# The 2023 I-9 Rollercoaster: Top 5 Form I-9 Updates and Tips to Help You Prepare for 2024



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# Today's Presenters



### **Allison Delfino**

**Director, Employer Services Training** Equifax Workforce Solutions



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#### John Fay **Director, Product Strategy** Equifax Workforce Solutions



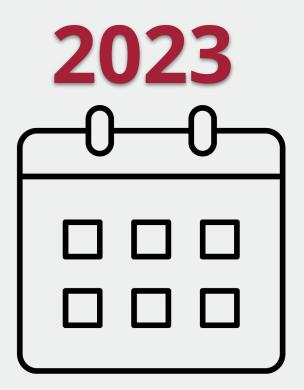
# To set the stage for today's discussion...



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# Today's Agenda: Year in Review



**1. Changes in I-9 Documentation** 2. Review of I-9 Penalty Decisions 3. End of COVID Era I-9 Flexibilities **4. New Virtual Document Review 5. E-Verify Developments** 

But wait, there's more....

- How Equifax Can Help
- Questions and Answers





Changes in I-9 Documentation (For Lawful Permanent Residents)

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# **New Green Card Design for 2023**

## **Old (2017)**



### **New (2023)**

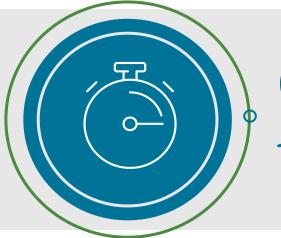


*Source:* <u>https://www.uscis.gov/newsroom/news-releases/uscis-redesigns-green-card-and-employment-authorization-document</u>

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# Can you ever accept an **expired** green card for Form I-9 purposes?

#### LISTS OF ACCEPTABLE DOCUMENTS

All documents containing an expiration date must be unexpired. \* Documents extended by the issuing authority are considered unexpired. Employees may present one selection from List A or a combination of one selection from List B and one selection from List C. Examples of many of these documents appear in the Handbook for Employers (M-274).

LIST A		LIST B	LIST C	
Documents that Establish Both Identity and Employment Authorization	OR	Documents that Establish Identity ANI	Documents that Establish Employment Authorization	
U.S. Passport or U.S. Passport Card     Permanent Resident Card or Alien     Registration Receipt Card (Form I-551)		<ol> <li>Driver's license or ID card issued by a State or outlying possession of the United States provided it contains a photograph or information such as name, date of birth,</li> </ol>	A Social Security Account Number card, unless the card includes one of the followin restrictions:     (1) NOT VALID FOR EMPLOYMEN	
<ol> <li>Foreign passport that contains a temporary I-551 stamp or temporary I-551 printed notation on a machine- readable immigrant visa</li> </ol>		gender, height, eye color, and address     J. ID card issued by federal, state or local     government agencies or entities, provided it     contains a photograph or information such as     name, date of birth, gender, height, eye color,     and address	(1) NOT VALID FOR WORK ONLY WITH (2) VALID FOR WORK ONLY WITH INS AUTHORIZATION     (3) VALID FOR WORK ONLY WITH DHS AUTHORIZATION     2. Certification of report of birth issued by the	
<ol> <li>Employment Authorization Document that contains a photograph (Form I-768)</li> </ol>				
<ol> <li>For an individual temporarily authorized to work for a specific employer because</li> </ol>		3. School ID card with a photograph	Department of State (Forms DS-1350, FS-545, FS-240)	
of his or her status or parole:	4. Vo	4. Voter's registration card	3. Original or certified copy of birth certificate	
a. Foreign passport; and		5. U.S. Military card or draft record	issued by a State, county, municipal authority, or territory of the United States	
<li>b. Form I-94 or Form I-94A that has the following:</li>	ŝ	6. Military dependent's ID card	bearing an official seal	
(1) The same name as the		7. U.S. Coast Guard Merchant Mariner Card	4. Native American tribal document	
<ul> <li>(1) The same harme as the passport; and</li> <li>(2) An endorsement of the individual's status or parole as long as that period of endorsement has not yet expired and the proposed employment is not in conflict with any restrictions or limitations identified on the form.</li> <li>6. Passport from the Federated States of Micronesi (FSM) or the Republic of the Marshall Islands (RMI) with Form 1-94 or Form 1-94A indicating nonimmigrant admission under the Compact of Free Association Between the United States and the FSM or RMI</li> </ul>		8. Native American tribal document	5. U.S. Citizen ID Card (Form I-197)	
		<ol> <li>Driver's license issued by a Canadian government authority</li> </ol>	<ol> <li>Identification Card for Use of Resident Citizen in the United States (Form I-179)</li> </ol>	
		For persons under age 18 who are unable to present a document listed above:	7. Employment authorization document issued by the Department of Homeland Security For examples, see Section 7 and	
	1.6	10. School record or report card	Section 13 of the M-274 on uscis.gov/i-9-central.	
		11. Clinic, doctor, or hospital record	The Form I-766, Employment	
		12. Day-care or nursery school record	Authorization Document, is a List A, Item Number 4. document, not a List C document.	
	00-00	Acceptable Receipts	6.	
May be prese	ented	I in lieu of a document listed above for a te	emporary period.	
	1	For receipt validity dates, see the M-274.		
<ul> <li>Receipt for a replacement of a lost, stolen, or damaged List A document.</li> </ul>	OR	Receipt for a replacement of a lost, stolen, or damaged List B document.	Receipt for a replacement of a lost, stolen, or damaged List C document.	
<ul> <li>Form I-94 issued to a lawful permanent resident that contains an I-551 stamp and a photograph of the individual.</li> </ul>				
<ul> <li>Form I-94 with "RE" notation or refugee stamp issued to a refugee.</li> </ul>				
		page on I-9 Central for more information.	1	

