EQUIFAX® | THE WORK NUMBER

Instant Client Insights for Eligibility

Improve the integrity and timeliness of benefit eligibility with data-driven applicant insights

Social service agencies have the important mission of safeguarding and promoting the welfare of vulnerable children and adults through the delivery of multiple benefit programs while protecting the integrity of the public benefit programs. There are many complexities associated with delivering on this mission, including the effective management and administration of diverse programs and procedures, the appropriate allocation of resources to manage ever-increasing caseloads, and the careful deployment of technology and data solutions across multiple programs with differing statutory and regulatory requirements.

Enabling data-driven insights in eligibility determination

Automating the eligibility verification process throughout the benefit life cycle with data-driven insights alleviates these issues by lessening the burden on applicants and case workers, maximizing process efficiencies, and protecting the integrity of public benefit programs. Instant Client Insights™ for Eligibility, is designed to streamline the eligibility verification process throughout the benefit life cycle by providing data-driven insights that can be seamlessly integrated within existing workflows and decision-making streams.
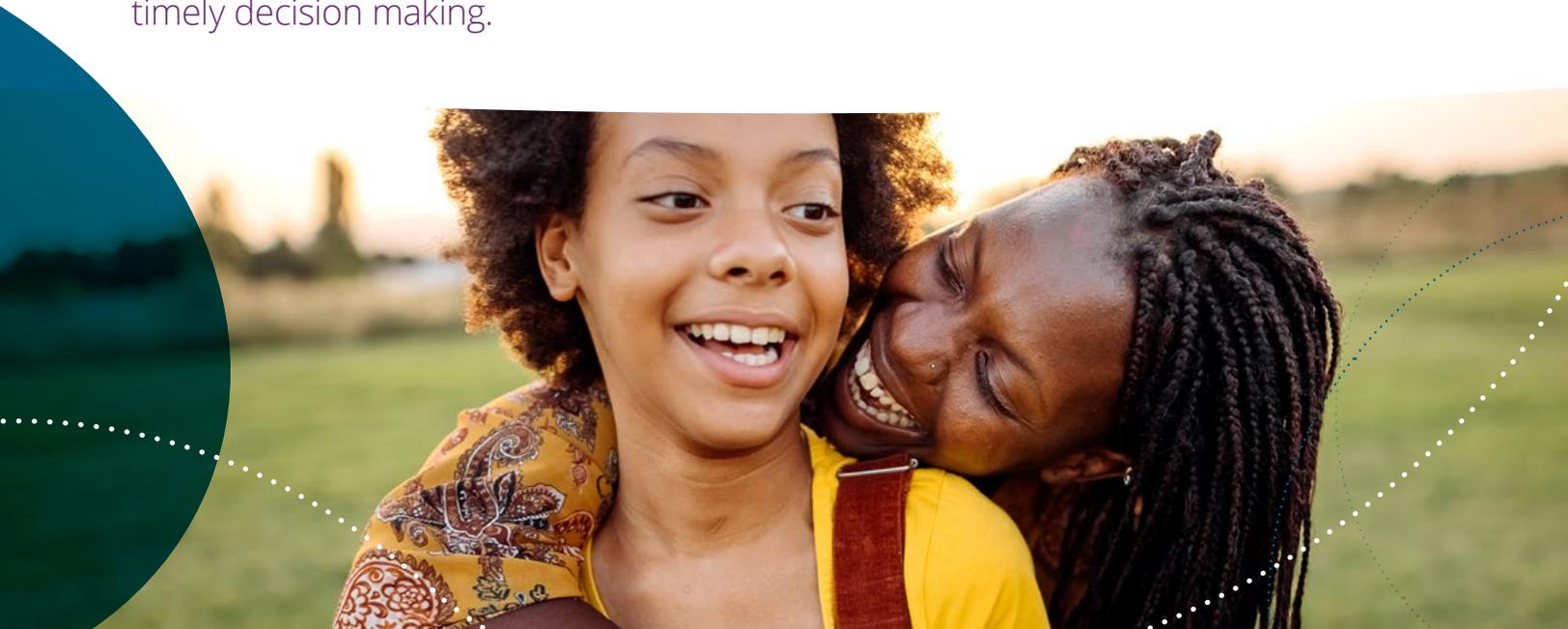
By combining the Equifax unique and proprietary data sources, social service agencies have instant access to financial and non-financial data elements to enable timely decision making.

Key benefits

Single source delivery of multiple data sets to improve operational effectiveness and efficiency.

Real-time delivery of current data insights to assist with individual program requirements.

Scalable solution that can be configured to address requirements for multiple programs and flexible to seamlessly integrate within existing workflows.

Instant Client Insights for Eligibility:

Income and Employment Verification

Enables real-time eligibility decisions with instant access to the most-up-to-date income and employment data from The Work Number®, the largest centralized commercial repository of payroll information in the United States.

Address Verification

Utilizes current address leveraging multiple internal data sources unique to Equifax to help verify an applicant address. Includes address and phone number history associated with applicant name to resolve anomalies. Monitors for changes to provide agency with current address when communicating with applicants.

Incarceration

Searches state prisons and local jail records to identify when an applicant may have been incarcerated, to help improve program integrity. Includes booking and release dates, details and match information.

Add-on modules:

Financial Account - Verifies disclosed applicant financial account information to assist with program requirements. Returns account number, details, balance, and monthly balance history.

Property - Verifies disclosed and undisclosed applicant owned properties to assist with program requirements. Returns characteristics, ownership, and assessed value for the identified property.

Vehicle - Returns list of vehicles registered to an applicant, both in- and out-of-state, to help provide a complete picture for benefit determinations. Returns vehicle, state registration and match information.

Duplicate Applicant Risk Indicator - Provides applicant inquiry history to help identify other benefit related inquiries to manage risk (e.g. potential dual participation). Includes the date and agency name of past inquires.

Instant Client Insights for Eligibility data modules include: The Work Number Employment and Income Verification, Address Verification™, and Incarceration. Additional modules available are designed to complement this core offering to serve the various program needs and requirements of social service agencies. Additional modules include: Financial Account, Property, Vehicle, and Duplicate Applicant Risk Indicator.

Join the many state, local, and federal agencies using Equifax verification services to automate eligibility verification processes — verify eligibility, recertify recipients, and perform quality checks. Combine the power of The Work Number with other Equifax unique data sets to maximize program efficiencies and improve the delivery of beneficiary-centric services.

gov_info@equifax.com • equifax.com/government