

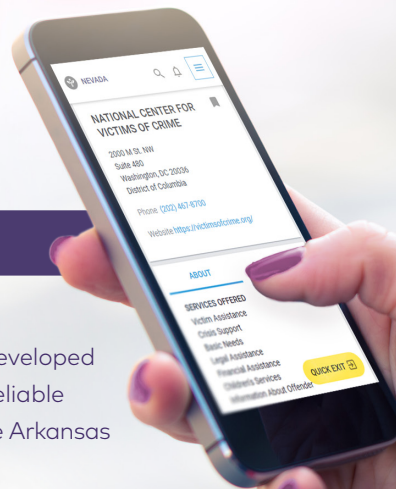


## Connect to Victims with VINE

### *Join the AR VINE Service Provider Directory*

VINE® (Victim Information and Notification Everyday) is a solution developed by Appriss that provides victims of crime with access to timely and reliable offender custody information. In Arkansas, VINE is administered by the Arkansas Crime Information Center (ACIC).

Offering peace of mind, VINE lets victims call a toll-free number, visit [www.vinelink.com](http://www.vinelink.com), or use the VINELink mobile app to check on an offender's custody status. Victims can also register to receive automated notifications about changes in status via phone, email, or text. VINE is currently provided to victims as a free service in 48 states.



## The Future of VINE

VINE has been serving victims since 1994. Since then, technology has made significant advances. With the prevalence of mobile application technology in our daily lives, Appriss recognizes the need to modernize the VINE platform to meet the expectations of millions of users annually.

In Spring 2017, Appriss began rolling out an updated version of VINE in self-selected states. The newest version of VINE leverages technology to improve the user experience and expand access to services for victims of crime.

## Reach More Victims with the AR VINE Service Provider Directory

Fewer than one in ten victims of serious violent crime in the U.S. receive assistance from a victim service agency. Additionally, there is currently no central website or mobile application that lists services for all types of crimes. The new version of the Arkansas VINE service will help bridge this gap. The Arkansas VINE Service Provider Directory will centralize agency information by offering a new, comprehensive directory of victim service providers in Arkansas.

There is no cost for your agency to be added to the directory. By participating in the directory, your organization can connect with and promote services to victims and survivors of crime, including over **3 million VINE users** in Arkansas.

**Join the AR VINE Service Provider Directory**  
Visit [apprissinsights.com/arvine](http://apprissinsights.com/arvine) to be included in the directory.

## Key Features



### Guide Me to a Provider

A self-advocacy workflow helps victims find service providers according to their needs.



### Service Provider Directory

Directory participants can promote their services to VINE users nationwide.



### Reporting for Service Providers

Administrators can access statistics on searches for providers, impact of crime, etc.



### Confidential User Accounts

User accounts enable improved access to offender information and victim services.



### Offender Watch List

Victims are able to save offenders to a personalized "Watch List."



### Interactive Voice Response

Callers are able to search for offenders using advanced voice and keypad technology.

### Service Provider Search

Victims can select a service provider by location and the type(s) of services they provide.

### Service Provider Profile

Victims can view provider profiles for information such as mission, location, phone numbers, and website.

### Saved Service Providers

Users can save preferred providers to their account so they don't have to search for them over and over again.

### Contact Us

Users can contact service providers directly from the VINELink mobile app by tapping on the phone number.

## AR VINE Service Provider Directory FAQs

### Who is participating in the directory?

National, regional and local service providers are participating in the directory.

### How do we join the directory?

The Arkansas Crime Information Center is inviting service providers to join the AR VINE Service Provider Directory. Please complete the online service provider profile form at [apprissights.com/arvine](http://apprissights.com/arvine).

### How much does it cost to join the directory?

There is no cost for service providers to participate in the AR VINE Service Provider Directory.

### How much work is required once we join?

Service providers are responsible for maintaining the accuracy of their profile information and will have the ability to select which features they want to utilize to connect with victims.

If you have any additional questions, contact Jennifer Tomlin, Training Program Manager for the Arkansas Crime Information Center, at [jennifer.tomlin@acic.arkansas.gov](mailto:jennifer.tomlin@acic.arkansas.gov) or (501) 682-7410.