

Proactive Strategies For Being More Audit Ready (Or For Trying to Avoid One)



Workforce Solutions

Thanks for Joining I-9 Palooza!



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Workforce Solutions!



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Your Form I-9 Subject Matter Experts Today



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Agenda

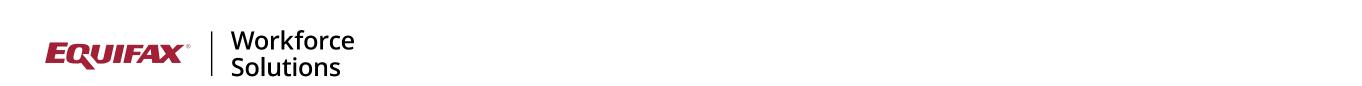
Form I-9 Inspections

E-Verify Desk Reviews

- What to expect
- How to respond
- How to prepare

But wait, there's more....

- Live Q&A
- Polling questions





Poll #1

What is the most challenging aspect of I-9 and E-Verify at your organization? (Please make it multi-select)

Completing Sections 1 and 2 on time

Ensuring accuracy of the forms

Determining if a document can be accepted for I-9 purposes

Dealing with remote hires

Managing E-Verify responses and deadlines





Audit Landscape





I-9 and E-Verify Enforcement



HSI (ICE) Form I-9 Inspection

Review of I-9s and related documents for errors or omissions



IER (DOJ) Investigation

Alleged discriminatory policies, practices, or processes





E-Verify (USCIS) Desk Review/Site Visit

Review of E-Verify cases and process



State (E-Verify) Audits

Investigations pursuant to state law

More information:

- 1. Form I-9 Inspection: https://www.ice.gov/factsheets/i9-inspection
- 2. E-Verify Desk Audits: https://www.e-verify.gov/employers/account-compliance
- 3. IER Enforcement: https://www.justice.gov/crt/overview-immigrant-and-employee-rights-section
- 4. State Audits: https://workforce.equifax.com/e-verify-state-requirements







Form I-9 Inspection





How are employers chosen?

- Tips and leads
- Joint investigations (in cooperation with other agencies)
- Targeted directives

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EQUIFAX

INDUSTRIES MOST IMPACTED:

- Retail
- Restaurant
- Healthcare
- Critical Infrastructure
- Manufacturing
- Construction
- Staffing



RISK FACTORS

- High volumes of hiring
- High turnover
- History of past violations



Form I-9 Inspection

The Process

HSI (ICE) serves the employer with a Notice of Inspection (NOI) and provides at least **three business days** to produce the Forms I-9

The Scope

The NOI may will specify the scope of the investigation (e.g., I-9s for all current employees, employees hired within a given time period, or all employees within the retention obligation)

As part of the NOI, ICE will request you produce other documents

- Copy of payroll
- List of all active and terminated employees
- Articles of Incorporation
- Business Licenses
- E-Verify Information
- Electronic I-9 Software Vendor Information





Notification Considerations

- Investigate whether state law requires notification to employees of an I-9 inspection (e.g., California, Oregon, etc.)
- Unions and Collective Bargaining Agreements may require negotiation during an internal I-9 audit or ICE I-9 inspection

