

# Workforce Solutions Learning

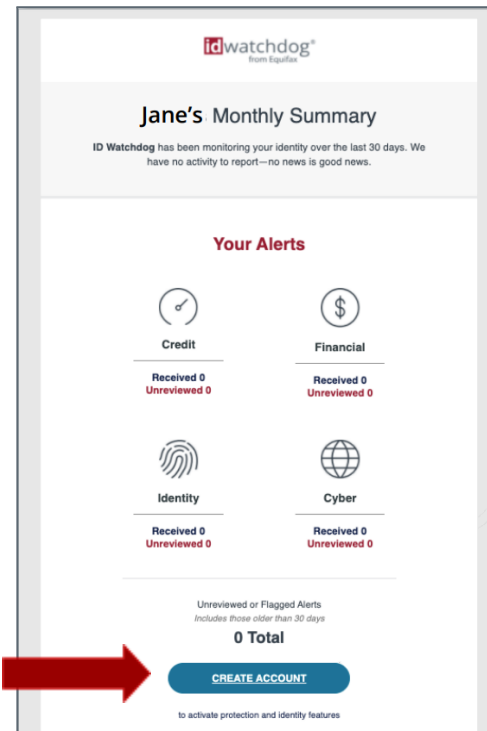
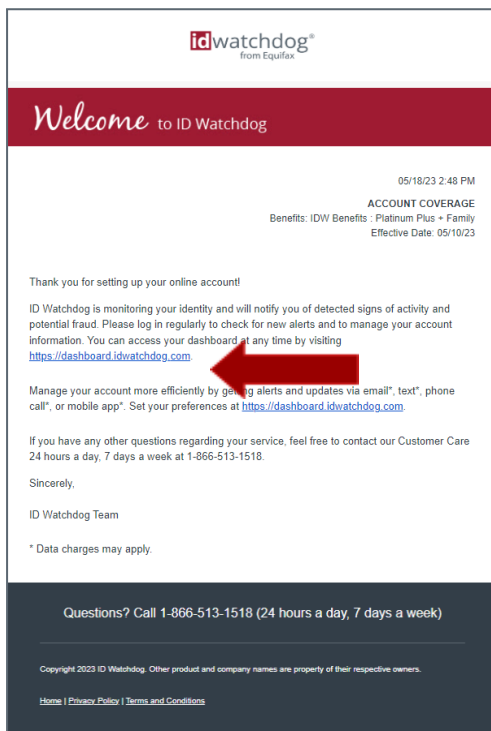


## Creating an Account with ID Watchdog

This document is intended to provide instructions on how to create an account with ID Watchdog.

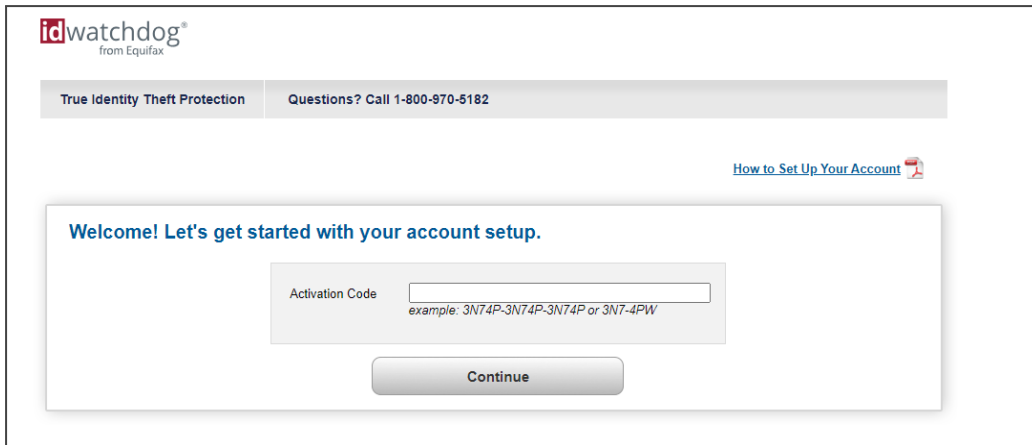
### How do I get started?

