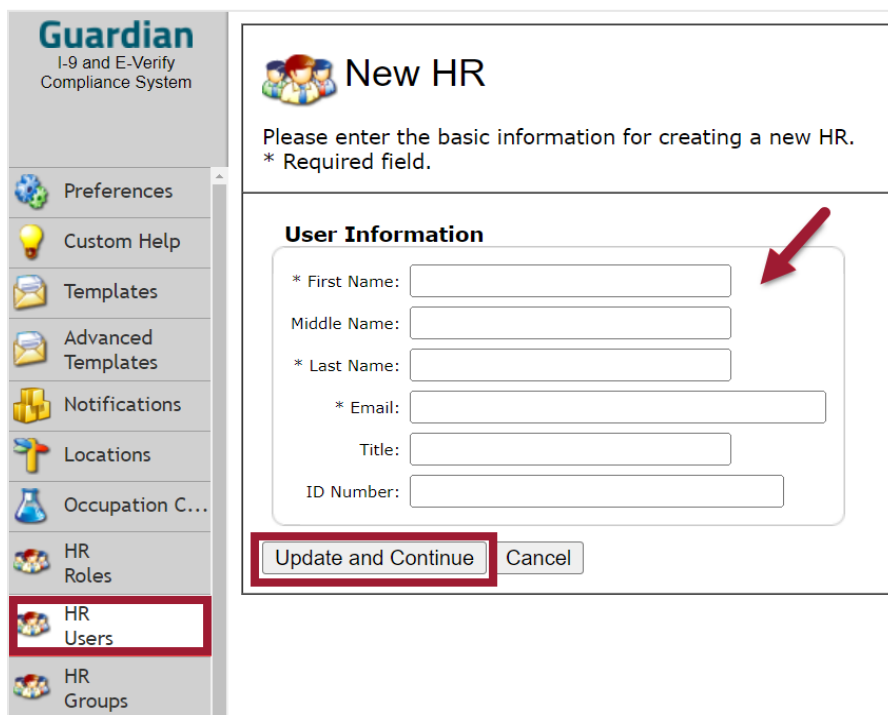


The screenshot shows the Guardian I-9 and E-Verify Compliance System interface. On the left is a sidebar with navigation options: Preferences, Custom Help, Templates, Advanced Templates, Notifications, Locations, Occupation C..., HR Roles, HR Users (highlighted with a red box), HR Groups, HR Assignments, and Remote Agents. The main content area is titled 'HR Information' and features a search bar with fields for HR Name (Last, First), Location Name, Location City, HR Status (set to 'All'), HR ID Number, Location No., and Location State, along with a 'Find' button. Below the search bar, it states '8 Records found' and provides a link to 'View Last HR User'. A table lists the HR users:

Name	Title	Admin	Expert	Default HR
<i>Doe, John</i>		X	X	
<i>Doe, Jane</i>				
<i>HR User</i>		X	X	X
<i>HR User 2</i>		X		
<i>HR User 3</i>	Manager	X	X	
<i>HR User 4</i>	HR Specialist	X	X	
<i>HR User 5</i>	HR Representative	X		

A red arrow points to the 'Add' button in the top right corner of the main content area. A note at the bottom left of the table states: '*Italicized names are HRs who have been retired.'

Complete the user's information in the form and click the **Update and Continue** button.



The screenshot shows the 'New HR' form in the Guardian I-9 and E-Verify Compliance System. The sidebar is the same as in the previous screenshot, with 'HR Users' highlighted. The main content area is titled 'New HR' and includes the instruction: 'Please enter the basic information for creating a new HR. * Required field.' Below this is a 'User Information' section with the following fields:

- * First Name: [text input]
- Middle Name: [text input]
- * Last Name: [text input]
- * Email: [text input]
- Title: [text input]
- ID Number: [text input]

A red arrow points to the 'First Name' field. At the bottom of the form are two buttons: 'Update and Continue' (highlighted with a red box) and 'Cancel'.

Images are examples and for information purposes only. They may vary across platforms and are subject to change.

Click the **Update Info** button once all of the fields are completed. Click the **Reset Password** Button to send the user their login credentials. **NOTE:** If your organization uses Single Sign-On, the menu below will appear differently, and disregard this step.

Privileges and Permissions

Think of **Privileges** as *what a user can do* and **Permissions** as *which locations the user has access to*.

