



Congratulations on purchasing the Equifax Complete Family Plan

With Family Plan, both you and an additional adult will enjoy the security of knowing Equifax is:



- Scanning the Internet for your lost or stolen credit card or social security numbers
- Monitoring your credit and score
- Providing you with up to \$1M dollars in identity theft protection*

You will also be able to monitor up to four of your children's credit files. With child monitoring, Equifax will alert you if we detect any activity on their Equifax credit file.

Now click the 'Get Started' button and we'll begin setting up your Equifax Complete Family Plan...

Step #1: Adding an adult

Please fill-in the name and email address of the adult you would like to add to your account on the "Adding an adult to your plan" screen. Once submitted, they will receive an email (*example shown below*) and be asked to provide the necessary information for Equifax to verify their identity. Upon verification, they will be able to enjoy the great features of the Equifax Complete Family Plan.



Dear Vicki:

John has activated the Equifax Complete™ Family Plan, a credit monitoring and identity theft protection plan for you and your family, and invited you to enroll. By enrolling, you will not incur any additional cost. With Family plan, both you and John will enjoy all the benefits of Equifax's credit monitoring and identity theft protection features. The plan will also include credit file monitoring for up to four children.

Enrolling is easy! Just follow these three simple steps:

1. Click on: <https://www.econsumer.equifax.com/otc/enrollSecondary.ehtml>
2. Enter your enrollment code: XXXXXXXXXXXX (You'll also need your Social Security number)
3. Complete the identity verification process

Please be sure to enroll by 12/12/2012

If you have any questions, please call us at 1-866-583-9985.
Thank you and enjoy the Equifax Complete Family Plan by enrolling [now](#).

Your Equifax Customer Care Team

What is the Family plan?

Key features include:

- » Credit and score monitoring
- » Alerts if your information is found on suspicious internet sites
- » Up to \$1 million in ID Theft Insurance

Family Eligibility:

- » Includes up to two adults
- » Includes credit file monitoring for up to four children

If you don't wish to add an adult at this time, click "skip this step" and you can always go back and do it later.

Step #2: Adding a child

Please fill-in the child's name, date of birth and social security number on the "Adding a child to your plan" screen. Equifax will use your child's social security number to begin monitoring any credit activity.

Rest assured, we treat all personal information with the highest level of security. After your child is registered, you will receive alerts on any activity against your child's Equifax credit file.

Step #3: Review and Confirm your Selections

Now that you are finished adding an adult and up to four minor children to your plan, review your entries for accuracy and click "I'm Finished".

Enjoy the Equifax Complete Family Plan and thank you for your business.

The Equifax Customer Care Team

Legal Disclaimer

* Identity theft insurance underwritten by subsidiaries or affiliates of Chartis Inc. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the Summary of Benefits and actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.