

# CourtSmart



## Helping CRAs solve for the most challenging jurisdictions

Some U.S. state and county courts have made a decision over recent years to remove access to date of birth and other personally identifiable information (PII) from public records over growing concerns for protection of consumer data. This has taken effect in counties of California, especially in its largest county, Los Angeles, and Michigan, creating significant obstacles to completing timely and reliable background checks. We expect to see a similar adoption in other states and counties throughout the U.S. in the near future.

Negative impacts of this decision on court research providers, background screeners and employers include longer turnaround times, less reliable background checks and delays in hiring decisions.

CourtSmart helps CRAs solve challenges with processing county criminal records in jurisdictions where PII has been redacted, providing faster turn-around-times and higher confidence in research and investigations.

## Service enhancement for challenging jurisdictions

CourtSmart is the newest addition to Equifax's Court Research Solutions offering for county court searches. This new solution is part of the TotalVerify™ data hub from Equifax, and includes the following benefits to streamline a CRA's operations:

- Information from court records is compared against TotalVerify's proprietary additional non-reportable data to provide "data on data" giving CRAs additional context regarding court record information which provides a clearer picture of the linkages to retrieved court information
- Additional non-reportable data points increase confidence in the review of records to help minimize potential disputes
- Supplements third ID processes when dealing with common name workflows
- Potentially reduces costs related to on-site runner and case copy services for cases that may otherwise appear as a match.

CourtSmart will be available in more counties in the United States on a continuous basis. Please reach out to your account representative to find out about county availability or contact us at [TotalVerify.equifax.com/sales](https://totalverify.equifax.com/sales).

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[totalverify.equifax.com](https://totalverify.equifax.com)

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## Why Choose CourtSmart™?



### Coverage

CourtSmart utilizes additional proprietary data with broad coverage in the U.S.



### Technology

Proprietary robotic process automation minimizes unwanted data and finds records quickly.



### Partnership

Our team is here to support your goals. We succeed when you succeed.



### Integrations

Integrated with the industry's leading platforms.