



Reduce Overpayments and Preserve Program Integrity



Challenges of Determining Eligibility

State government agencies face significant challenges when determining eligibility and remitting benefits to individuals moving in and out of the criminal justice system.

Agency staff spend hours, days, even weeks, attempting to locate and monitor individuals who are in various stages of the incarceration lifecycle.

This lack of timely and comprehensive incarceration pointer data can often result in negative consequences, such as improper payments, disruption in services, and increased program expenses.

Prevent Improper Payments and Improve Program Participation

The TotalVerify™ Data Hub from Equifax operates the only near real-time, nationwide, and historical incarceration data network, with direct jail management system interfaces to over 2,800 jails and prison facilities.

Our Incarceration Intelligence solution gives agencies access to reliable and timely internal investigatory data through through a single source. Automatically monitor specific populations, such as Medicaid beneficiaries, unemployment insurance claimants, hard-to-locate non-custodial parents, SNAP/TANF beneficiaries, state licensees, and probationers/parolees.

The ability to quickly investigate when relevant populations are incarcerated—and when they're released—allows agencies to run more efficient programs that mitigate overpayments to ineligible recipients and allow for smooth reinstatement upon release.

Strengthen Agency Program Integrity with Incarceration Intelligence:

- Child Support
- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Temporary Assistance for Needy Families (TANF)
- Unemployment Insurance



2800+ FACILITIES

Direct interfaces to over 2,800 jails and DOCs.



>85% INCARCERATIONS

Over 85% of all incarcerations in the U.S.



160M+ BOOKING RECORDS

160M+ historical records, with more than 1M new records added each month

Benefits of the Incarceration Intelligence Solution

As the developer of the nation's most comprehensive incarceration data solution, and as a tech industry leader with expertise in data integration, the TotalVerify data hub offers entitlement program agencies access to near real-time, nation-wide incarceration data for their internal investigations and a team of experts to implement and support it.

With our breadth of data and technical expertise, government agencies can address many of the challenges that coincide with incarcerated beneficiaries through real-time alerts. Access to this data eases agencies' administrative burden, enabling the establishment of internal process efficiencies, saving both time and resources.

Proven Results

Child Support Enforcement:

In just 90 days, the Kentucky Division of Child Support was able to locate 40% of its "watched" non-custodial parents.

Medicaid:

The California Department of Health Care Services (CA DHCS) determined that 1,800 beneficiaries were actually ineligible to receive benefits, with projected cost savings of \$7.4 million over 24 months.

Unemployment Insurance:

The Illinois Department of Employment Security saved \$8.6 million in improper payments, detected \$1.8 million in overpayments, and successfully recovered \$659,000.



Agencies are able to place "watches" on their beneficiary lists, and receive alerts when an individual with relevant information is:



Booking into custody



Released from custody



Incarcerated for a certain "length of stay"



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totalverify.com

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1 U.S. Department of Labor
2 <https://statescoop.com/data-sharingagreement-saves-texas-90-million/>

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