Privileges

Users may be granted individual privileges within Guardian in order to perform specific functions. The set of available privileges allows organizations to deploy a spectrum of user access levels. User privileges are set individually at the User level. The functions and abilities of the user when working in Guardian are determined by the privileges granted to the user by the Guardian Admin user. The display of the available privileges (seen within the HR Privileges tab) are determined based on the HR Type selected for the user.

Images are examples and for information purposes only. They may vary across platforms and are subject to change.

Example profile:

The screenshot shows the 'Test User' profile in the Guardian I-9 and E-Verify Compliance System. The 'Privileges' tab is active. Under 'HR Type', 'Full Featured HR' is selected. The 'General Settings' section includes options for 'Admin User', 'Can Enter Electronic I-9s', 'Can Enter Archival Paper I-9s', 'Can Enter New Hire Paper I-9s', 'Can complete and approve I-9s in batch', 'Current Default HR', 'Can Approve I-9s', 'Can Exempt I-9 Issues', 'Is a Full Featured Expert', 'Can View Dashboard Mini Charts', and 'User is Default HR'. The 'E-Verify Privileges' section includes 'Manage All E-Verify Activity' and 'Manage All E-Verify Activity except Pre-TNC (Review Data), TNC and Case Closure'. The 'Remediation Privileges' section includes 'Can Amend I-9s' and 'Can Approve Amendments'. The 'Reports' section includes 'Reports Privilege' and 'Interactive Reports Privilege'. The left sidebar shows the 'HR Users' link highlighted.

Note: The Privileges section changes when the HR Type is changed to Location Manager :

The screenshot shows the 'Test User' profile in the Guardian I-9 and E-Verify Compliance System. The 'Privileges' tab is active. Under 'HR Type', 'Location Manager HR' is selected. The 'General Settings' section includes dropdowns for 'Default Location', 'Default Occupation Class', 'Default Language', and 'Default I-9 Type'. The 'I-9 Privileges' section includes 'Can Create Employee', 'Can Approve I-9s', 'Can Enter Electronic I-9s', 'Can Enter New Hire Paper I-9s', and 'Can work with employees outside of user's normal permissions'. The 'E-Verify Privileges' section includes 'Manage All E-Verify Activity' and 'Manage All E-Verify Activity except Pre-TNC (Review Data), TNC and Case Closure'. The 'Remediation Privileges' section includes 'Can Amend I-9s' and 'Can Approve Amendments'. The left sidebar shows the 'HR Users' link highlighted.

Images are examples and for information purposes only. They may vary across platforms and are subject to change.

Permissions Tab - setting or modifying User Permissions

User permissions refer to the configuration settings that determine which employees the user can access or is assigned. Through settings on the **Permissions tab**, users can be granted the ability to access employee records (provided visibility) and/or given ownership of employee records (assigned responsibility). Ownership refers to those users individually assigned to an employee record, or who are a member of a group assigned to an employee record. Employees can be assigned to one or more users via the **HR Group functionality**.

Users with access to employee records may be able to modify employee information and/or create and complete I-9 records (depending on permission levels and user type). Whereas users assigned responsibility to employee records can perform these same functions in addition to receiving automated outbound communications (reminder emails related to specific tasks in Guardian such as reverification).

Emails sent from Guardian are sent to the user or users assigned to the applicable employee record (based on **Location** and **Occupation Class assignment** on the employee's Job Details tab). Individual user or group assignment is visible on the employee's **Job Details tab > Job Information** section.

The screenshot displays the Guardian HR system interface. At the top, the 'Guardian' logo is on the left, and navigation links for 'Announcements', 'Help', 'LawLogix', and 'Logout' are on the right. Below this is a main navigation bar with 'Dashboard', 'Start I-9', 'Employee', and 'Reports'. The 'Employee' tab is selected, and a sub-tab 'Job Details' is highlighted. The 'User Test' profile is shown. The 'Job Information' section is expanded, revealing fields for 'Employee ID', 'Location' (Phoenix - Phoenix), 'Occupation Class' (Marketing), and 'Responsible HR/Group' (User, Name). The 'Employment History' section shows 'Date Hired' as XXXXXX/XXXX and 'Date Terminated' as N/A. A 'Terminate Employee' button is visible.

Images are examples and for information purposes only. They may vary across platforms and are subject to change.

Guardian
I-9 and E-Verify
Compliance System

User Name

Personal Information Privileges **Permissions**

Group Memberships
There are no Groups assigned to this HR
Add Group Remove Selected Groups

Location Permissions

☐ **View/Edit All** - User has access to all employees for the company regardless of HR, HR Group, or location assignments. (This option cannot be used with Location Managers.)