To get started, find your ID Watchdog welcome email, the welcome letter sent to you by mail, or your monthly summary. If you have an email, simply click on the link to start the account setup process.



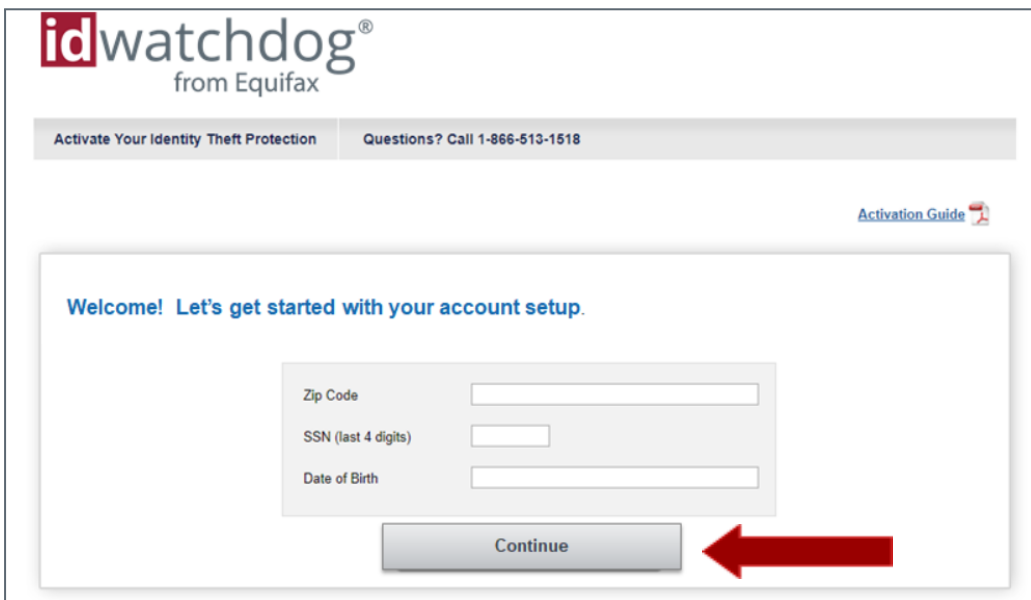
If you don't have an email, then you can create your account using the activation code in your welcome email or monthly summary.

Go to the website: <https://portal.idwatchdog.com/welcome> and then enter your 15-digit activation code and click continue.



The screenshot shows the idwatchdog website interface. At the top left is the logo "idwatchdog® from Equifax". Below it is a navigation bar with "True Identity Theft Protection" and "Questions? Call 1-800-970-5182". On the right, there is a link "How to Set Up Your Account" with a PDF icon. The main content area has a heading "Welcome! Let's get started with your account setup." Below this is a form with a label "Activation Code" and a text input field. Below the input field is an example: "example: 3N74P-3N74P-3N74P or 3N7-4PW". At the bottom of the form is a "Continue" button.

Once you've entered your activation code from the letter or clicked on the link from your email, you will be prompted to enter information to validate your identity. Once complete, click to continue.



The screenshot shows the idwatchdog website interface. At the top left is the logo "idwatchdog® from Equifax". Below it is a navigation bar with "Activate Your Identity Theft Protection" and "Questions? Call 1-866-513-1518". On the right, there is a link "Activation Guide" with a PDF icon. The main content area has a heading "Welcome! Let's get started with your account setup." Below this is a form with three input fields: "Zip Code", "SSN (last 4 digits)", and "Date of Birth". At the bottom of the form is a "Continue" button. A red arrow points to the "Continue" button.

Next, verify your personal information and edit as needed. You will also create a username and password, and set up two security questions and answers.

Last, you will need to review and accept the Terms of Use and Privacy Notice to continue.