LIS	STS	OF ACCEPTABLE DOCU	MEI	NTS
		s containing an expiration date mus nded by the issuing authority are co		•
		es may present one selection from ne selection from List B and one se		
Examples of many of the	hese	e documents appear in the Hand	lbook	for Employers (M-274).
LIST A		LIST B		LIST C
Occuments that Establish Both Identity and Employment Authorization	OR	Documents that Establish Identity	AND	Documents that Establish Employment Authorization

#### \*Refer to the *Employment Authorization Extensions page* on I-9 Central for more information.





## Form I-9: Expired Green Card Scenarios

#### **Expired green card**



#### I-797 Receipt

Receipt Number	USCIS Online Account Number	Case Type 190 - APPLICATION TO REPLACE PERMANENT RESIDENT CAR
Received Date 08/15/2021	Priority Date 08/15/2021	Арріїсан
Notice Date 10/21/2022	Page 1 of 1	
		Notice Type: Receipt Notice Received Amount: \$ 540.00 U.S. Paid

#### <u>New in 2023</u>: Extended Time Frames

Туре	Form I-9 Use	How long?	Reverification
Extension (I-90)	List A	Up to 24 months	No reverification
Naturalization (N-400)	List A	Up to 24 months	No reverification
Removal of Conditions (I-751 or I-829)	List C (+ List B as well)	Up to 48 Months	Yes, any List A or List C document

#### For more information:

<u>https://www.uscis.gov/i-9-central/form-i-9-resources/handbook-for-employers-m-274/70-evidence-of-employment-authorization-for-certain-categorie</u> <u>s/71-lawful-permanent-residents-lpr</u>

# Call to Action: I-9 Documentation



- 1. Review your internal I-9 training
- 2. Ensure you're keeping up with latest I-9 policy updates
- 3. Consider document review alternatives





# **Tip**: Visit I-9 Central for the latest I-9 Policy Changes

#### https://www.uscis.gov/i-9-central



# Review of 2023 Settlements

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I-9 Penalty Decisions and

# The Case of Good Faith, Too Late

#### Summary

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**Issued:** August 29, 2023 **Industry:** Oil and Gas **Total Penalties:** \$83,500 Per I-9 Fine: Variable based on error type

Source: https://www.justice.gov/eoir/page/file/1595306/download

#### Notable Issues

- terminated employees)