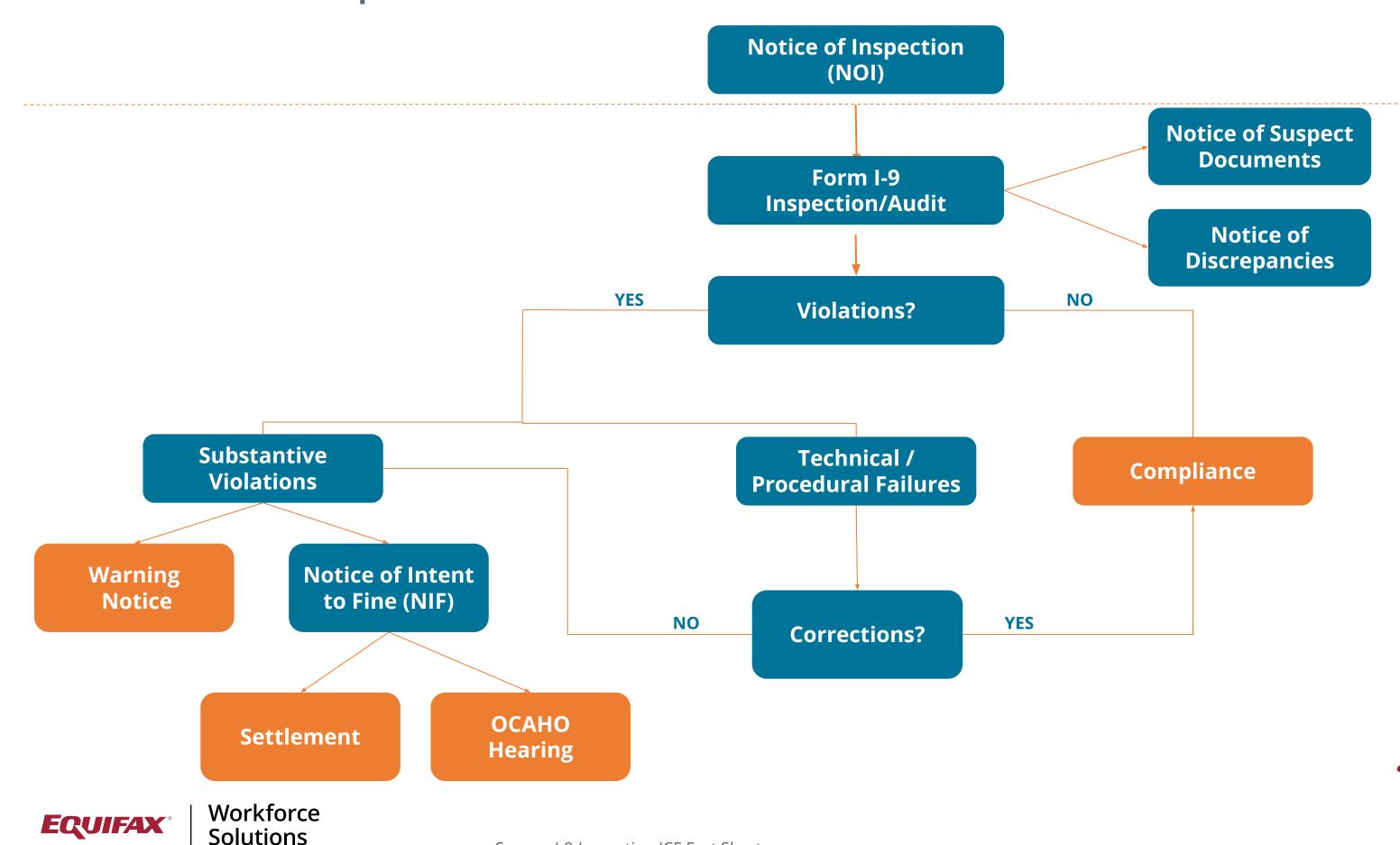
See the following for more information:

- 1. California I-9 Notice Requirement
- 2. <u>Oregon I-9 Notice Requirement</u>





Form I-9 Inspection Process Overview





Responding to a Notice of Inspection



Best Practices

- Employer has three business days to produce the I-9s don't give up your 3 days!
- Timeline for production of other documents may be negotiable
- Do not inadvertently expand the audit request
- Ensure chain of custody including copies
- Get counsel involved as soon as possible





Form I-9 Inspection (Electronic I-9 Considerations)



- ICE will request audit trails, electronic signature data, indexing, data security, and controls to ensure integrity, accuracy, and reliability of the electronic generation storage system
- When changing providers, employers must ensure all I-9 data from the prior system is converted or otherwise retained
- Employers should also consider importing E-Verify data to the extent available





