The Work Number® Service
Verifier Credentialing with **TRUEPIC VISION APP**

Q: **What is a Virtual Onsite Inspection?**

A: A virtual onsite inspection is a new credentialing requirement for pay as you go verifiers. Verifiers must complete it in order to continue accessing The Work Number®. It is designed to be completed through a mobile app, TruePic Vision Camera. Once you have downloaded the app, using the link we send you via text or email, the questionnaire in the app will guide you through an onsite inspection. Using the app and your mobile device, you will provide responses to the questionnaire, sometimes using images or video. Neither the questionnaire responses or images requested are stored on the mobile device, and the responses sent back to Equifax are encrypted.

Q: **How long will this process take?**

A: Based on other verifiers who have completed this credentialing requirement, we anticipate that the mobile-based questionnaire will take less than 10 minutes to complete.

Q: **Does it matter where I am when I answer the questionnaire?**

A: Yes. Your physical location for the virtual inspection should coincide with the location where you will access, transact and/or store data from Equifax. This location should align with the address stated on your initial registration.

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