# 100% error rate for 55 I-9s (both current and recently

• Company completed new I-9s for all current employees after ICE issued a Notice of Inspection

Company liable for all errors - "good faith" reduction in fines may be appropriate when employer takes steps to fix an issue **before** an investigation



# The Case of Unfair I-9 Practices

#### **Summary**



Issued: November 20, 2023 Industry: Transportation Total Penalties: \$700,000 Per I-9 Fine: N/A

Source:

https://www.justice.gov/opa/pr/justice-department-secures-agree ment-tennessee-trucking-companies-resolve-allegations-hiring

#### **Notable Issues**

- DOJ alleged that companies routinely required Lawful Permanent Residents and non-citizens authorized to work to produce List A documents
- DOJ initiated the investigation based on their own intel (often from other government agencies)
- Companies also agreed to train their HR staff and submit to ongoing monitoring for 3 years





# The Case of the Large Potential Penalty

#### Summary

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**Issued:** Sept 20, 2023 **Industry:** Staffing **Total Penalties:** \$5.7 million Per I-9 Fine: N/A

Source: https://www.justice.gov/eoir/page/file/1596071/download

#### Notable Issues

- until January, 2024





More than 2,000 alleged I-9 violations for failure to ensure proper completion of the I-9s, or, in the alternative, failure to prepare the I-9s

• ICE and company requested to delay the proceedings while they explore settlement discussions

• Court agreed to temporarily pause the proceedings



# Call to Action: I-9 Remediation



- 1. Consider an I-9 Self Audit
- 2. Correct issues before an investigation
- 3. Look for potential pattern or practice violations

An important factor in assessing an employer's good faith is the steps they took before ICE showed up.







# Flexibilities

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The End of COVID Era I-9

# COVID Virtual I-9 Flexibilities Come to an End

#### **COVID-19 Virtual Policy Ends** as of July 31, 2023

Employers taking physical proximity precautions due to COVID-19 were permitted to examine documents remotely followed by an in-person inspection when normal operations resume

Source: https://www.ice.gov/news/releases/ice-updates-form-i-9-requirement-flexibility-grant-employers-more-time-comply



#### **Employers instructed to complete any** necessary follow-up inspections

On May 4, 2023, Immigration and Customs Enforcement (ICE) announced that employers must complete the required follow-up inspections by August 30, 2023

Certain employers may also use the new virtual process to conduct the inspection if the employee was submitted to E-Verify



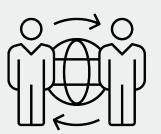
# **COVID Follow-up Inspections: Key Takeaways**



**Scope of Review** 

Only applies to I-9 documents that were inspected through video, email, or digital upload between Mar. 20, 2020, through July 31, 2023

https://www.ice.gov/news/releases/ice-updates-for m-i-9-requirement-flexibility-grant-employers-moretime-comply



#### **Follow-up Inspections**

If a different reviewer is used, ICE prefers a new Section 2 to be completed during the follow-up inspection

https://www.ice.gov/doclib/coronavirus/DHSI-9exten sionGuidance.pdf

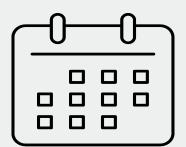


#### **Different Documentation**

Employees can present different documentation during the follow-up review (in which case, ICE prefers a new Section 2)

https://www.ice.gov/doclib/coronavirus/DHSI-9exten sionGuidance.pdf





#### **Good Faith Efforts**

ICE has encouraged employers to conduct the follow-up inspections, even if they missed the Aug 30 deadline

https://www.dhs.gov/news/2023/07/21/dhs-provide s-employers-certainty-and-new-flexible-option-empl oyment-eligibility



# Call to Action: COVID-19 Follow-up Inspections



- 1. Ensure you've completed all of your follow-up inspections
- 2. Take advantage of a potential "good faith" exception before too much time passes
- 3. Annotate I-9s of terminated employees whose documents could not be inspected





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# Virtual I-9 Process (Alternative Procedure for Inspecting Documents)

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# Virtual Review and the New Form I-9

Effective August 1, 2023, qualifying employers may use an alternative procedure for examining Form I-9 documents virtually in lieu of a physical in-person inspection