Potential Consequences





Agency Enforcement

Civil Penalties

Hiring Violations \$698 - \$27,894 I-9 Violations \$281 - \$2,789

Criminal Prosecution

Felony and Misdemeanor

Imprisonment, Fines & Forfeiture

Debarment

Federal Contracts 1 - 3 years Per Executive Order 2.13.1996

DOJ (IER) Enforcement

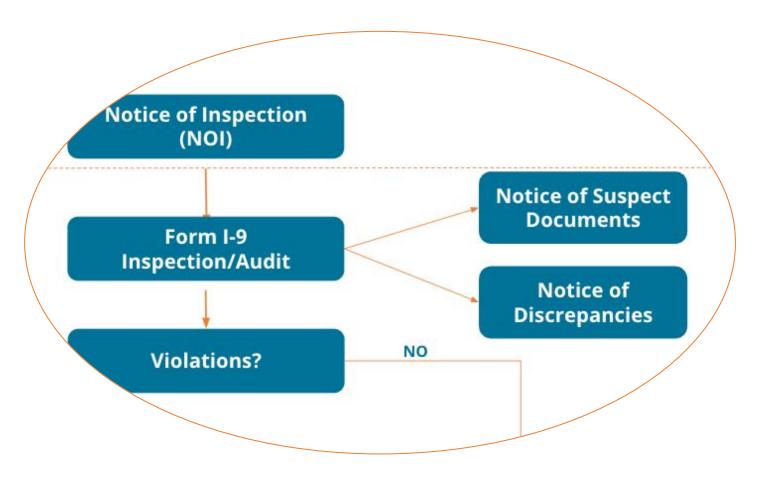
Unfair Documentary Practices Citizenship Status Discrimination





Source: ICE.gov

Potential Business Consequences



- Disruption to operations (especially when a significant number of unauthorized workers are found)
- Financial repercussions (publicly traded companies may also have reporting obligations)
- Negative publicity and brand reputation



Palooza!

E-Verify Desk Reviews





Poll #2

Are you familiar with E-Verify account compliance?

- Yes, we've received compliance notifications via email
- Yes, we've received phone calls from E-Verify
- Yes, we've participated in an E-Verify desk review or site visit
- No, we have not interacted with E-Verify account compliance





What is an E-Verify Desk Review?

- Employers selected for a desk review provide E-Verify compliance staff with E-Verify documents, such as Tentative Nonconfirmation (mismatch) notices, referral letters, and employment verification procedures and process documents
- Compliance staff will assist E-Verify participants to correct any problems and provide an enhanced level of

user assistance

Failure to cooperate with a desk review is a violation of the E-Verify MOU and may lead to further compliance action, up to and including termination





Source: e-verify.gov

E-Verify Account Compliance Activity

E-Verify Actual and Projected Workload for FY 2023- FY 2025			
	FY 2023 Actuals	FY 2024 Projection	FY 2025 Projection
Compliance Actions ¹	357,625	392,725	434,295
External Activity ²	849	810	960

- 1. Compliance actions include emails, compliance calls, desk reviews, site visits, and case reviews
- 2. External activity includes referrals to ICE (fraud), referrals to IER (discrimination), law enforcement requests, and referrals from DOJ

Source: <u>DHS Budget Request FY2025</u>



Responding to an E-Verify Desk Review



- E-Verify Account Compliance will typically send a Request for Documents which lists specific E-Verify cases (by case number) that have been selected for review
- Employers will be asked to provide I-9s, copies of Section 2 documents, TNC Notices, and E-Verify Case Details (if the verification number is not recorded on the I-9)
- Additional hiring documentation will also be requested
- Employer may also be asked to complete the E-Verify Self Assessment Guide



