

A composite image featuring three individuals—two women and one man—collaborating around a laptop. The scene is overlaid with various digital and data-themed graphics, including line charts, bar graphs, a globe, a Wi-Fi symbol, and abstract blue light patterns. A bright light emanates from the laptop screen, creating a focal point. In the top left corner, there is a red circular logo with the word "EQUIFAX" in white.

EQUIFAX®

Equifax WebDefend

Reduce enterprise risk. Benefit individuals.

Help reduce your business risk with tools designed to protect individuals inside and outside of the workplace. Included in WebDefend is our dark web monitoring tool as well as Social Scan so people can focus on living their financial best.

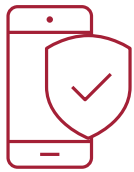
Key features



Dark Web Monitoring

WebDetect constantly monitors websites on the dark web that trade in personal information and alerts when the requested personally identifiable information is detected.

- ✓ Monitors 24/7 the dark web used by fraudsters
- ✓ Scans the dark web for personally identifiable and financial information
- ✓ Alerts if financial or personal information has been compromised
- ✓ Scans multiple sources
- ✓ Able to detect up to 12 credit/debit cards, six email addresses, six telephone numbers, six bank accounts, and a driving licence, telephone number, and National Insurance number



Social Scan

Searches social media sites to see what personal information is publicly available.

- ✓ Both the types and quantity of personal details that are publicly available dictate a risk level and scored none, low, medium, and high
- ✓ Provides tips to help protect a social media profile



Activity Log

Activity log featuring login notifications, reset password and change in email address.



Fraud Assistance

Dedicated customer support team for identity theft and dark web monitoring alerts.

- ✓ Specialist support team advice for customers who have received monitoring alerts and who are at risk of identity theft
- ✓ Advice on password security, use of two-factor authentication, use of fraud and financial crime prevention agency services, and other identity security measures
- ✓ Help with the identification and reporting of fraudulent credit account activity
- ✓ Access to online resources including over 200 identity theft and related articles and tips.



Customer Care

Live Support from the Customer Care Team with years of experience.

- ✓ Free 0800 phone number
- ✓ Hours of operation 8am – 6pm GMT Monday - Friday
- ✓ Dedicated telephony support for registration queries available
- ✓ Marketing messages toggled to 'off' by default
- ✓ Knowledge Centre with many useful articles on identity protection, loans and credit, debt management, mortgage, money management, and much more
- ✓ No marketing campaigns at the end of the sponsored subscription term