☐ **View/Edit HR Assigned Only** - User has access to employees assigned directly to HR. Access or restriction by location or HR Group is not applied.

☐ **View/Edit HR Group Assigned Only** - User has access to employees assigned directly by HR Group. Access or restriction by location is not applied.

☒ **View/Edit Restricted Locations Only** - User has access to employees assigned directly by HR or HR Group and further restricted by location as indicated below.

☐ **View/Edit Assigned Plus Locations** - User has access to employees assigned directly by HR or HR Group, plus has access to the following locations regardless of HR or HR Group Assignment.

Location City, State	None	View Only	View/ Edit
1 Primary Phoenix, AZ	☒	☐	☐
2 Secondary Prescott, AZ	☒	☐	☐

These permissions allow HR to potentially view/edit employees and I-9's for other assigned HR's based on physical locations.
Note: Admin users automatically have full access to all data.

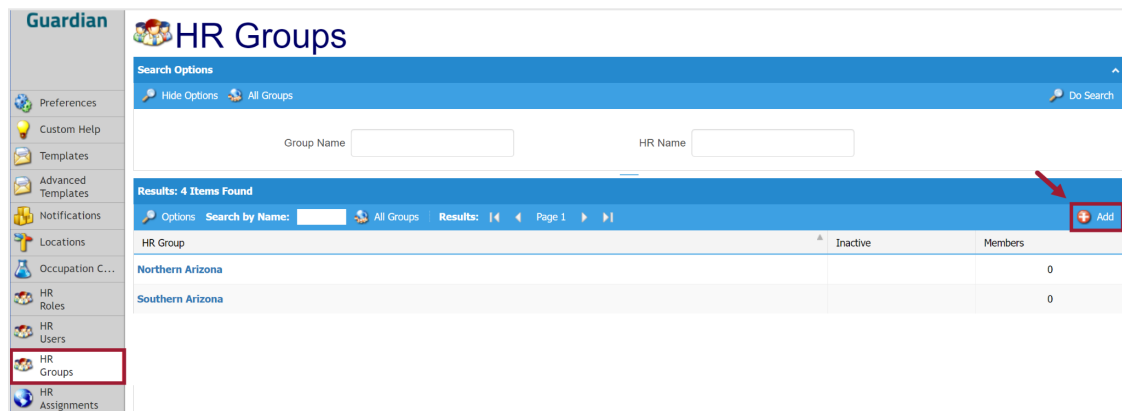
Update and Go Back Update Info Go Back

- **View/Edit All:** User has access to all employees for the company regardless of HR, HR Group or location assignments. (This option cannot be used with Location Managers). *A user with this permission will receive system generated emails related to any employee the user is assigned as either the "Responsible HR" or as a member of the group assigned to the employee.*
- **View/Edit HR Assigned Only:** User has access to employees assigned directly to HR. Access or restriction by location or HR Group is not applied. *A user with this permission will receive system generated emails related to any employee the user is assigned as the "Responsible HR" regardless of location.*
- **View/Edit HR Group Assigned Only:** User has access to employees assigned directly by HR Group. Access or restriction by location is not applied. *A user with this permission will receive system generated emails related to any employee the user is assigned as a member of the group assigned to the employee regardless of location.*
- **View/Edit Restricted Locations Only:** User has access to employees assigned directly by HR or HR Group and further restricted by location as indicated below. *A user with this permission will receive system generated emails related to any employee the user is assigned as either the "Responsible HR" or as a member of the group assigned to the employee at the location(s) identified within the user's Permissions tab.*
- **View/Edit Assigned Plus Locations:** User has access to employees assigned directly by HR or HR Group, plus has access to the following locations regardless of HR or HR Group Assignment. *A user with this permission will receive system generated emails related to any employee the user is assigned as either the "Responsible HR" or as a member of the group assigned to the employee regardless of location. The User will only receive email notifications for employees assigned to the location(s) identified within the user's Permissions tab if the user is also assigned as either the "Responsible HR" or as a member of the group assigned to the employee.*