**id watchdog**  
from Equifax

Activation -- Account Registration      Questions? Call 1-866-513-1518

### Personal & Account Information

\* Required Information

Group:\*      Main Address:\*

Plan:\*      City:\*

Employee Number:\*      State:\*

Benefit Start Date:\* 2023-01-01      ZIP Code:\*

Legal First Name:\*      Home Phone:\*

Legal Last Name:\*      Cell Phone:

Date of Birth:\*      Email Address:\*

Confirm Email Address:\*

Login:\*      1st Security Question:\*

Password:\*      1st Security Answer:\*

Confirm Password:\*      2nd Security Question:\*

2nd Security Answer:\*

**Terms of Use**

I accept and agree to the [Terms of Use](#) and acknowledge that I have received the [Privacy Notice](#). I also agree to receive notices on this website or otherwise in electronic form instead of on paper.

You understand that by clicking on the Continue button you are providing "written instructions" in accordance with the Fair Credit Reporting Act authorizing ID Watchdog to obtain your credit information from the personal credit report maintained by one or more of the credit reporting agencies and you hereby authorize ID Watchdog to access your personal credit information in order to confirm your identity and display your credit data to you related to your use of the service.

**CONTINUE**

Note: The fields and layout of this screen may vary. We recommend that you provide a personal email and cell phone registered in your name. This will be used to help verify your identity.

Confirm your contact information, and edit if necessary. Click continue if no edits are needed.

**id watchdog**  
from Equifax

Activation -- Account Registration      Questions? Call 1-866-513-1518

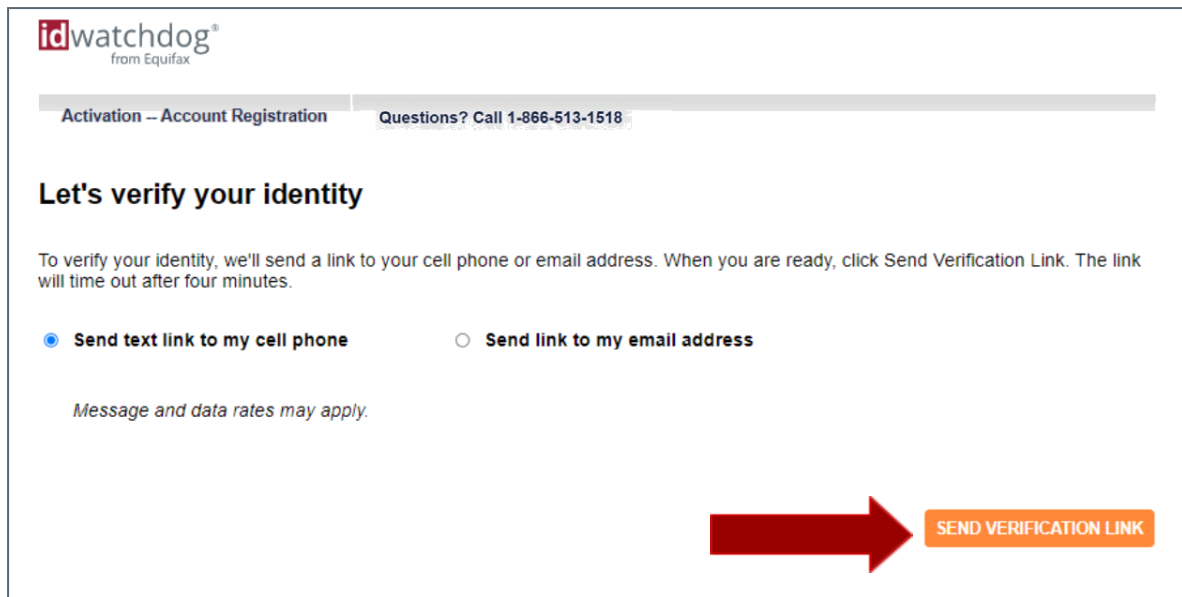
### What is the best way to reach you?

Click [Edit Contact Info](#) to change your information. We recommend providing a personal cell phone or email address to receive alerts and communications about your service.

