



Get more, save more

Verification Services from Equifax
— a premier service provider

At Equifax, we understand that even a small reduction in processing time can make a big difference for both you and your customer. By harnessing our smart technology design and extensive verification knowledge, we are leading the way in advancing the research process commonly associated with manual verifications. Through our use of automation, we are reimagining our manual verification service and forging new offerings, such as a dual verification.



VOE + RVOE or VOI + RVOE¹ Key Benefits:

When a manual reverification of employment (RVOE) offering is added to a manual Standard verification of employment (VOE) or verification of income (VOI) request at order origination, you will receive our premier services and potentially benefit from cost savings.

Let our onsite team complete the work for you and help you reduce costs, increase efficiency, ease your workload, provide independent verifications, and enable automated continuity in your lending process.

VOE/I

Validates verbally or in writing the employment status, hire date, job title, termination date and income (when applicable) from an authorized representative by routing the verification seamlessly through the research process when information is not available on TWN.

RVOE

Reverifies verbally or in writing the employment status, hire date, termination date and job title from an authorized representative based on the original VOE/I order submitted with Equifax.



Savings for you

Take advantage of our premier services when you add on multiple solutions for one price.



“Set It and Forget It”²

Customize the date when the system will automatically order the RVOE request on your behalf.



2 solutions, 1 step

Get a dual verification without doubling the work to help satisfy loan closing needs



Flexibility when you need it³

Modify the RVOE order date within a maximum of 90 days after the original order submission to Equifax.

For more information about the VOE + RVOE or VOI + RVOE offerings, including the Priority solutions from Equifax,¹ contact your account manager.

¹Terms and conditions apply, and customers must be contracted for manual verification services. The new manual RVOE enhancements are currently available only for Standard VOE/VOI + RVOE. We will notify customers contracted for manual verification services by email of the date on which the Priority + RVOE enhancements will be available. Please contact your Equifax Account Manager for details about system integration specifications available on or after September 1, 2022.

²How “Set It and Forget It” works:

- This automated feature is available only at order origination
- RVOE order date will default to 30 days from the order origination date unless you modify the date
- RVOE order date may be modified at any time up to 2 days prior to the specified RVOE order date
- RVOE request will be ordered on the default RVOE order date or the date you specify within a maximum of 90 days from the order submission date
- Unless noted above, requests will continue to follow existing processes to fulfill manual verification solution orders

³Orders placed using a system-to-system integration and/or via a third party connector will not have the ability to modify the RVOE order date within their platforms until later in 2022. To change the RVOE order date for a request placed in a system-to-system integration and/or via third party connector, a client may call customer service at 866-662-3343 or email at ResearchedVerifications@equifax.com.