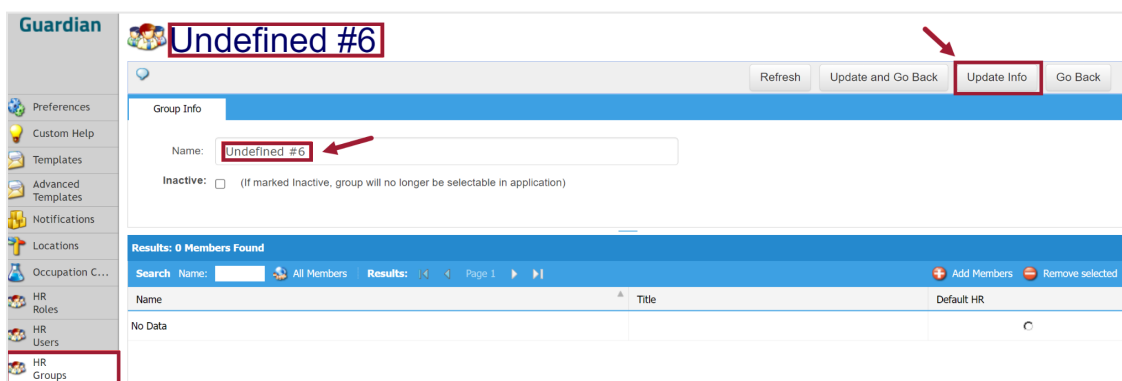
Images are examples and for information purposes only. They may vary across platforms and are subject to change.

HR Groups

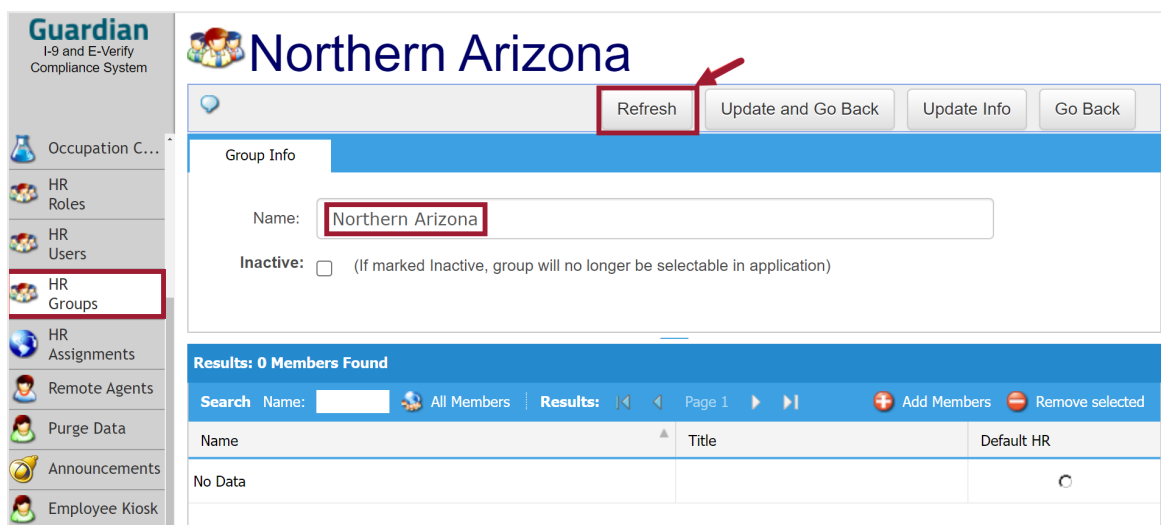
To add a new HR Group, click the **+Add** button.



On the next screen, enter the desired group name in the **Name** field. Once completed, click the **Update Info** button.



Click the **Refresh** button (or click the **HR Groups** tab again) to view the newly created **HR Group**.



Images are examples and for information purposes only. They may vary across platforms and are subject to change.

From the refreshed screen, click the **+Add Members** button.

Guardian
I-9 and E-Verify
Compliance System

Northern Arizona

Refresh Update and Go Back Update Info Go Back

Group Info

Name: Northern Arizona

Inactive: ☐ (If marked Inactive, group will no longer be selectable in application)

Results: 0 Members Found

Search Name: All Members Results: Page 1 Add Members Remove selected

Name	Title	Default HR
No Data		

Select the **checkbox** next to the users that will be added to the HR Group. Then, click **+Add Selected**.

Guardian
I-9 and E-Verify
Compliance System

HR Selection

Refresh Go Back

Search Options

Do Query

Name: ID: Title:

Results: 8 Items Found

Options Search: Name: Show All Results: Page 1 Add Selected Select All

Select	HR	ID	Title
☒	User, New		HR Representative

Images are examples and for information purposes only. They may vary across platforms and are subject to change.

HR Assignments

An **HR and/or HR Group** must be assigned to each **Occupation Class** for each **Location**. Choose HR Assignments to assign HR users' responsibilities. **Note:** If HR Assignments are not visible, assign responsibility by occupation class via Locations.

