Government agencies with beneficiary-centric missions face a constant challenge: How do they balance providing benefits and payments promptly to help those in need of assistance while simultaneously guarding against improper payments?

The amount of information that is available doubles every three years. So how do we manage that? How do we stay focused on what’s valuable?

Deborah Doyle Director of the Division of Program Integrity
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Is the estimated amount of improper payments annually at the U.S. federal level alone:

$151 billion

55%

or $82.5 billion, are due to insufficient documentation, inability to authenticate eligibility, and failure to verify.

Sources
1. Paymentaccuracy.gov: https://paymentaccuracy.gov/
2. Ibid
4. See 3.
6. Ibid