

# ServiceLink National Flood Determinations

# Reliable, compliant flood zone determinations

Staying power and reliability have become major issues for mortgage lenders as they select flood vendors. ServiceLink National Flood delivers highly accurate flood determination reports – with one of the fastest turn-times in the industry – to help lenders maintain compliance with ever-changing federal regulations and guidelines.

### **Exclusive, quality services**

Through ServiceLink, Equifax offers reliable flood zone determinations, including CertMap® — a free, exclusive product that is an aerial view of the property overlaid with the FEMA Flood Map and digital road layers. This product allows your team to visually identify the proximity to a flood zone. Best of all, CertMap can be provided to borrowers so they can obtain an insurance quote. See reverse for a sample map.

ServiceLink employs the latest technology to provide the highest automation rate in the industry — an average of nine out of 10 orders will be returned in seconds. And when your order needs to be manually completed, a special team of map specialists will determine the property's flood status and return the flood zone determination in a few hours or less. There's no need to plan for IT projects, processes, queues, and budget.

ServiceLink is committed to maintaining the latest technology with constant modifications to their Geographic Information Systems (GIS) capabilities, including rooftop geocoding based on parcel maps and aerial photographs. This provides an integration package that solves many IT-related issues with data contribution. What's more, the flood processing system is housed in a tier-one Internet data facility with repetitive, hot-site backup systems so your team will not experience any order disruptions.

#### **Key benefits**

**Speed and accuracy** – the highest automation rate in the industry

**Customer service** – a prompt and courteous staff

**Reliability** – a flood processing system that is available 24/7 to avoid order disruptions

**Extensive reporting** – more than 20 different order and history reports available

Portfolio compliance review – maintain the latest FEMA flood data to help meet federal compliance

Performance monitoring and activity analysis – close monitoring of your order vs. delivery time, for both automated and manually completed orders

### **Ordering made easy**

Your company will benefit from simplified ordering of life-of-loan flood zone determinations through a platform with 25+ ordering options. If a particular platform is required that ServiceLink may not be connected to, a connection can be implemented quickly and at no cost to you. Additionally, should you prefer a direct flood connection to (MISMO-compliant) ServiceLink, their technology teams will complete the project quickly and efficiently using the latest detailed specifications.

**ServiceLink CertMap™** Account #: 1000142154 Property Address: Order #: 1204615079 2833 NE 35TH CT FORT LAUDERDALE, FL 33308-5815 Date: 08/18/21 Is Federal Flood Insurance Is Federal Flood Insurance Flood Zone: ΑE required for this property? available for this property? This aerial view reflects the FEMA flood zone for the property address listed above. It's important to know the flood risk: During a 30-year mortgage homeowners are 27-times Aerial Information: more likely to experience a flood than a fire. Safeguard against potential financial loss by obtaining flood insurance. To learn more, and apply for a free flood insurance quote, call NFS Advantage at 833-816-8622. NFIP and Private flood insurance may be available for this property. Insurance Resources:

NE 85th Ct.

NE 85th Ct.

NE 85th Ct.

NE 85th Ct.

NE 85th St.

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Legend:

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For more information, contact your Equifax sales representative or visit: equifax.com/mortgage

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