The screenshot shows the 'Guardian' application interface. On the left is a sidebar menu with options: Notifications, Locations, Occupation C..., HR Roles, HR Users, HR Groups, HR Assignments (highlighted with a red box), Remote Agents, and Purge Data. The main content area is titled 'HR and HR Group Assignments' and includes a note: 'Note: Make sure a HR and/or HR Group is assigned to each Occupation Class for each Location. Changes made on this screen may take a few moments to complete.' Below the note are three dropdown menus: 'Location' (set to 'Primary [1] - Phoenix'), 'Occupation Class' (set to 'Employees'), and 'Responsible HR' (set to 'User, New'). To the right of these is an 'HR Group' dropdown set to 'Northern Arizona'. Below the dropdowns are two buttons: 'Update Changes' (highlighted with a red box) and 'Revert Changes'. At the bottom, it says 'Pending data changes: None' and 'All Changes have been completed'.

Make the appropriate selections and click the **Update Changes** button.

Remote Agents

Remote Agents fulfill the completion of Section 2 on I-9s for employees in remote locations. To associate Remote Agents to a particular location, from the Remote Agents tab, click the **+Add** button.

Alternatively, the following process can also be accessed from the **Locations** tab (See section 7) where Admins can associate Remote Agents to the location by clicking the **'here'** link which will also route to the menu depicted above then click the **+Add** button.

The screenshot shows the 'Guardian' application interface for 'Remote Agents'. The sidebar menu on the left includes: Preferences, Custom Help, Templates, Advanced Templates, Notifications, Locations (highlighted with a red box), Occupation C..., HR Roles, HR Users, HR Groups, HR Assignments, and Remote Agents (highlighted with a red box). The main content area is titled 'Remote Agents' and has a search bar with 'Agent Name' (set to 'Last, First') and 'Location' (set to 'All'). Below the search bar, it says 'Results: 0 Agents Found'. There is a table with columns 'Name' and 'Type', but it is empty. A red box highlights the '+Add' button in the top right corner. A modal window is open in the center, displaying the text: 'There are no Remote Agents Assigned to this location. Remote Agents are used to fulfill the completion of Section II on I-9s for employees in remote locations. This list is only for reference. To Associate Remote Agents to this or any location, click [here](#).' The word 'here' is circled in red.

Images are examples and for information purposes only. They may vary across platforms and are subject to change.

Define the Remote Agent and complete all fields. Once completed, click the **Update Info** button.

The screenshot shows the Guardian I-9 and E-Verify Compliance System interface. The left sidebar contains various navigation options, with 'Locations' highlighted. The main content area displays the 'Locations' tab for an agent named 'Undefined #906362'. The 'Update Info' button is highlighted with a red arrow. The form includes fields for Personal information (First Name, Last Name, Title, Type, License No., State Licensed, License Expires), Contact information (Work Phone, Ext., Fax, Cell Phone, E-Mail Address), and Address information (Line 1, Line 2, Apt #, City, State, Zip Code).