#### **Virtual Key Requirements**



Must use E-Verify at participating hiring sites



Remote document review and live video interaction



Must retain document copies



Check the alternative procedure box on the I-9











#### **New Form I-9**

Sections 1 and 2 are on one page (in a condensed format)

Supplement A: Preparer and/or Translator **Supplement B**: Reverification and Rehire

Must be used starting November 1, 2023

Includes new checkbox in Section 2 and Supplement B



## Implementing Virtual Review

#### Non-discriminatory document review

Determining when documentation is reasonably genuine while avoiding improper rejections

#### **Timely I-9 completion**

Ensuring that all of the new requirements occur in the right order and on-time (upload, examination, live video, Section 2 completion)

#### E-Verify compliance

Keeping up with all requirements to remain "in good standing"

#### **Audit preparedness**

Documenting your virtual process and responses

#### Considerations



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Requirements that are inherent in the regulations but may not be fully considered



# Call to Action: New Virtual Option



- 1. Review the requirements and overall workflow
- 2. Decide if it's right for your organization
- 3. Devise a plan for implementation (and consider an outsourcing option)





# E-Verify Obligations on the Rise

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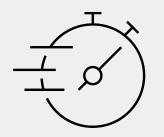
## E-Verify Developments in 2023



#### **State Laws**

Florida now requires E-Verify for private employers with 25 or more employees

https://www.flsenate.gov/Committees/BillSummaries/2023/html/3092



#### **SSA Referred Cases**

E-Verify mismatch (TNC) cases referred between March 2, 2020 and July 14, 2022 must have been resolved no later than September 29, 2023

https://www.e-verify.gov/social-security-administration-resumes-e-verify-operat ions

The latest E-Verify news can be found here: https://www.e-verify.gov/about-e-verify/whats-new





#### **E-Verify Good Standing**

In order to use the virtual review process, employers must remain in "good standing" with all E-Verify requirements

https://www.uscis.gov/i-9-central/remote-examination-of-documents



# Call to Action: E-Verify Obligations



- 1. Check for pending TNCs and FNCs to ensure timely resolution
- 2. Review your organization's overall E-Verify process
- 3. If not using E-Verify across the organization, review state requirements





# I-9 Anywhere Employer Features

#### I-9 Anywhere helps you:

**Simplify workflows** 

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**Engage local and/or virtual completers** 

**More safely capture documents**  $\bigcirc$ 

**Standardize the Form I-9 completion process** 

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I-9 MANAGEMENT: I-9 ANYWHERE®

#### How It Works For Your Employees Virtual I-9 completion with I-9 Anywhere is as easy as 1,2,3...

#### **Complete Section 1** from any device ENTERPRISE U.S.A. (?) English → A Form Instruction \_ Form I-9 Form I-9 Overview Form I-9 is a required document used to verify the identity and employment authorization of individuals hired to work in the United States. This is a legal document subject to perjury. We're going to ask you a few questions. Let's get started. X at Eligibility Verifica

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# **2** Easily upload verification documents

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Form I-9	
Take a photo of the front back of your Driver's Lice	
Document Photos The maximum upload file size is 2.1 MB and ac are PNG, PDF, or JPG.	cepted formats
Take Photo	
Document Front	

\*Screenshots are for illustrative purposes only.



# **3** Join video call with virtual completer





# Help to Gain Greater Confidence in Your Form I-9s

**I-9 Inspect** helps you review your Forms I-9 that have been digitally converted to help you detect and prioritize potential issues while simplifying the process of making your corrections and helping you reduce your organization's risk.

I-9 Inspect helps identify possible errors and helps you remediate your information with guided prompts and notifications

**Changes are tracked with a detailed** audit trail, resulting in form storage in your locations that helps you become more audit-ready









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## Next Steps



### **1** SURVEY

Complete the survey through the webinar console



# Activity ID: **23-Y79VR**

# **2** CONTACT

Want to talk to someone about your I-9s or onboarding processes? Click on the "Want to Get In Touch" button on your webinar console or contact us at:

workforce.equifax.com/contact







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