BURGER KING CASE STUDY

How OceDon saved 50% of their onboarding time

Equifax Workforce Solutions intuitive workflow increases qualified applicants and optimizes the hiring process for Burger King managers; saving 50% of their time spent onboarding new hires and putting focus back to managing restaurant operations. Mary was tired of her restaurant managers spending hours each day fumbling through their system's long application onboarding steps. The data entry required on every form was exhausting and often resulted in critical mistakes.

THE PROBLEM

01
Complex Processes

Mary was tired of her restaurant managers spending hours each day fumbling through their system's long application onboarding steps. The data entry required on every form was exhausting and often resulted in critical mistakes.

02
I-9 Compliance

I-9 Compliance was a huge concern for Mary's organization. The previous system required managers to choose what to send to new hires, requiring the Admin to manually verify if an I-9 was sent and completed.

03
Manual Pay Cards

Previously, if an employee elected a pay card, Mary and her HR team spent additional time completing the manual enrollment. While waiting for the enrollment to be completed often required issuing an initial paper check.

THE EQUIFAX WORKFORCE SOLUTION

Recruiting & Applicant Tracking

Employee Onboarding

I-9 | E-Verify Compliance

WOTC Screening & Processing

THE RESULTS

- Efficiency – Intuitive & Streamlined Onboarding Workflow
- I-9 Compliance Simplified & Complete
- Automated Pay Card Enrollment
- Increased Quality Applicant Flow – Hundreds of Free Job Boards & Powerful Communication Tools
- State-of-the-art Secure & Mobile-first Technology
- Superior Customer Service & Support

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"Nothing was efficient. Managers wasted hours walking through the complex steps of our previous applicant tracking and onboarding software, often resulting in incomplete new hire files. Equifax Workforce Solutions has changed all of that! The workflow is very simple and intuitive. They have optimized all Company forms and required government forms, so new hires automatically get the right set of documents for their location and position. My managers finish the onboarding process in just a few clicks; saving at least half of the time it used to take."

- Mary, President of Operations, Burger King Franchise