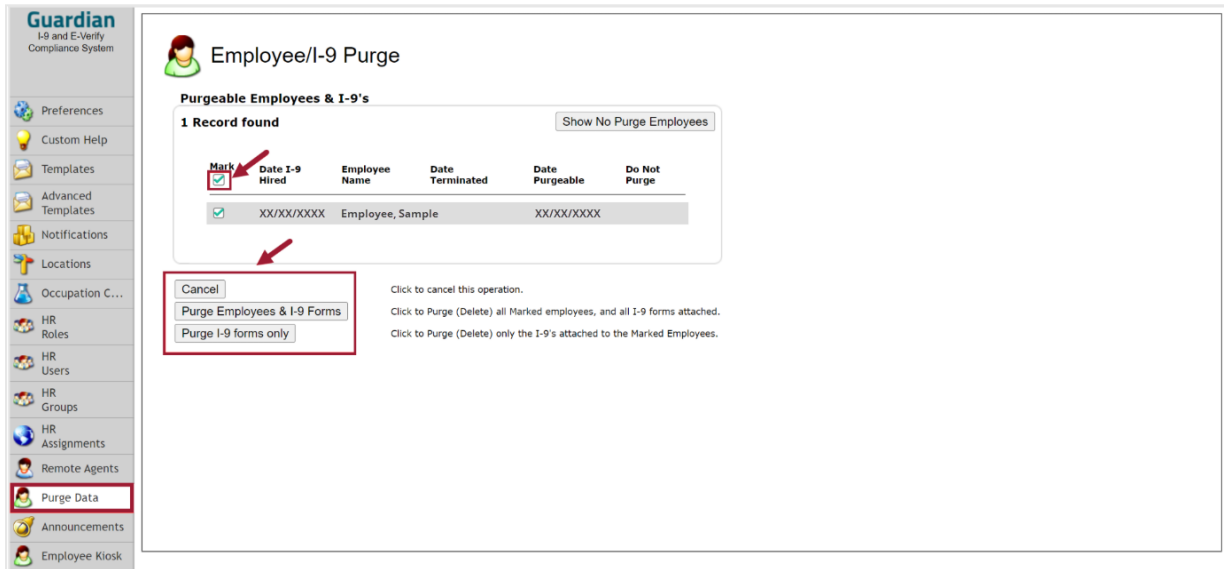
Purge Data

This section will prompt the Admin to purge the I-9s once they become purgeable. If there aren't any I-9s eligible for purge, the screen will appear as the following:

The screenshot shows the 'Employee/I-9 Purge' screen in the Guardian I-9 and E-Verify Compliance System. The left sidebar contains various navigation options, with 'Purge Data' highlighted. The main content area displays the 'Employee/I-9 Purge' screen. The 'Show No Purge Employees' button is highlighted with a red arrow. The screen shows '0 Records found' and 'Nothing to Purge'. A 'Cancel' button is also visible.

USCIS Federal regulations state you must retain a Form I-9 for each person you hire for three years after the date of hire, or one year after the date employment ends, whichever is later. Once I-9s become purgeable based on the hire date and termination date, the **Purge Data** section will automatically show any I-9s eligible for purge.

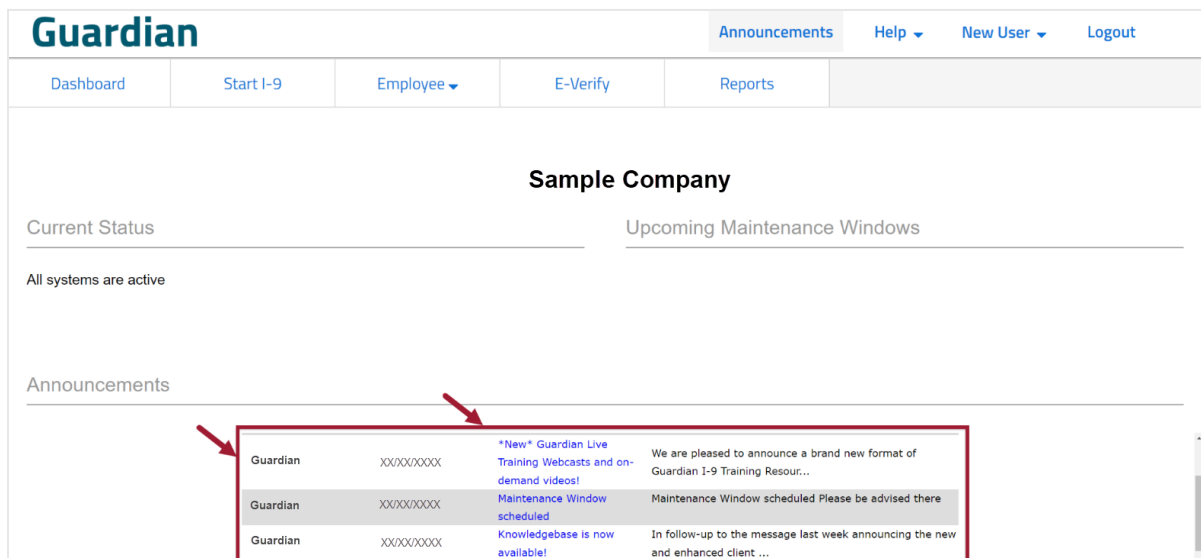
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Selecting the checkbox under the **Mark** column as shown will auto-select all the I-9s in the listing to purge. (The Admin can deselect any checkboxes for I-9s that shouldn't be purged). Click the **Purge I-9 forms only** button to purge the I-9 records. Click the **Purge Employees & I-9 Forms** button to purge both the I-9 and the Employee Record. Click the **Cancel** button to cancel (this action will return the Admin to the **Preferences** section).