**Yes - this is the best cell number:**       **Yes - this is the best email address:**

[Edit Contact Info](#)      **CONTINUE**

Select how you want to receive your verification link. Be sure you have access to your cell phone or email account before clicking the **“Send Verification Link.”** Links will time out after 4 minutes.



The screenshot shows the ID Watchdog website's account registration process. At the top left is the ID Watchdog logo with "from Equifax" underneath. A navigation bar contains "Activation -- Account Registration" and "Questions? Call 1-866-513-1518". The main heading is "Let's verify your identity". Below this, a paragraph explains that a link will be sent to a cell phone or email address, which will expire in four minutes. There are two radio button options: "Send text link to my cell phone" (which is selected) and "Send link to my email address". A note below the options states "Message and data rates may apply." At the bottom right, a large red arrow points to an orange button labeled "SEND VERIFICATION LINK".

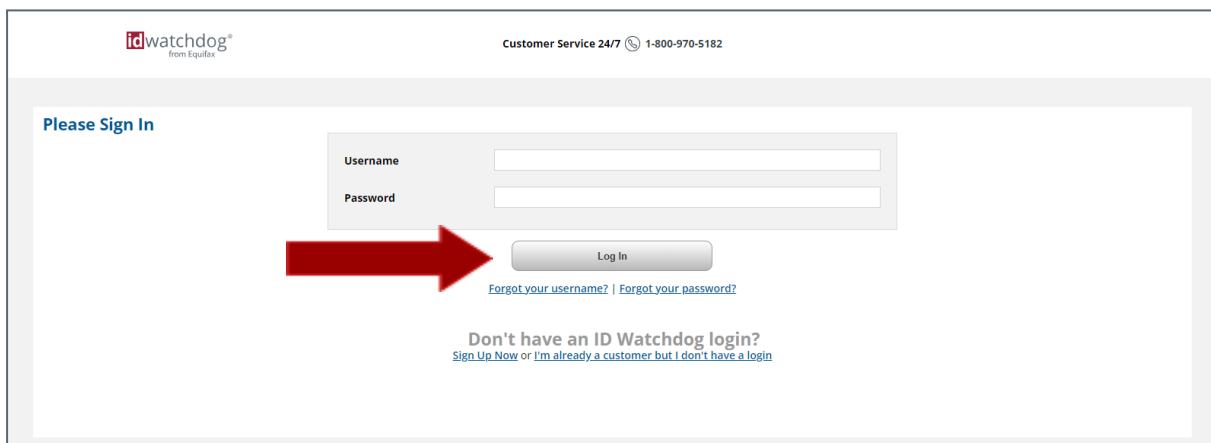
When you receive the link, click on it to verify your identity and complete your account setup.

Once your identity is verified, you will be automatically logged into your ID Watchdog online account.

Please note: You may only see one of these options if the email address or cell phone number you provided is not tied with your identity. For example, this could occur if you provided your company issued cell phone number.

### Logging into your Account

To log in to your account, visit [idwatchdog.com](http://idwatchdog.com), click on **“Account Login”** in the upper right corner and select Consumer Login. You can also get there directly at [dashboard.idwatchdog.com](http://dashboard.idwatchdog.com). Enter your username and password and click on **“Log In”**. You will then be taken to your online account.



The screenshot shows the ID Watchdog login page. At the top left is the ID Watchdog logo with "from Equifax" underneath. At the top right, it says "Customer Service 24/7" with a phone icon and the number "1-800-970-5182". The main heading is "Please Sign In". Below this is a login form with two input fields: "Username" and "Password". A large red arrow points to a "Log In" button located below the password field. Below the "Log In" button are two links: "Forgot your username?" and "Forgot your password?". At the bottom of the form area, there is a heading "Don't have an ID Watchdog login?" followed by two links: "Sign Up Now" and "I'm already a customer but I don't have a login".

### More Training is Available!

More ID Watchdog training is available on our [Connections](#) site.