



EQUIFAX®

DocumentIQ™

Help mitigate the risk of document and image fraud with the power of AI and shared data

Using digital manipulation tools, today's fraudsters are creating sophisticated fake documents and images that can fool standard screening methodologies. Finding a way to efficiently separate authentic documents from fraudulent ones is paramount. DocumentIQ™* combines document and image fraud insights into a single platform, leveraging data and technology capable of seeing what the human eye cannot. Fraud teams are empowered to make fairer, faster decisions, helping to mitigate the unknowns that can lead to losses.

Are you struggling with these challenges?



Manual reviews are time consuming. Your busy teams manually review huge volumes of documents and images every day, while your customers require fast turnaround. How can investigators spot fraudulent documents more quickly and efficiently?



Fake documents are widespread. Fraudsters use a variety of tools to forge documents, sometimes reusing them across multiple institutions. Add generative AI to the mix, and the volume and velocity of fake documentation can grow exponentially.



Investigating information can be siloed. Fighting forgeries and fakes (and stopping the fraudsters behind them) is a never-ending battle made more challenging by disparate systems and the inability to share fraud insights across different sectors — or even within the same company.

DocumentIQ checks submitted files against a database of previously submitted documents to flag high risk files. The submitted files are also subject to advanced tamper and similarity detection and meta-data analysis capabilities that use machine learning models to generate alerts, helping fraud investigators to investigate and confidently mark images or documents as potentially fraudulent.

Key benefits

- ✓ **Mitigate the evidence fraud surge:** Combat the influx of do-it-yourself fakes and AI-generated deepfake images and documents.
- ✓ **Make speedier fraud decisions:** Streamline manual processes and deliver more confident outcomes in faster timeframes.
- ✓ **Reduce investigative silos:** Uncover information you need but may not otherwise find by pairing holistic insight with cutting-edge technologies.
- ✓ **Helps support long-term protection:** Help mitigate repeat fraudsters by sharing and leveraging known fraudulent materials with the DocumentIQ database.

Equifax Canada works with you to provide the right solutions to help combat financial crime. Let us help augment your investigators' ability to spot falsified paperwork and images while allowing legitimate documents to move onward quickly and efficiently.

Please [contact us](#) to learn how Equifax can help with your fraud fighting needs.



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* Service scheduled to be available in 2026. Roadmap subject to change.

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