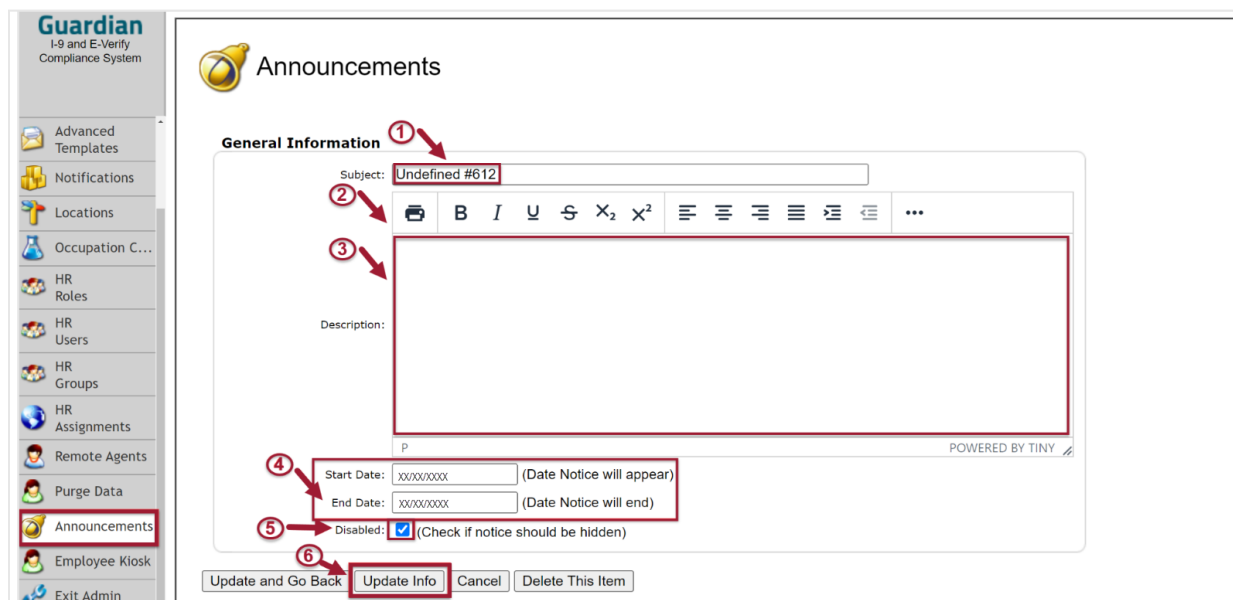
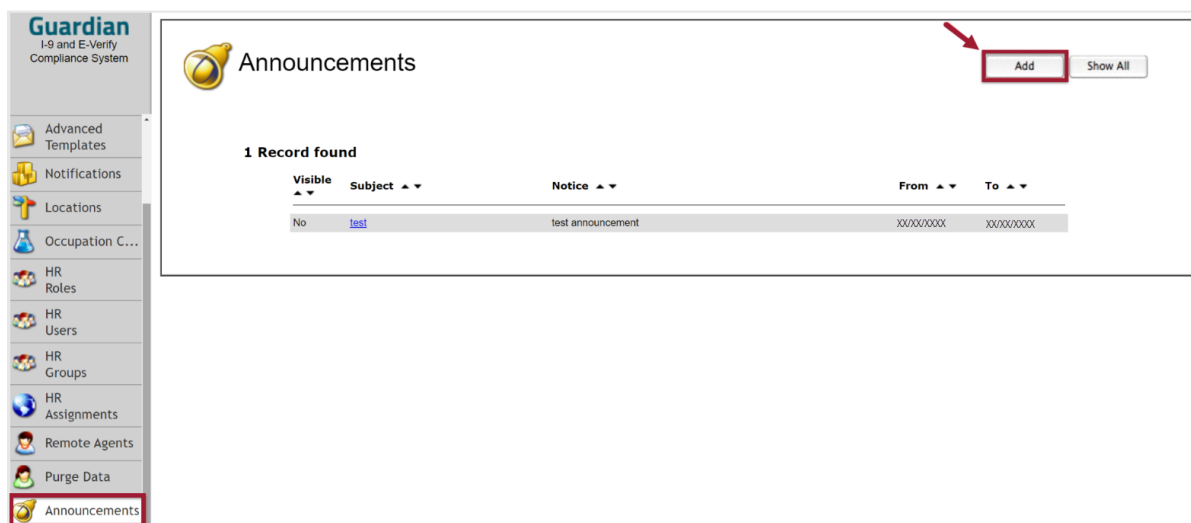
Announcements

The Announcements area can be viewed by all users and typically displays announcements on behalf of LawLogix that pertain to maintenance windows or upcoming interface updates. Admin users are able to create their own Announcements pertaining to their organization to provide additional updates and information to their users. The Announcements area viewed from the Guardian home screen appears as the following:



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In the Announcements section of the Admin Module, Admins are able to create and post their own customized internal announcements. This is accomplished by clicking the **Add** button.



