VINE®

Delivering Life-Changing Information from Arrest to Release

VINE is a broad automated platform with solutions designed to take the uncertainty out of the criminal justice process.

Few circumstances in life are as taxing as going through the criminal justice system. For victims and their families, receiving the latest updates about what's going on with their offender can provide safety and peace of mind. But the urgency of offender-related information is not limited to incarceration status. The arrest, parole, or release of an offender only scratches the surface of what everyone affected needs to know about the legal process.

Technology that helps people navigate the complexity of the justice system can make a life-changing difference.

- **Enhanced VINE** is the solution victims and their families have come to count on for over 30 years for timely notification about an offender's incarceration status.
- **VINE Courts** presents important court information for all involved in the case, improving court processes and reducing costs related to Failure to Appear (FTA).
- **VINE Protective Order** lets victims know about any status changes to a protective order they have filed.

All together, these three solutions offer a powerful, end-to-end technology resource for people at every point of the criminal justice process to reduce costs, improve efficiencies, and keep people safe and informed.

VINE Products: Features & Benefits Comparison	Enhanced VINE	VINE Courts	VINE Protective Order
TECHNOLOGY			
Website Portal: VINELink.com	X	X	X
Mobile App: VINELink Mobile App	X	X	X
SEARCH			
National Service Provider Directory	X	X	X
Offender Information & Custody Status	X		
Court Case Information & Status		X	
Protective Order Information & Status			X
REGISTRATION			
Ease of Registration Management	X	X	X
Registration Linking	X	X	
NOTIFICATION			
Automated Near Real-Time Data	X	X	X

VINE Products: Features & Benefits Comparison	Enhanced VINE	VINE Courts	VINE Protective Order
Automated Phone, Email, SMS (text), In-App Notification	X	X	X
Multiple Languages for Notification	X	X	X
Notification Types			
Offender Release, Transfer, Escape, Death, Probation/Parole	X		
Court Case Status, Hearing Date, Location & Time		X	
Protective Order Status, Hearing Date, Location & Time			X
ADMINISTRATION			
Administrative Portal (VINEWatch)	X	X	X
User Management	X	X	X
Registration Management	X	X	X
Notification History	X	X	X
Overrides Configuration	X	X	X
Content Management for VINE State Website Page	X	X	X
Reporting	X	X	X
Registrant Classification	X	X	X
PRODUCT SUPPORT			
24/7/365 User & Data Operations Support	X	X	X
Voice-driven Inbound & Outbound Call Experience - (English)	X	X	X
Multilingual Operator Support	X	X	X
Development & Maintenance of All Interfaces	X	X	X
Product Research Initiatives	X	X	X
Training Support	X	X	X
Marketing Support	X	X	X

*Near-Real Time: the notification timing is dependent on how frequently VINE receives data. VINE can receive updates as often as every 15 minutes. Represents features offered as of May 2023.

VINELINK.com

EQUIFAX®