



# Workforce Solutions Learning

## Have you Registered for Connections?

Connections is the virtual space for clients of Equifax Workforce Solutions (EWS) to locate valuable resources and industry knowledge and to access all our complimentary training materials. It is important to register for Connections to gain access to all of these available resources.

[Click here to access Connections!](#)

## Frequently Asked Questions about Connections

### Why should I register for Connections?

Registering for Connections allows access to all Equifax Workforce Solutions client resources. If you are not registered, you may miss out on valuable training sessions or industry knowledge.

### I have a login to the EWS Application. Why do I need to register separately for Connections?


Connections is separate from our EWS applications. In Connections, you can view training for the applications, as well as client specific events and knowledge.

### I am not able to access Connections. It seems to be blocked from viewing at my organization.

#### What should I do?

Connections may need to be approved or whitelisted for your organization. To start this process, please reach out to your internal IT department and ask them to add [Connections](#) to your organization's list of approved websites.

### Do I have to register for the Connections site and every webinar I want to attend?

No, once you are registered on Connections, simply click the Person+ icon (  ) in the bottom right corner of any webinar you want to attend. This completes your webinar registration—no need to fill out any additional information.

### Who has access to my registration information?

Only a small group of Equifax and ON24 (Connections site vendor) administrators can see your registration information. This group helps ensure resources and content are kept up to date. This group is also responsible for troubleshooting site issues.

### I thought I registered before, but the registration box is popping up again. Do I need to register again?

No, on the bottom of the registration pop-up, click **Already Registered?** and enter the email address you used to register. No password is required.

**Is there a way to save information or content that I want to refer back to?**

Yes, once registered for Connections, click the Star icon in the bottom right corner of the content you wish to save. This places saved content in the ***My Favorites*** section and makes it easier to find.

**How do I know when new content is added to Connections?**

Once registered, you can choose ***Follow All*** on the Home page to be notified about any new content added on the Connections site, **OR** choose ***Follow*** on any of the solution-specific pages to receive only information about new content for that specific solution. When subscribed, an email is sent when new content is added to the area(s) of your interest.