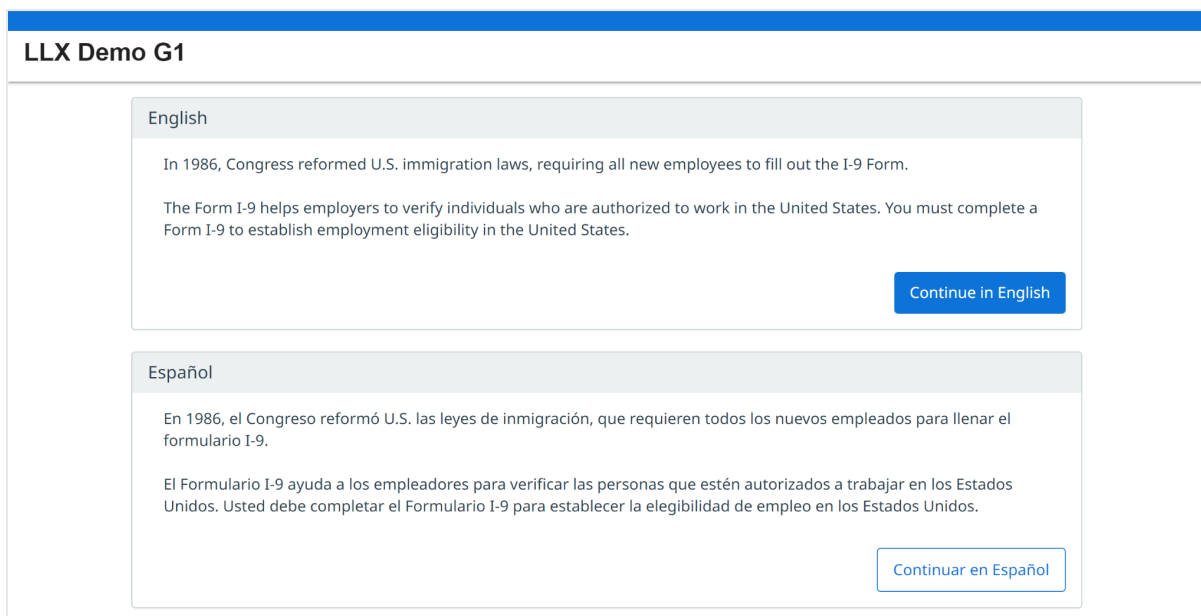
Announcement Menu

- 1 - Define the Announcement name.
- 2 - Icons that will allow customization of the Announcement text.
- 3 - Window for the Announcement text entry.
- 4 - Start and End date visibility for the Announcement.
- 5 - Uncheck this box for the Announcement to be visible.
- 6 - Click the **Update Info** button once the Announcement information is set. The Announcement will then be visible in the Announcements area of Guardian by all users.

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Employee Kiosk

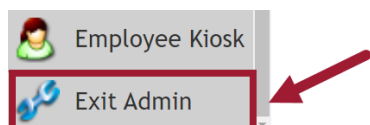
Once the Kiosk is set up, a unique link will be available for the organization to use. The Employees will see the following when clicking the link:



The screenshot shows a web browser window titled "LLX Demo G1". Inside, there are two language selection panels. The first panel is for "English" and contains the text: "In 1986, Congress reformed U.S. immigration laws, requiring all new employees to fill out the I-9 Form. The Form I-9 helps employers to verify individuals who are authorized to work in the United States. You must complete a Form I-9 to establish employment eligibility in the United States." Below this text is a blue button labeled "Continue in English". The second panel is for "Español" and contains the text: "En 1986, el Congreso reformó U.S. las leyes de inmigración, que requieren todos los nuevos empleados para llenar el formulario I-9. El Formulario I-9 ayuda a los empleadores para verificar las personas que estén autorizados a trabajar en los Estados Unidos. Usted debe completar el Formulario I-9 para establecer la elegibilidad de empleo en los Estados Unidos." Below this text is a blue button labeled "Continuar en Español".

Once the employee clicks the appropriate language button, they will self create depending on the Admin setting in the **Preferences > Remote Hire > Employee Self Creation** section (see Section 2F3).

Exit Admin



Clicking Exit Admin will return the Admin user to the Guardian home screen.

More Training Available!

Please visit our [Connections site](#) for Live and On-Demand training resources.

The information provided is intended as general guidance and is not intended to convey any tax, benefits, or legal advice. For information pertaining to your company and its specific facts and needs, please consult your own tax advisor or legal counsel.

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