

Accelerate the possibilities

Manual Verification Services from Equifax – a premier service provider

When life isn't instant, we have fast solutions

It would be great if every Verification of Employment (VOE) were instant. Fortunately, when it's not, we have quick solutions that seamlessly help you continue to meet your needs. Priority Next Day™ and Priority Two Day™ are manual solutions to help expedite the research process when information is not available on The Work Number®.

How it works

- Priority verifications are available to web clients and those integrators and connectors that have coded for the enhancements. Please note: Customers must be contracted for manual verifications in order to receive the manual enhancements.
- With the Priority Next Day™ VOE, we will work to fulfill your request by 11:59 PM CT on the next business day following your request. With the Priority Two Day™ VOE, we will work to fulfill your request by 11:59 PM CT on the second business day following your request.
- There is no charge if we do not fulfill your verification within the designated time frame, unless the option to convert to the Standard solution is selected at order origination. In that case, the order will be billed at the Standard manual VOE price.
- If the order is cancelled within the applicable time frame, the order cancellation details are not available.

The Priority Next Day™ and Priority Two Day™ VOE Key Benefits

 **Accelerating the manual verification of employment process**

Developed to rush an order through the manual process when information is not instantly available through The Work Number®.

1 business day or 2 business days total work-in-progress.

 **Maximizing enhanced performance capabilities**

On average, requests will receive 2X as many contact attempts in the applicable time frame as the standard product offering.

Fulfillment process will have a Priority designation.

 **Providing a hassle-free option to convert to the Standard solution**

An opt-in feature that converts the order to the Standard offering to continue to be worked if the Priority verification is not fulfilled within the requested time frame.

 **Delivering low-risk, high value solutions**

There is no charge if the order is not fulfilled within the designated time frame.

For more information about Priority solutions from Equifax, contact your account manager.