Reduce overpayments and enhance program integrity

Challenges of determining eligibility

State government agencies face significant challenges when determining eligibility and remitting benefits to individuals moving in and out of the criminal justice system.

Agency staff often must spend hours, days, even weeks, attempting to locate and monitor individuals who are in various stages of the incarceration lifecycle. An agency might perform some of the following tasks just to locate a single beneficiary: calls to multiple jails and prisons, searching online jail databases, and scanning shared in-custody lists (when available).

This lack of timely and comprehensive incarceration data can often result in negative consequences, such as improper payments, disruption in services, and increased program expenses.

Prevent improper payments and improve program participation

Equifax offers access to the only real time, nationwide, and historical incarceration data network, with direct jail management system interfaces to over 2,800 jails and prison facilities.

The Equifax solution delivers accurate and timely data through a single source. Perform both point-in-time searches and automatically monitor specific populations, such as Medicaid beneficiaries, unemployment insurance claimants, hard-to-locate non-custodial parents, SNAP/TANF beneficiaries, state licensees, and probationers/parolees.

Knowing when relevant populations are incarcerated — and when they're released — allows agencies to run more efficient programs that mitigate overpayments to ineligible recipients and enables smooth reinstatement of medical, nutrition, housing and other support lifelines upon release from a correctional facility.

Key benefits

Strengthen agency program integrity with incarceration intelligence:

- Child Support
- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Temporary Assistance for Needy Families (TANF)
- Unemployment Insurance
- Housing Assistance

2,800+
Facilities

Direct interfaces to over 2,800 jails and DOCs

85%
Incarcerations

Over 85% of all incarcerations in the U.S.

160M+
Booking records

160M+ historical records, with more than 1M new records added each month

Benefits of choosing Equifax

As an industry leader with deep expertise in government data integration projects, Equifax offers social services agencies access to real-time, nation-wide incarceration data and a team of experts to implement and support it.

With our breadth of data and technical expertise, government agencies can address many of the challenges that coincide with incarcerated beneficiaries through real-time alerts. Access to this data eases agencies' administrative burden, enabling the establishment of internal process efficiencies, saving both time and resources.

Proven results

Child support enforcement

In just 90 days, the Kentucky Division of Child Support was able to locate 40% of its "watched" non-custodial parents.

Medicaid

The California Department of Health Care Services determined that 1,800 beneficiaries were actually ineligible to receive benefits, with projected cost savings of $7.4 million over 24 months.
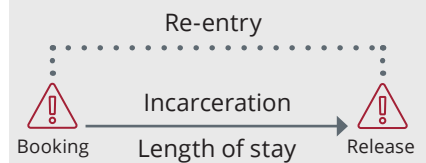
Unemployment insurance

The Illinois Department of Employment Security saved $8.6 million in improper payments, detected $1.8 million in overpayments, and successfully recovered $659,000.

About Equifax

With decades of experience serving the public sector, Equifax leverages trusted, unique data, analytics, technology and expertise to help government clients drive innovation and transform knowledge into insights. Equifax empowers government agencies to make more informed decisions, streamline operations, maximize program efficiency, reduce fraud and improper payments and enhance the user experience.

Continuous monitoring of person of interest

Re-entry

Booking — Incarceration Length of stay — Release

Automated alerts notify you in real-time of key changes to incarceration status

Booked into custody

Released from custody

Incarcerated for a certain "length of stay"