

## Help petitioners stay updated and informed with VINE Protective Order

Access protective order information and updates 24/7 through an integrated victim services technology platform

VINELINK.com



VINE Protective Order is part of a broad platform with unique information and notification services that keeps petitioners and family members informed throughout the lifecycle of a protective order.

VINE Protective Order improves efficiency for criminal justice professionals by helping them keep track of multiple petitioners/respondents through a single system.

- Sheriffs and law enforcement agencies are tasked with both serving the order and enforcing the protections.
- Court and legal personnel, along with victim advocates, are responsible for communicating with petitioners to ensure they stay updated. VINE Protective Order allows staff to search and register for notifications and manage access across VINE products.

## **VINE Protective Order Benefits & Features**

- **Comprehensive Search** Access any time to provide quick and reliable information on protective order status.
- **Broad Range of Information** Get the latest accurate information, including type of order, order status, hearing date, time, and location (based on information provided directly from the agency).
- Easy Registration Management Register multiple phone numbers and email addresses conveniently and confidentially to receive updates on protective order status.
- **Application Help/Support** Callers who need help searching for a protective order and registering for notifications can receive toll-free live phone support 24/7/365
- **Expertise** 30 years of experience delivering safety enhancing technology solutions for crime survivors.

## Why Choose VINE Protective Order



Centralized
Part of a solution of
automated notification and
search products that keeps
stakeholders informed from
arrest to sentencing to
release.



Automated Receive near real-time automated notifications via email, text message (SMS), phone, or in-app.



Informative
Accurate and timely details
beyond initial order service,
supporting legal requirements
to help keep petitioners
informed in the protective
order process.



VINELink Mobile App On-the-go version of VINE that lets users access vital protective order status and information right from their mobile device.



