

Client Training HQ

ICM Data Migration: Acceptable File Types

For more efficient migration of your data into the Immigration Case Management (ICM) system, please review the following technical specifications. Adhering to these formats allows the ICM Data Migration team to begin work quickly and helps to ensure a higher level of data integrity.

Acceptable File Formats

Data backups must be provided in one of the following industry-standard formats:

- **.CSV** (Comma Separated Values): All data contained within the file must be in a standard .csv format. Ruby Hash, or other data types within a .csv file, are not acceptable.
- **.XML** (Extensible Markup Language)
- **.BAK** (SQL Server Database Backup)

Other database-specific or proprietary formats, such as .MySQL, are **not** currently supported for direct migration.

Required Action

- Coordinate with your current vendor to convert your existing file backup into one of the acceptable file formats noted above.
- Alternatively, you may request the necessary documentation or tools from your vendor to perform the conversion internally.

Why only these formats?

Standardization helps the ICM Data Migration team process your information more accurately and efficiently. In addition, this standardization is designed to help reduce the risk of data loss and accelerate the project timeline.

We Are Here to Help

If you have any questions or need further clarification regarding these file types, please contact your Client Success Manager or Customer Support at:

- Email: ICMSupport@Equifax.com
- Phone: **877.725.4355**, Monday - Friday, 6:30 a.m. - 6:00 p.m. MST.

More Training Available!

Check out additional training resources available on our site, [Connections](#).

The information provided is intended as general guidance and is not intended to convey any tax, benefits, or legal advice. For information pertaining to your company and its specific facts and needs, please consult your own tax advisor or legal counsel.