



## Workforce Solutions I-9 Management Release Notes

### What's included in this release:

Change Extension of Stay - Messaging Update

I-9 Anywhere Virtual - Messaging Update

### I-9 Management Updates

#### ***Change Extension of Stay - Messaging Update***

Messaging has been added to the Change Extension of Stay page to include category codes for O-1 visa holders presenting an I-129 form to change employers or to request an extension of stay with an existing employer.

#### Change Extension of Stay

After the employer files a Form I-129 petition with USCIS to obtain an extension of stay for an employee with H-1B or H-2A status. USCIS will make an approve, deny, or extend decision within 240 days. Nonimmigrants in other categories may also receive extension of stay. Other categories include: CW-1, H-1B1, H-2B, H-3, L-1, O-1, O-2, P-1, P-2, P-3, R-1, TN, A-3, E-1, E-2, E-3, G-5, and I.

Once a decision is received from USCIS, the employer may be required to update the employee's Reverification Due Date, update the employee's Form I-9, re-verify the employee's employment authorization in Supplement B, or terminate the employee. Use this page to update the status of the current Form I-129 petition the employer filed with USCIS.

<b>Name:</b> Sample Employee	<b>Form I-129 Filing Date (mm/dd/yyyy):</b> 7/31/2024 <a href="#">Change Date</a>
<b>Response received from USCIS:</b> <input type="text"/>	<b>USCIS Extension Received Date (mm/dd/yyyy):</b> <input type="text"/>

## I-9 Anywhere Virtual - Messaging Update

During Section 1 completion, as the employee nears the end of the process, the Next Steps page has been updated to include the following message regarding expected presentation of their documentation to the virtual agent:

### Are you ready?

Before starting, confirm you have the original card or paper version of your documentation, and are ready to show it to an agent. You are not allowed to show a screenshot, picture, or photocopy of your documentation.

19 Summary Logout

### NEXT STEPS

[English](#) | [Spanish](#)

**Document Review Live Video Meeting: Read Carefully!**  
To complete your document review, a chat window will open to connect you with an I-9 Agent. This may take a moment.

**Caution!** Do not click Continue before you connect with an I-9 Agent.

When an agent becomes available, they will send you a secure link in the chat.  
Follow the link to share your documentation.

**Be sure to:**

- Be in a quiet, well-lit room. The agent has to confirm your identity live on-camera.
- Be ready to share your documentation.
- Your camera and microphone are turned on and the volume is turned up.

**Are you ready?**  
Before starting, confirm you have the original card or paper version of your documentation, and are ready to show it to an agent. You are not allowed to show a screenshot, picture or photocopy of your documentation.

The call center hours displays on the 'connect with agent' page. 'Agents are available 8 a.m.- 5:30p.m. CST, Mon-Fri'

**Information!**  
Please click Start Virtual Meeting to complete your document review.

[CONNECT WITH AGENT](#) [<< BACK](#) [CONTINUE >>](#)

We have an application downtime of approximately 2-3 hours during this promotion on August 8, 2024, from 8 PM-12:00 AM CST. We apologize for any inconvenience this may cause as it is necessary to ensure that we are providing new features to our clients. Please visit Equifax Workforce Solutions Maintenance blog at [status.equifaxworkforce.com](https://status.equifaxworkforce.com) for the most up-to-date information about the scheduled maintenance.

## Questions

Should you have any questions regarding this upcoming change, please contact Workforce Solutions Support at [WorkforceSolutionsSupport@Equifax.com](mailto:WorkforceSolutionsSupport@Equifax.com).

## More Training Available!

Check out additional training resources available on our site, [Connections!](#)

**Disclaimer:** The information in this document does not contain benefits advice or legal guidance and is intended for informational purposes only.