Instant Client Insights for Eligibility

Improve the accuracy and timeliness of benefit eligibility with data-driven applicant insights

Social service agencies have the important mission of safeguarding and promoting the welfare of vulnerable children and adults through the delivery of multiple benefit programs while protecting the integrity of the public benefit programs. There are many complexities associated with delivering on this mission, including the effective management and administration of diverse programs and procedures, the appropriate allocation of resources to manage ever-increasing caseloads, and the careful deployment of technology and data solutions across multiple programs with differing statutory and regulatory requirements.

Enabling data-driven insights in eligibility determination

Automating the eligibility verification process with data-driven insights alleviates these issues by lessening the burden on applicants and case workers, maximizing process efficiencies, and protecting the integrity of public benefit programs. Instant Client Insights™ for Eligibility, is designed to streamline the eligibility verification process by providing data-driven insights that can be seamlessly integrated within existing workflows and decision-making streams.

By combining the Equifax unique and proprietary data sources, social service agencies have instant access to financial and non-financial data elements to enable timely decision making.

Key benefits

Single source delivery of multiple data sets to improve operational effectiveness and efficiency.

Real-time delivery of authoritative and reliable data insights to enable compliance with individual program requirements.

Scalable solution that can be configured to address requirements for multiple programs and flexible to seamlessly integrate within existing workflows.

Instant Client Insights for Eligibility:

Identity Verification

Validates the customer is who they say they are by leveraging Equifax differentiated and proprietary data. Returns an identity risk score and identity related risk factors to deliver a customer-configured pass or fail recommend.

Address Verification

Verifies residency leveraging multiple internal data sources unique to Equifax to confirm an applicant address or detect address inconsistencies. Includes address and phone number history associated with applicant name to resolve anomalies.

Employment and Income Verification

Enables real-time eligibility decisions with instant access to the most-up-to-date employment and income data powered by The Work Number, the largest central repository of payroll information in the United States.

Add-on modules:

Duplicate Applicant Risk Indicator - Provides applicant inquiry history leveraging networked data to identify other benefit related inquiries to manage risk (e.g. potential dual participation). Includes the date and agency name of past inquires.

Property - Verifies disclosed and undisclosed applicant owned properties to enable compliance with program requirements. Returns characteristics, ownership, and assessed value for the identified property.

Financial Account - Verifies disclosed applicant financial account information to enable compliance with program requirements. Returns account number, details, balance, and monthly balance history.

Incarceration - Searches state prisons and local jail records to identify when an applicant may have been incarcerated, to help improve program integrity. Includes booking dates, details and match information.

Vehicle - Returns list of vehicles registered to an applicant, both in- and out-of-state, to help provide a complete picture for benefit determinations. Returns vehicle, state registration and match information.

Instant Client Insights for Eligibility data modules include: Identity Verification, Address Verification, and The Work Number® Employment and Income Verification. Additional modules available are designed to complement this core offering to serve the various program needs and requirements of social service agencies. Additional modules include: Duplicate Applicant Risk Indicator, Property, Financial Account, Incarceration and Vehicle.

Join the many state, local and federal agencies using Equifax verification services to automate the eligibility verification process — verify eligibility, recertify recipients, and perform quality checks. Combine the power of The Work Number with other Equifax unique data sets to maximize program efficiencies and improve the delivery of beneficiary-centric services.

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