

Client Training HQ

Unemployment Claims Fraud Watch (UCFW)

This document is intended to help provide the description and benefits of Unemployment Claims Fraud Watch (UCFW).

What is Unemployment Claims Fraud Watch?

UCFW is a solution connecting unemployment claims with the alerting capabilities of ID Watchdog® identity theft protection helping to alert employees of unemployment claims that could potentially be fraudulent.

Fraudulent unemployment insurance (UI) claims have always existed. However, during a pandemic or natural disaster, an influx in fraudulent claims can potentially occur by which UI benefits may be paid out improperly. Fraudulent UI claims not only can be disruptive to your administrative process, but also have the potential to impact your employees and bottom line.

Services Provided by Unemployment Claims Fraud Watch

- **Unemployment Claims Alerts** - Proactive monitoring for claims filed using employees' identities with direct employee notifications when a claim is submitted in their name.
- **Dedicated Resolution Specialists** - Employee victims of UI fraud receive personalized support from identity experts to help them report and resolve the fraud.
- **Ongoing Identity Protection** - Employees enrolled in ID Watchdog as a voluntary or employer paid benefit have the potential to receive advanced monitoring, greater identity protection, and resolution support for their family.

Benefits of Unemployment Claims Fraud Watch

- **Helps reduce cost and burden** - With direct employee notifications and support, you as the employer can reduce the administrative tasks of notifying and coaching employees on how to follow up on fraudulent claims.
- **Limit the impact on victim productivity** - By providing personalized support from identity experts, you as the employer can help employees save time and difficulty when resolving fraud and potentially help reduce losses in productivity.

Online Portal

If an employee becomes a victim of UC claims fraud, employees can optionally set up an online ID Watchdog account. Through their online ID Watchdog account, victims will be able to enter credentials for dark web monitoring and track their resolution case status.

More Training Available!

Please reach out to your Account Executive with any questions, or check out additional training resources available on our site, [Connections](#).

The information provided is intended as general guidance and is not intended to convey any tax, benefits, or legal advice. For information pertaining to your company and its specific facts and needs, please consult your own tax advisor or legal counsel.