Source: <u>e-verify.gov</u>

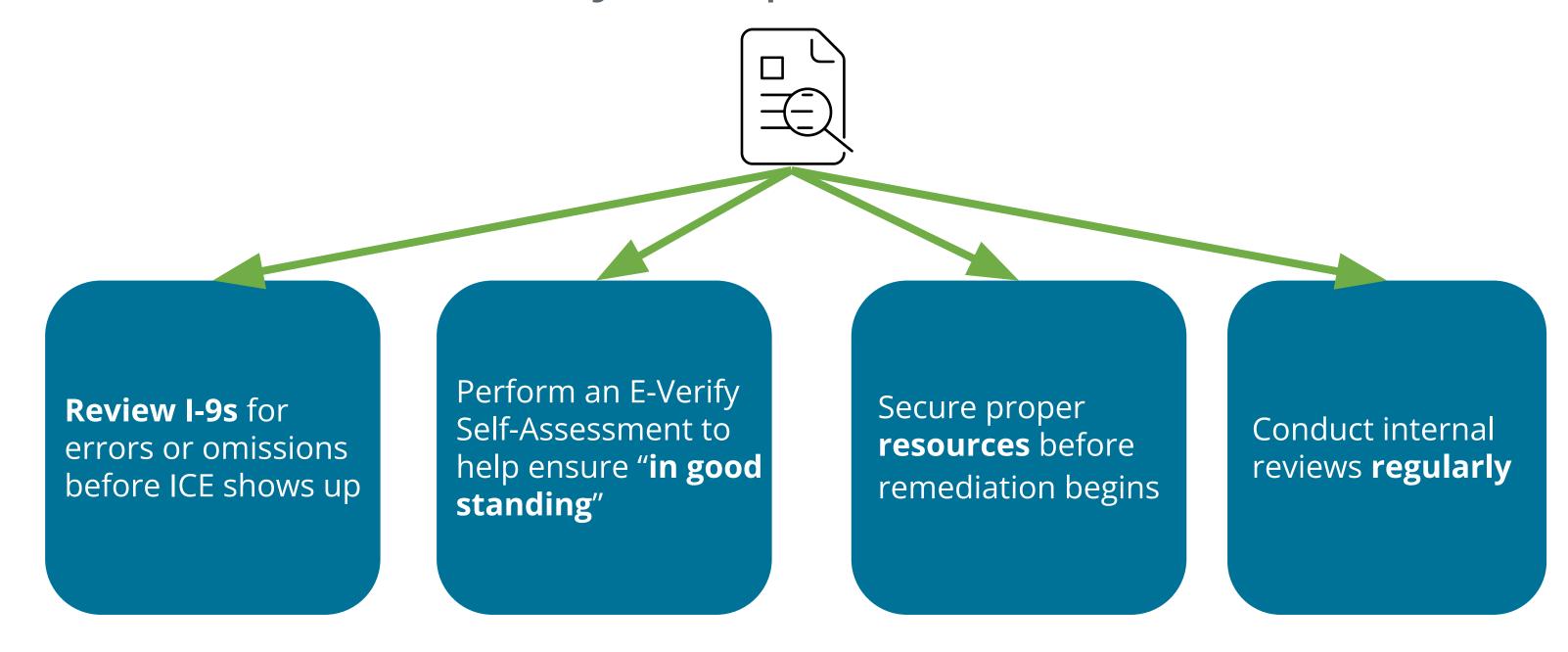


How to Prepare





Internal I-9 and E-Verify Compliance Review



See DOJ/ICE Joint Guidance on Internal Audits for more information: https://www.justice.gov/crt/file/798276/dl





Self Audit Blunders



- Throwing away all I-9s that are older than 3 years
- Redoing all the I-9 forms and throwing away the originals
- Separating copies of documents from Forms I-9 and throwing them away
- Not comparing information in Section 1 against documents recorded in Section 2
- Making changes without initialing and dating
- Inserting backdated information to make I-9s appear timely





Q&A





Next Steps



1 SURVEY

Complete the survey through the webinar console



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2 CONTACT

Want to talk to someone about your Form I-9 processes? Click on the "Want to Get In Touch" button on your webinar console or contact us at:

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