



## Victim Information and Notification Everyday

VINE® is America's leading victim notification network, empowering victims and concerned citizens with timely and reliable information regarding offenders.

**VINELINK.COM**

Since its humble beginnings in 1994, VINE has delivered more than 800 million notifications, providing timely information and peace of mind to victims and survivors all over the United States.

Over 20 million victims of crime and concerned citizens use VINE to stay safe and informed.

Annually, VINE users:

Complete **2.4M+** registrations

Receive **21M+** notifications

Conduct **35M+** offender searches

## Overview of VINE

VINE is a free service that offers peace of mind to victims of crime by providing access to timely and reliable offender information. Victims and survivors may call a toll-free number, visit [www.vinelink.com](http://www.vinelink.com), or use the VINELink mobile app to anonymously check on an offender's custody status. VINE users can also register to receive automated notifications about changes in custody status via their choice of delivery method: in-app, phone, email, text, or TTY (hearing impaired) service. VINE is:

- Completely confidential
- Accessible by mobile device, desktop computer, and phone
- Able to distribute notifications by text, in-app, phone, email, and TTY
- Available in 47 states
- Supported by trained victim service representatives available 24/7/365
- Available via live operator support in 240+ languages

## Key Features for Victims and Survivors *(available in select states)*

VINE leverages technology improvements to expand access to services for victims of crime. Some benefits include:

- **Guide Me** - Find service providers using an intuitive, self-guided workflow.
- **Saved Service Providers** - Save preferred service providers to a VINE account.
- **Watch List** - Bookmark offenders to a personalized Watch List.
- **Interactive Voice Response** - Search for offenders using advanced voice and keypad technology.

